Accessibility and Data

As told from my perspective in data visualization.



Frank Elavsky



hcii.cmu.edu, axle-lab.com, dig.cmu.edu

Today

Intro accessibility and models of disability

A "light" walkthrough evaluating a visualization with Chartability

A short highlight of some of my more recent work



What is accessibility?



Why does accessibility matter?

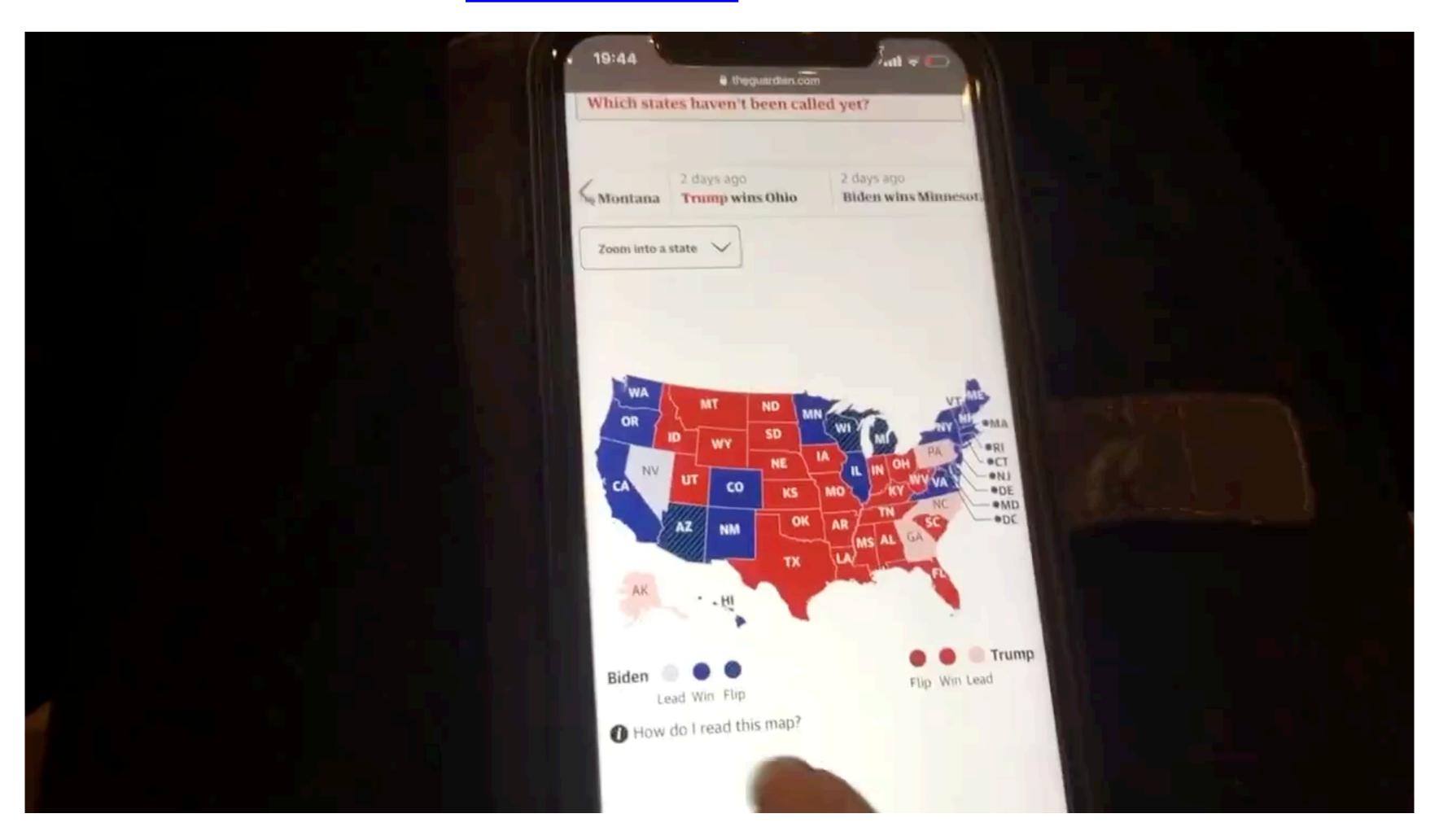


- 1. What is accessibility?
- 2. Why does accessibility matter?



What is an inaccessible experience like?

Credit: Sarah Fossheim on twitter



Access is a human right

Accessibility for people with disabilities is an internationally recognized human right.

It is the morally and ethically correct thing to do.



Disability is Widespread

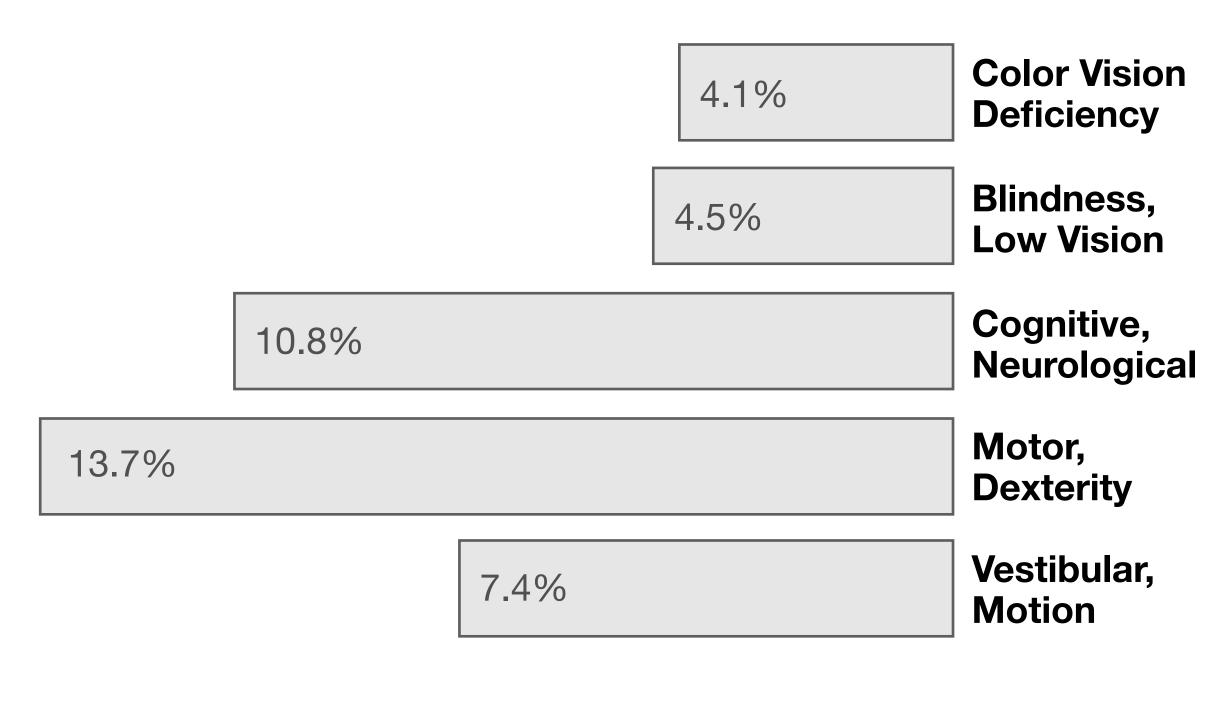
Worldwide more than 1.3 billion people (~16%) experience some form of disability [World Health Organization, 2023]

Disability is Widespread

(Roughly) One in four Americans has disability of some sort

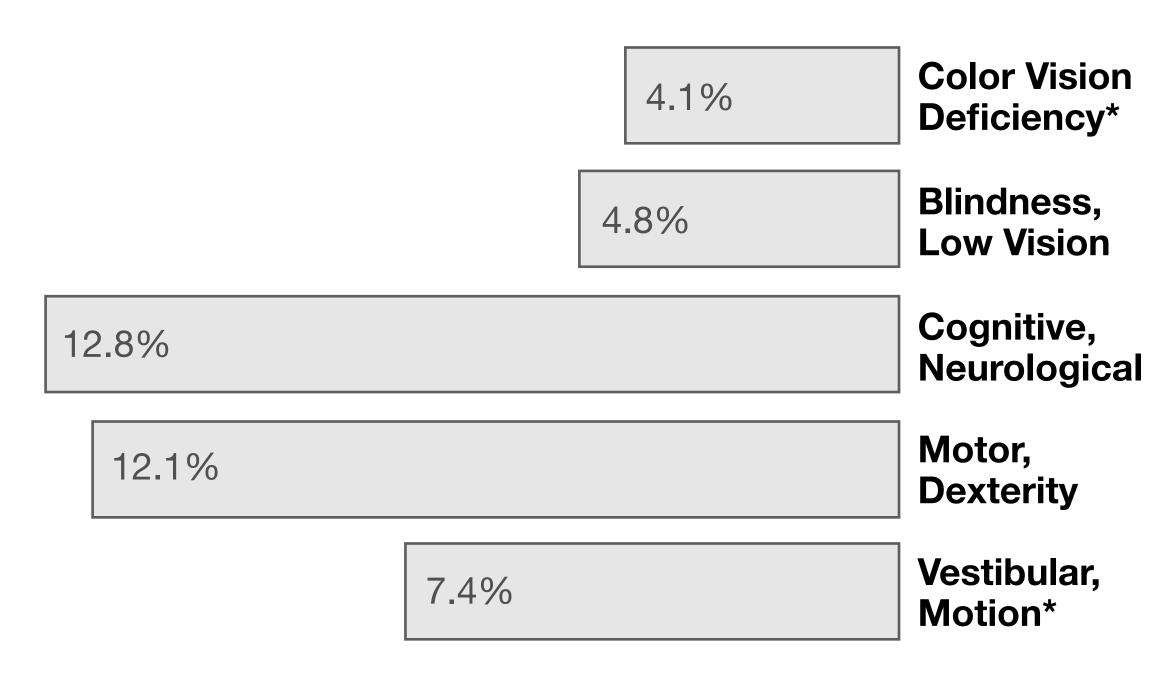
One in ten Americans has a severe disability

- "An impairment that significantly limits one or more major life activities"



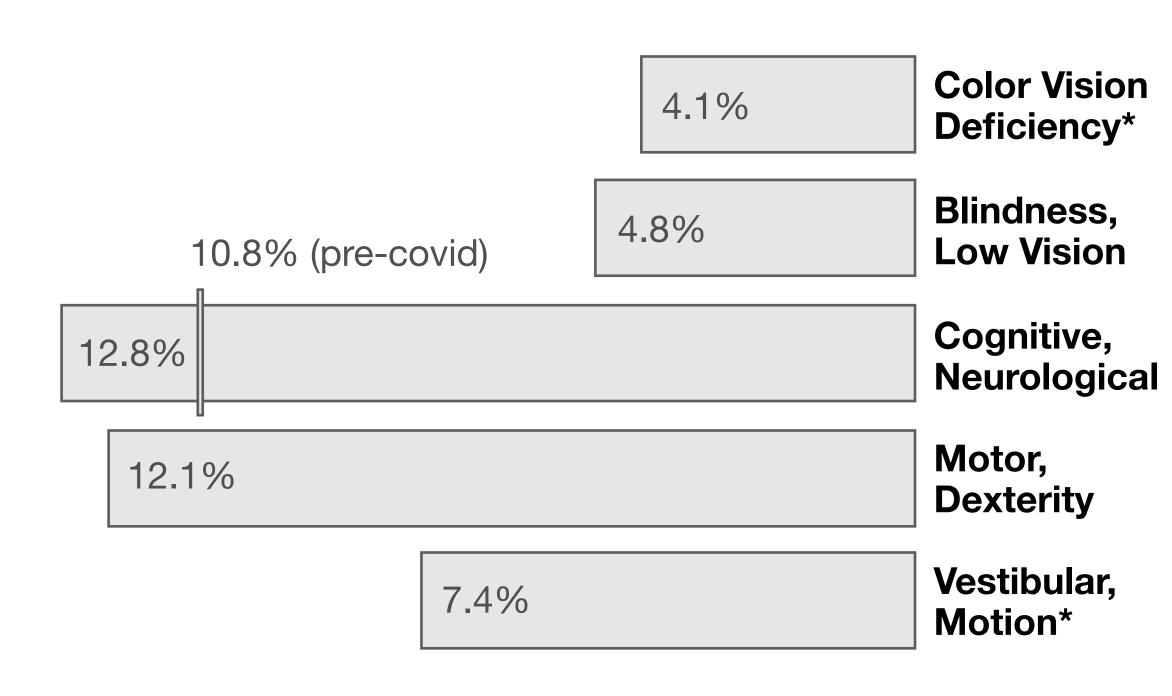
Source: Okoro et al. "Prevalence of Disabilities and Health Care Access by Disability Status and Type Among Adults"

~26% of people living in the United States self-report living with a disability that affects their daily life (2017)



Centers for Disease Control and Prevention. Disability and Health Data System (DHDS). 2023. Available from: http://dhds.cdc.gov
*No new data

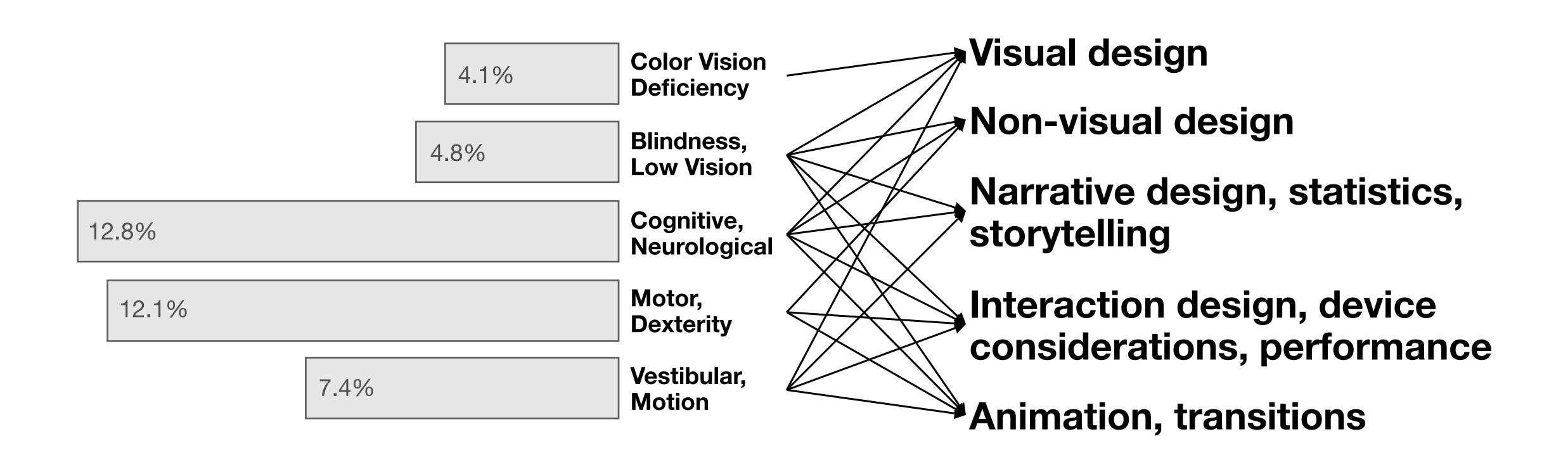
~27% of people living in the United States self-report living with a disability that affects their daily life (2023)

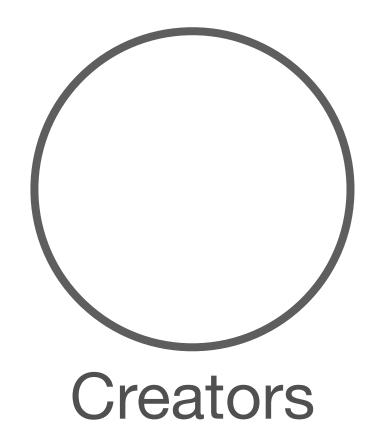


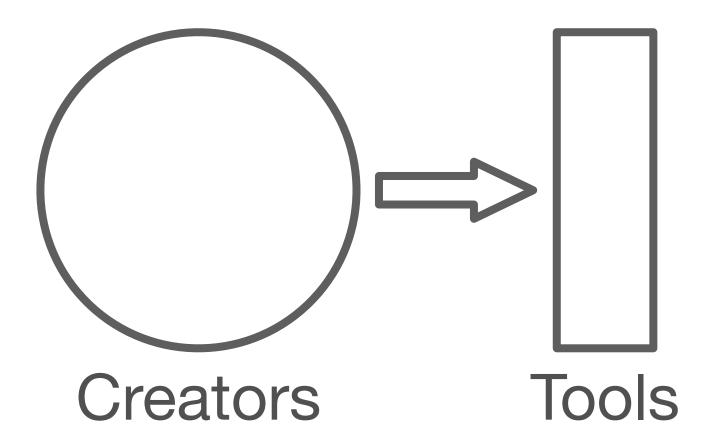
Cognitive disability is on the rise

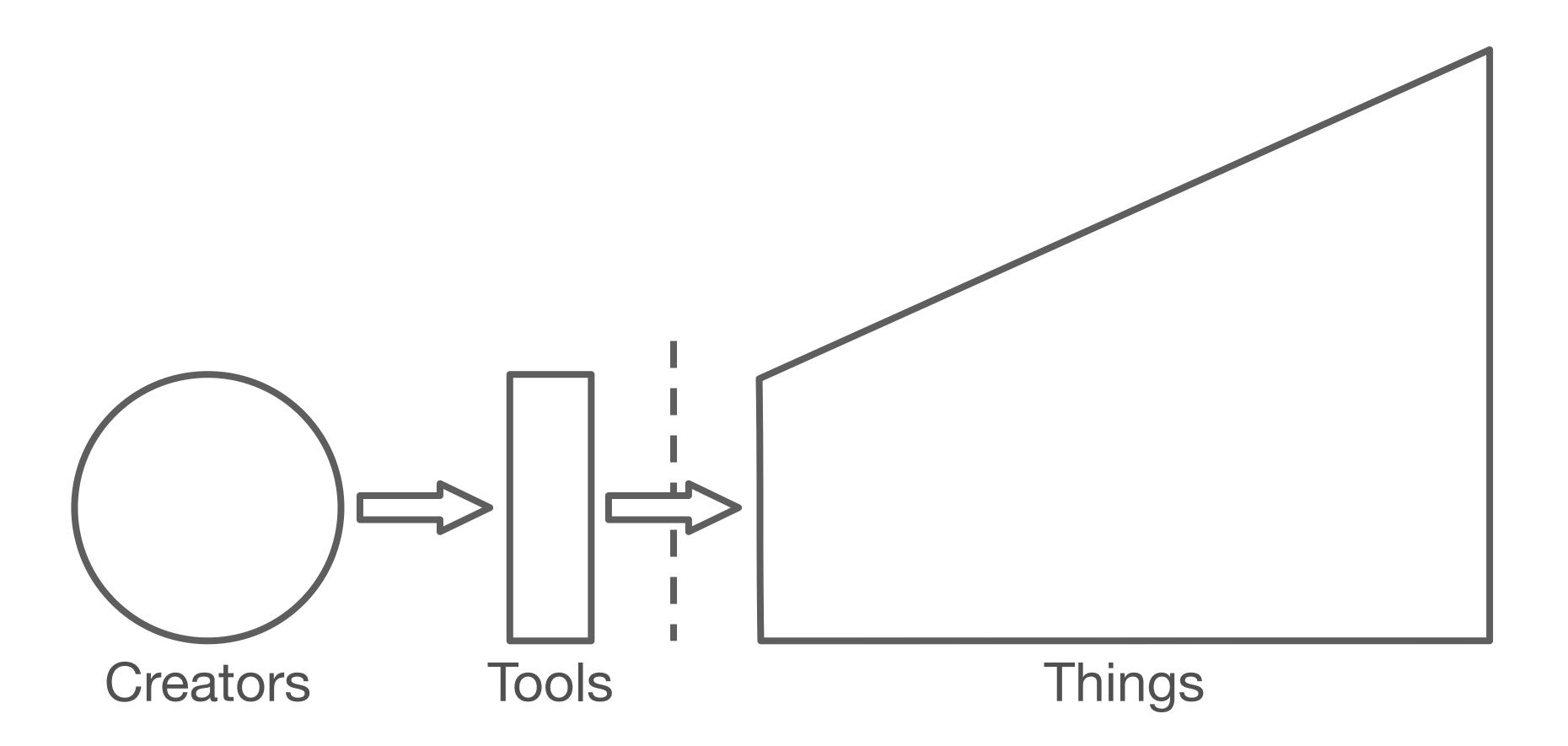
Centers for Disease Control and Prevention. Disability and Health Data System (DHDS). 2023. Available from: http://dhds.cdc.gov
*No new data

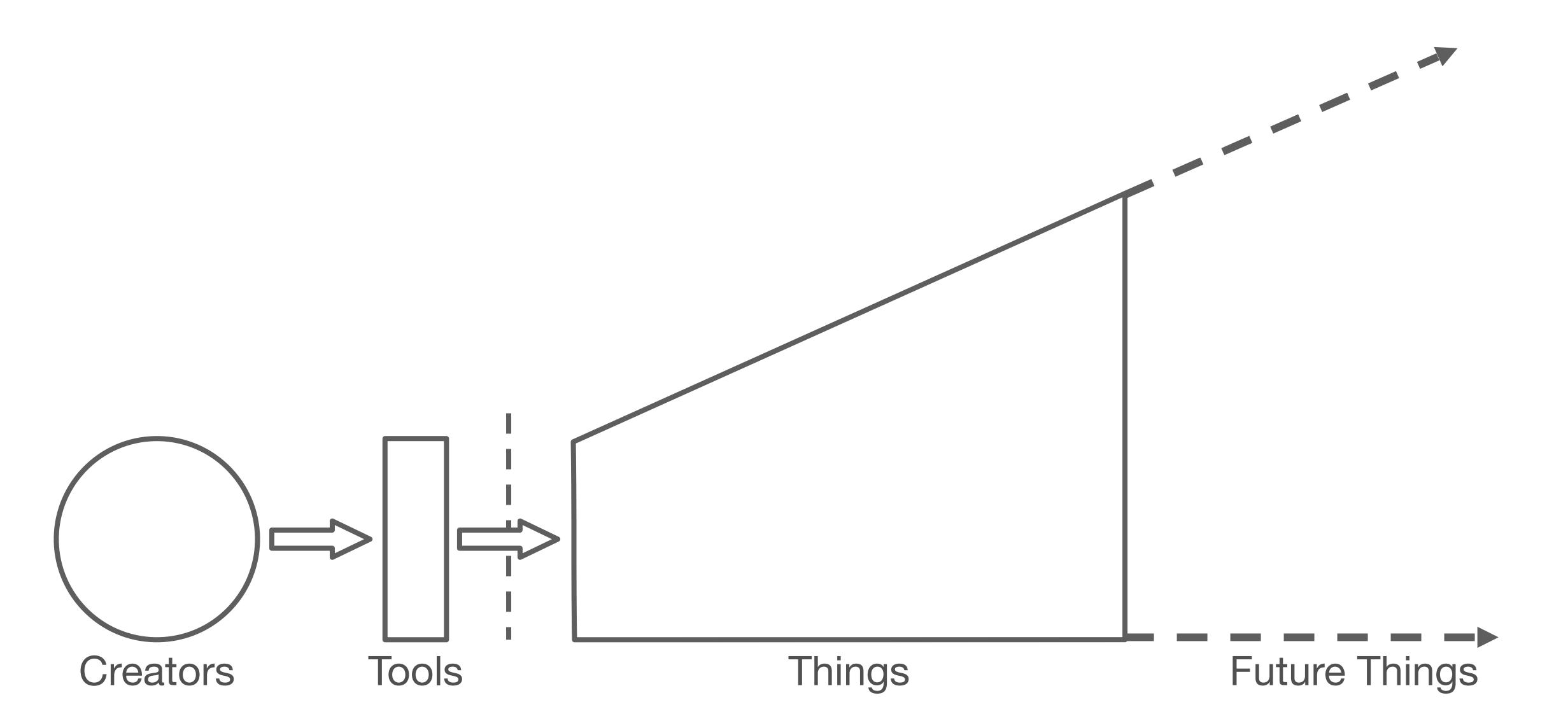
Accessibility affects every aspect of visualization work

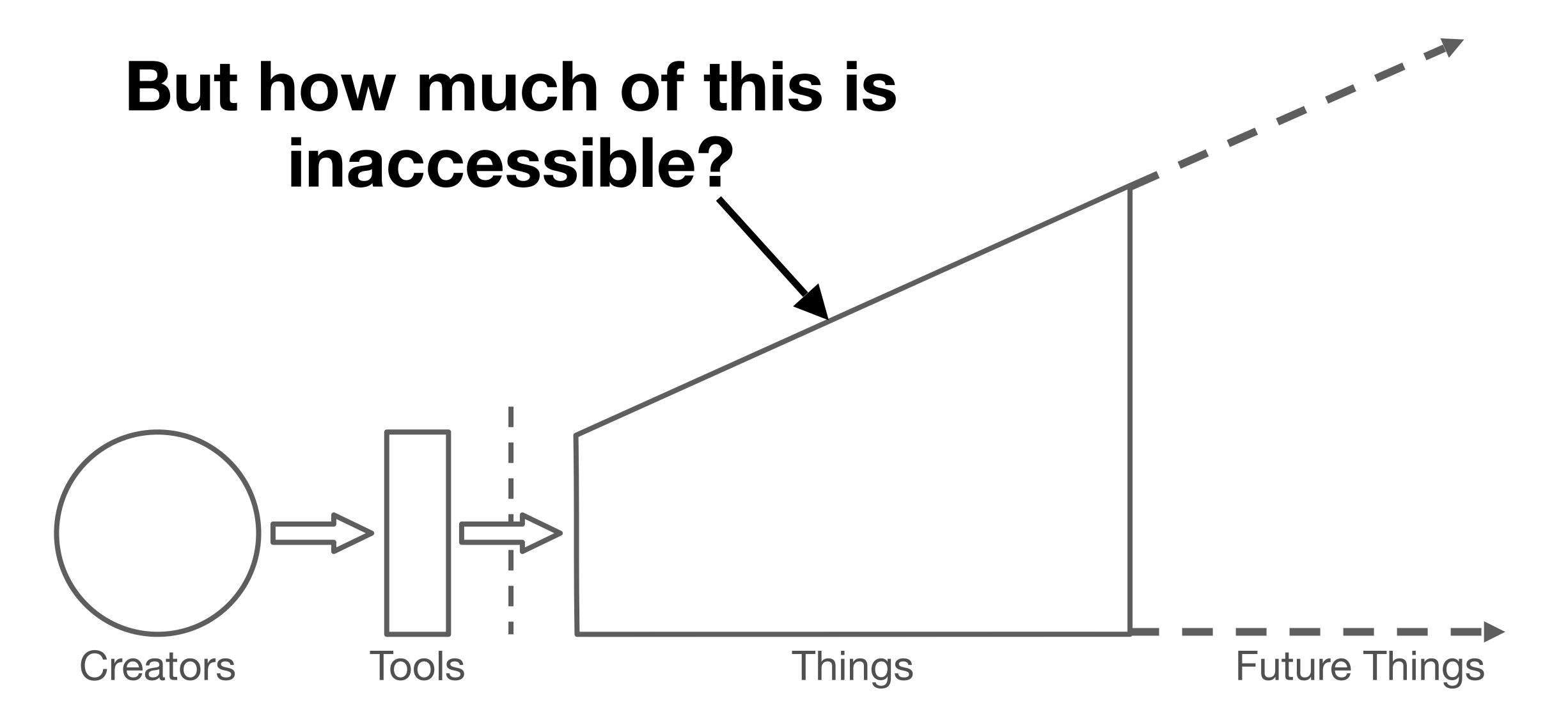












What % of existing content out there is *measurably* inaccessible in some way?



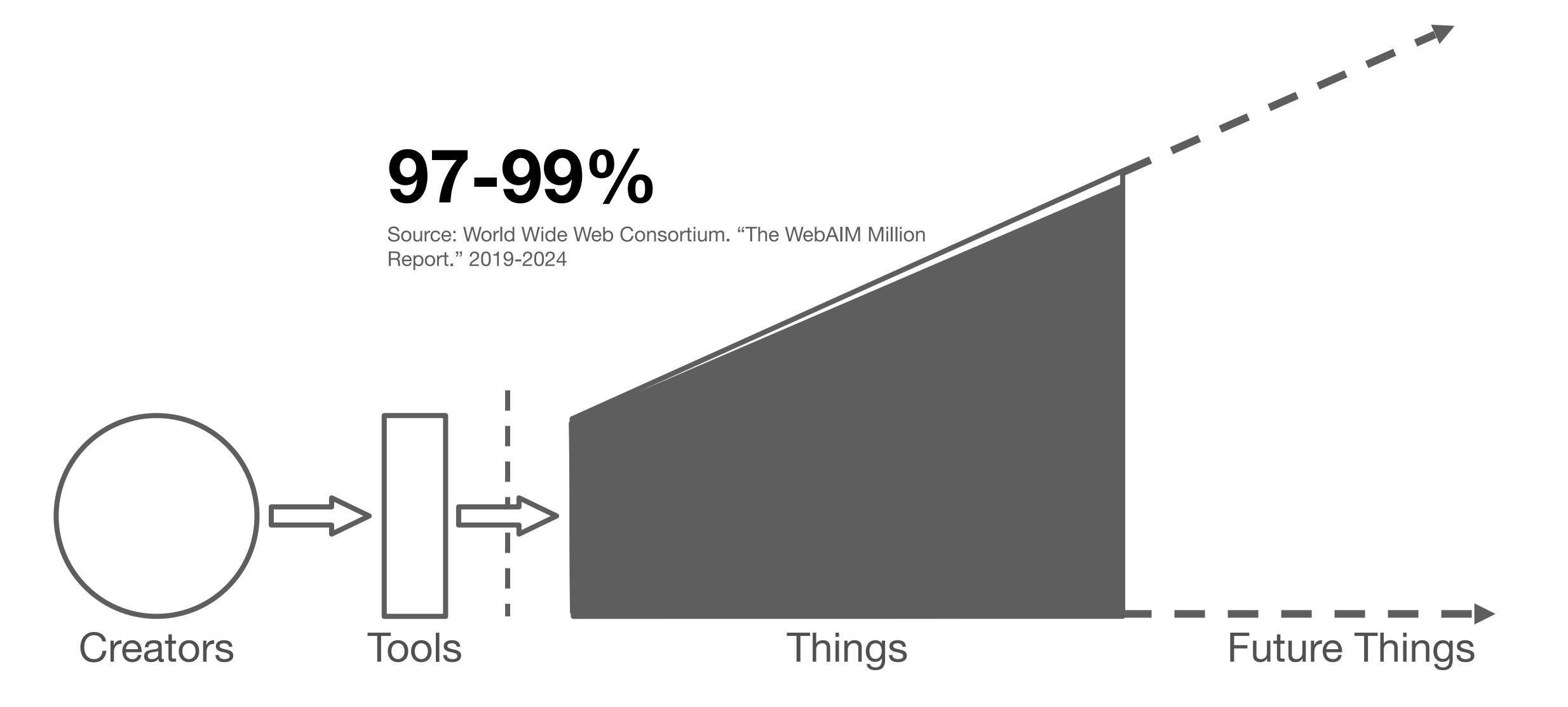
Who is *responsible* for making things accessible?



CLASS QUESTION

- 1. What % of existing content out there is *measurably* inaccessible in some way?
- 2. Who is *responsible* for making things accessible?





What about curbs in our cities?

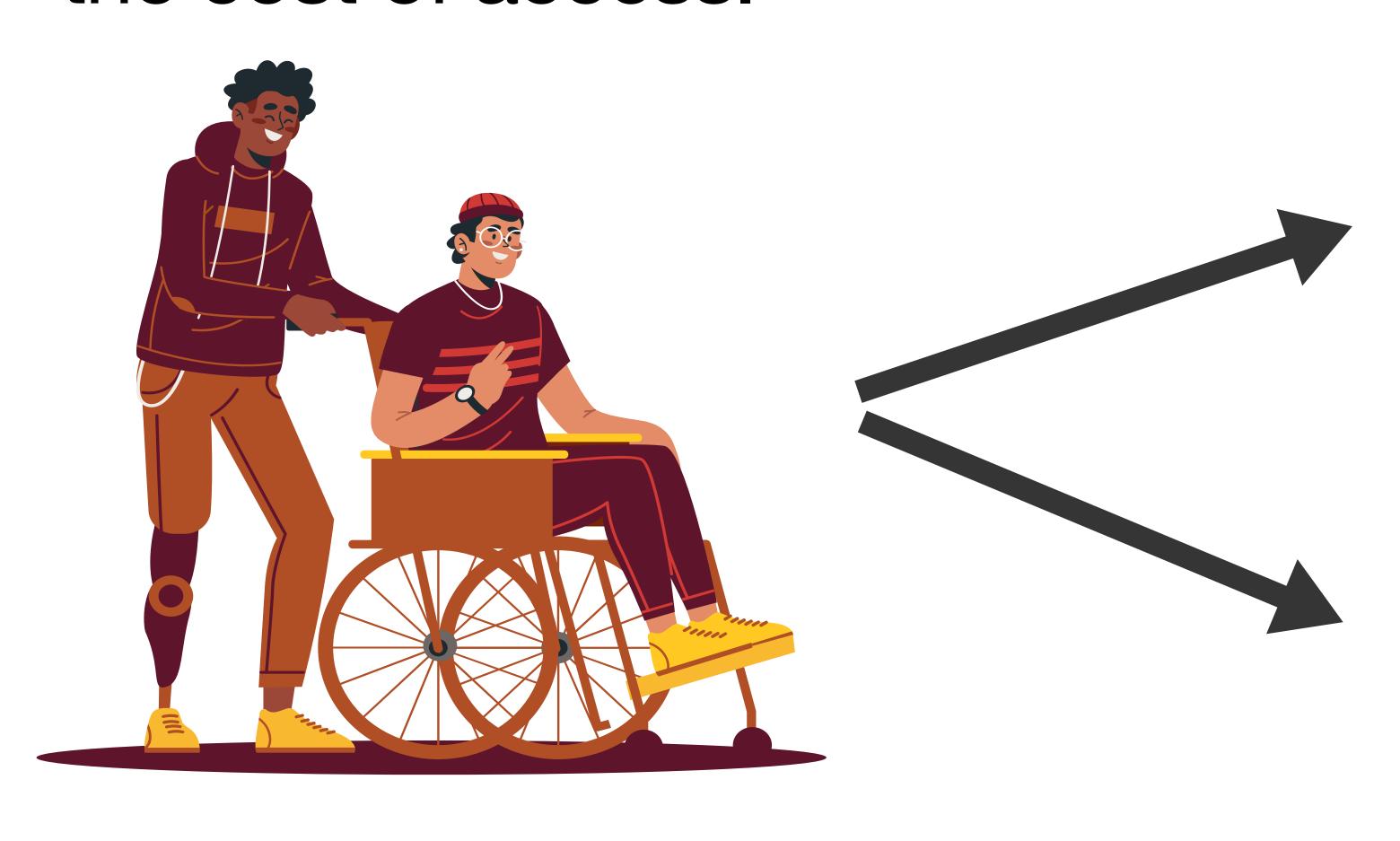


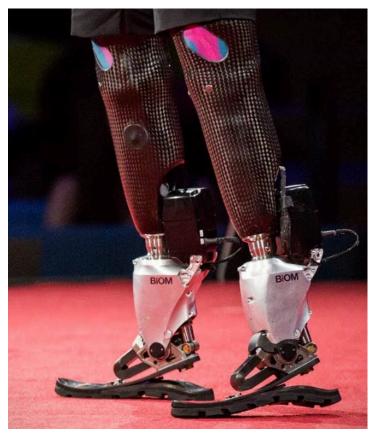


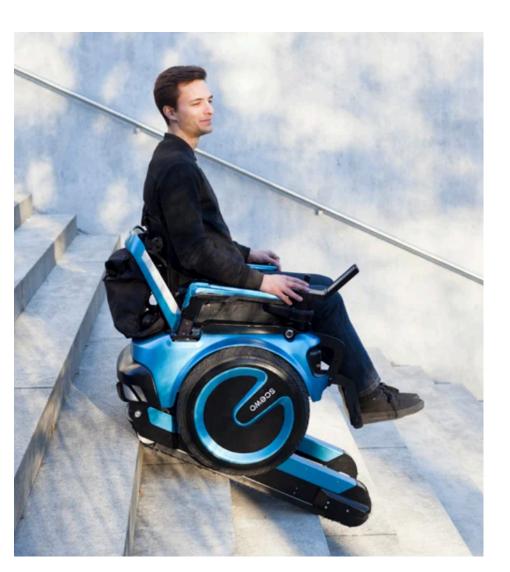
Medicalizing framing: the body is the cause/location of disability (according to normative standards).



Augment or "cure" the body, the person typically bears the cost of access.



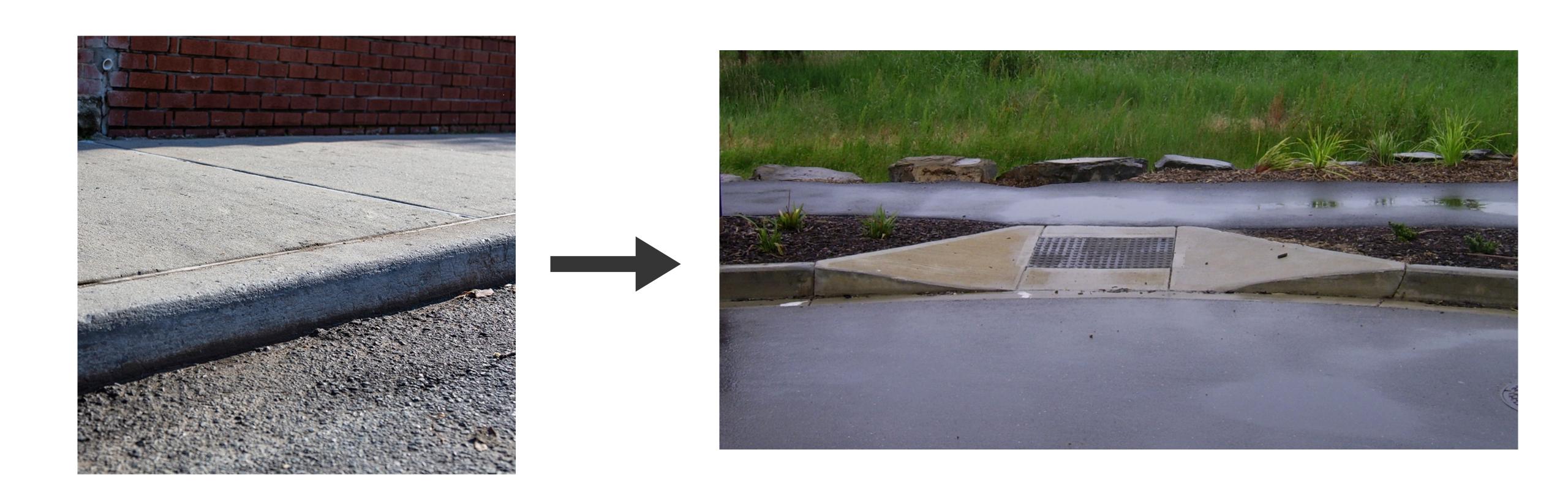




Social framing: The *curb* is the source/location where disability is produced (as a "barrier" to access).



We built barriers, so now we need to fix them.



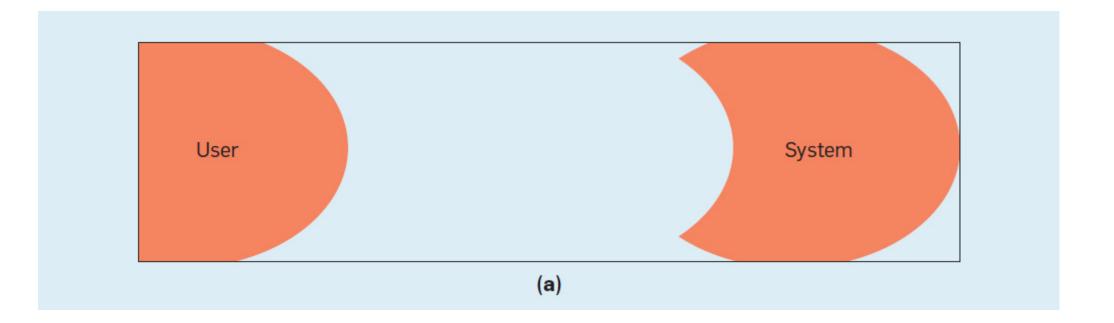


Question for Frank

Concept: Ability Assumptions

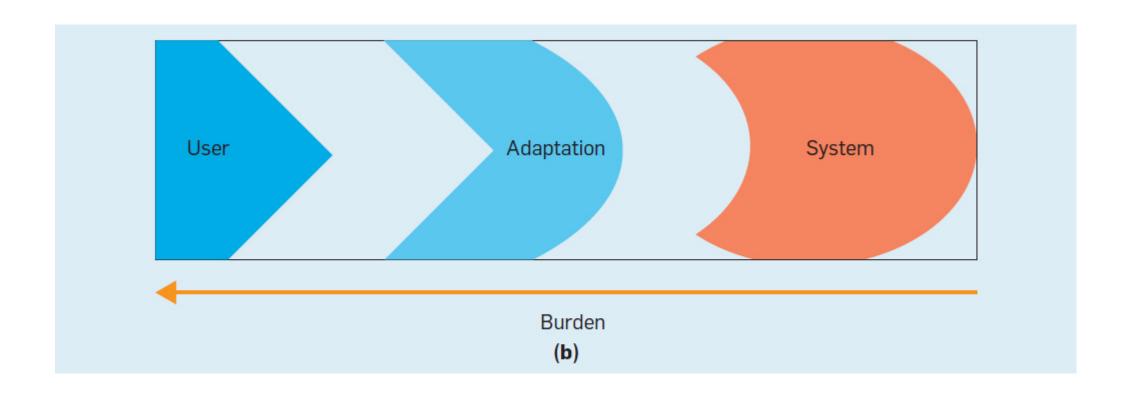
Ability Assumptions

(Wobbrock et al) https://cacm.acm.org/magazines/2018/6/228034-ability-based-design/fulltext



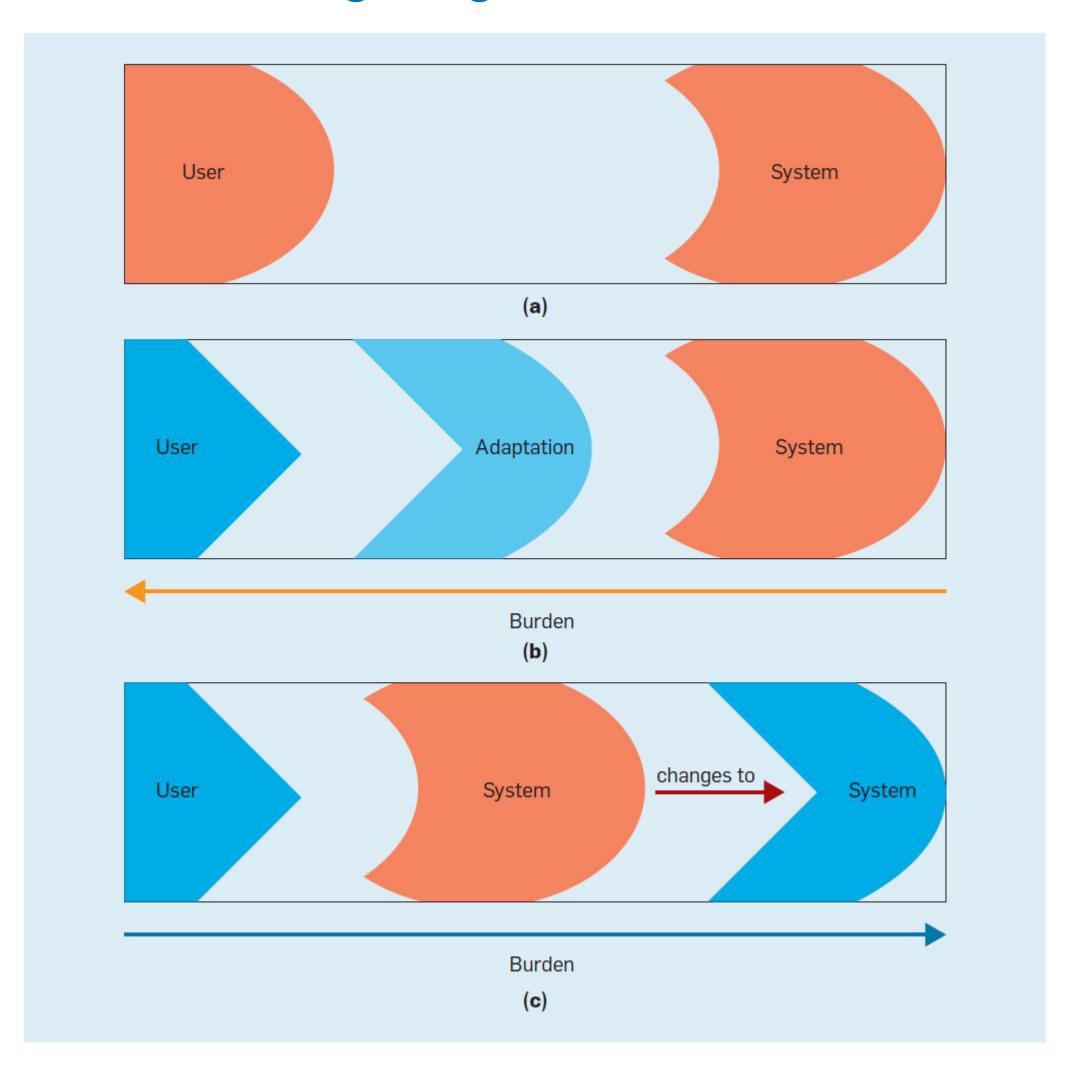
Ability Assumptions

(Wobbrock et al) https://cacm.acm.org/magazines/2018/6/228034-ability-based-design/fulltext



Ability Assumptions

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A curb exclusively assumes the ability to step up





A cut curb has fewer exclusive ability assumptions







Question for Frank

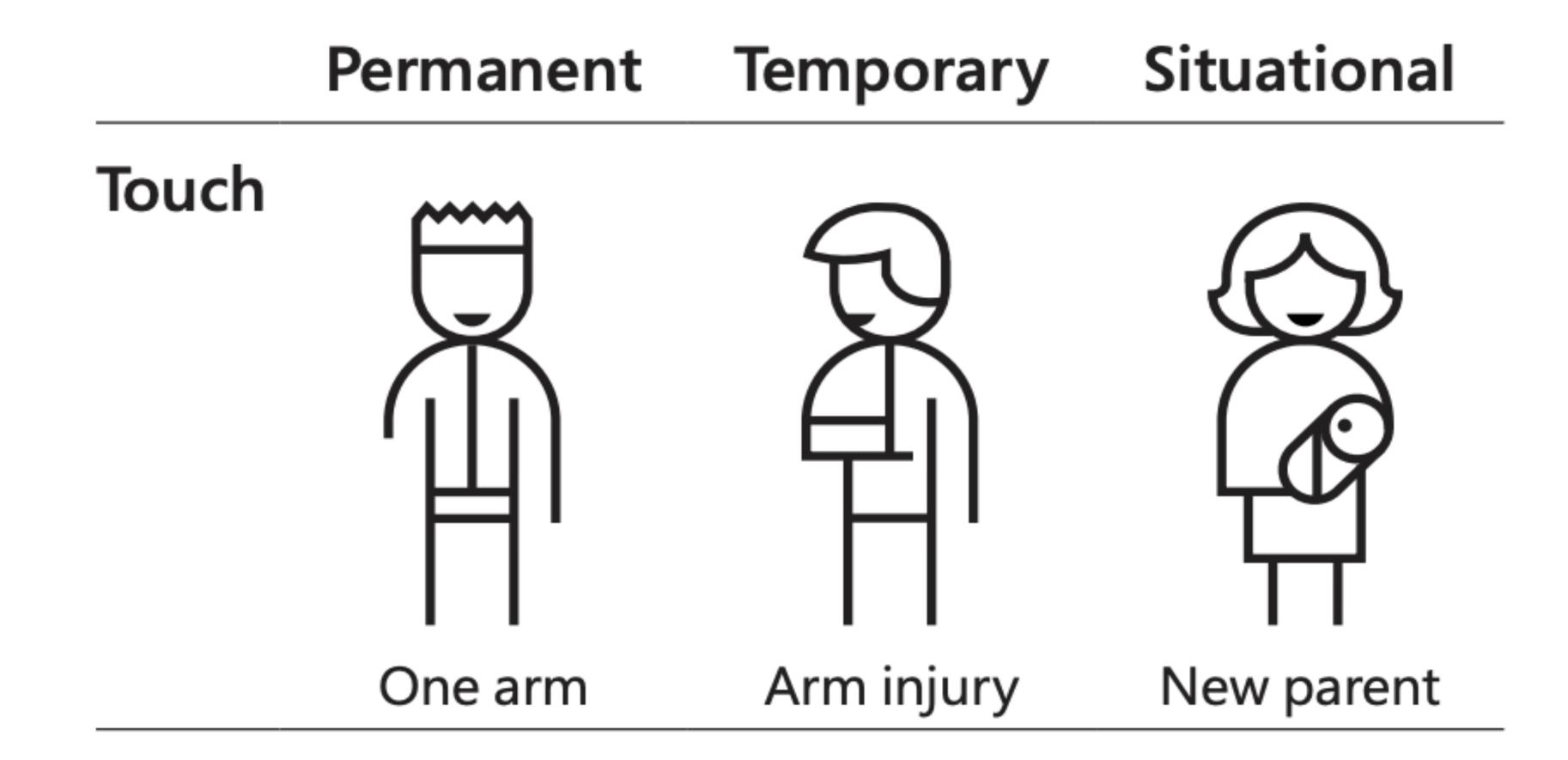
Concept: Situational Impairment

Permanent

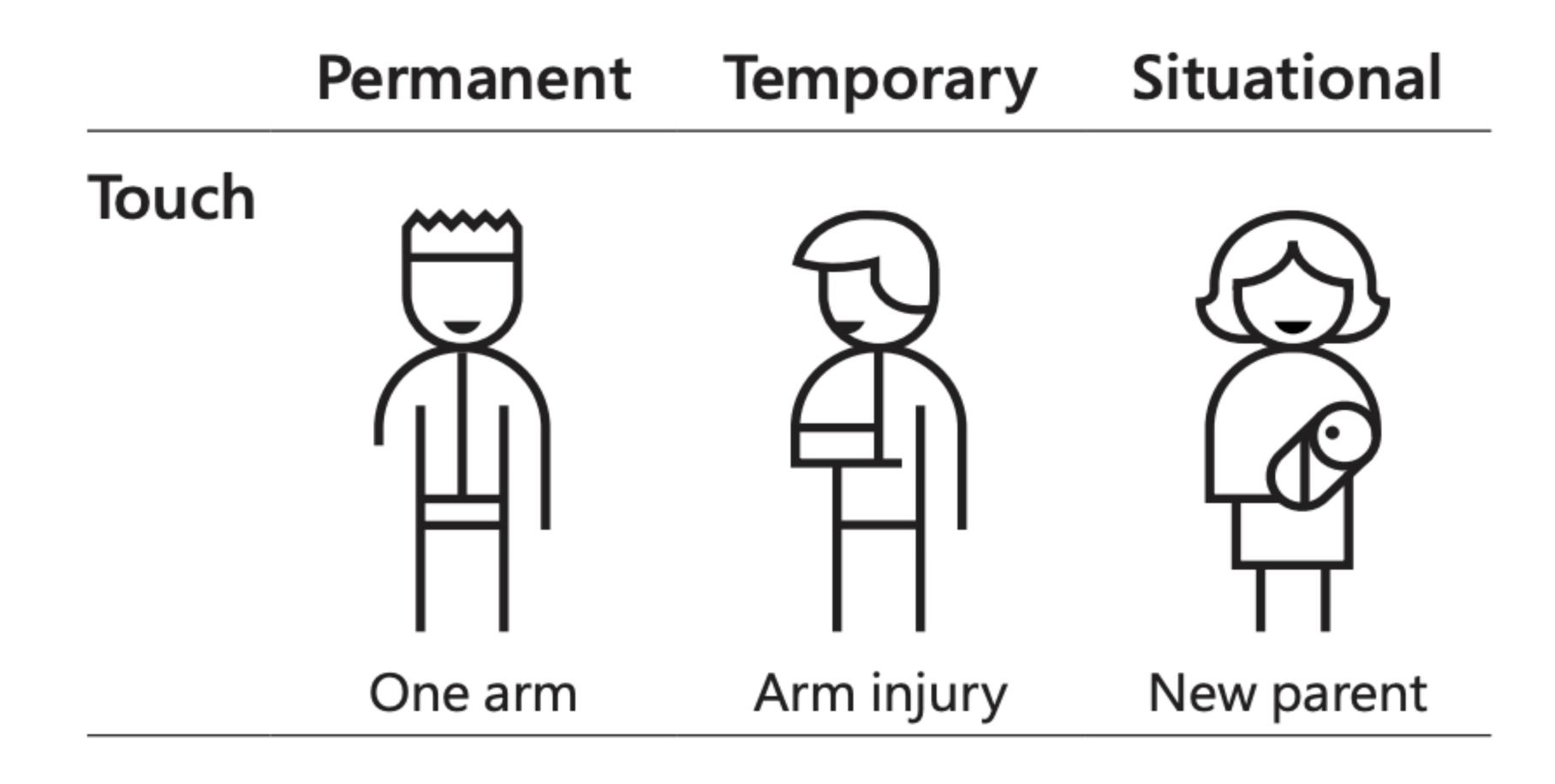
Touch



Permanent **Temporary** Touch Arm injury One arm



We all experience situational impairment in our daily lives. Accessibility benefits everyone!



"Design for One, Extend to All"

Arm injury One arm See Blind Cataract Hear Ear infection Deaf Speak Non-verbal Laryngitis

Permanent

Touch

Temporary

Situational

New parent

Distracted driver

Bartender

Heavy accent

Microsoft's Inclusive Design 101 Toolkit: https://download.microsoft.com/download/b/0/d/b0d4bf87-09ce-4417-8f28-d60703d672ed/inclusive_toolkit_manual_final.pdf



What is a situation you've found yourself in where your hearing, sight, voice, or hands were impaired?





Any other questions?



Turns out, a lot of barriers are shared!





So how do we catch barriers?

Listen to people with disabilities (PWD).

There are a lot of ways to listen:

- 1. Actually ask them!
- 2. Find where they are already speaking
- 3. Find where they have already spoken:
 - Research
 - Blog posts
 - Accessibility standards

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P O U R

Perceivable O

Perceivable Operable U

Perceivable Operable Understandable R

The 4 pillars of accessible design:

Perceivable Operable Understandable Robust

Chartability's additions:

A

Elavsky et al, "Chartability." (2022)

Chartability's additions:

+
Compromising
A

Chartability's additions:

+
Compromising
Assistive

Chartability's additions:

Compromising Assistive Flexible

Elavsky et al, "Chartability." (2022)

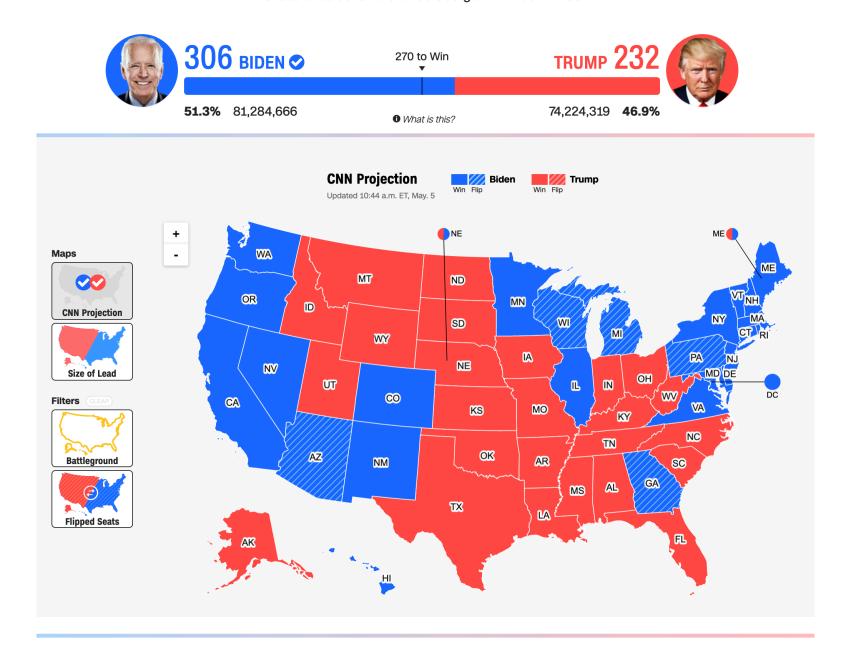


Question for Frank

PRESIDENTIAL RESULTS

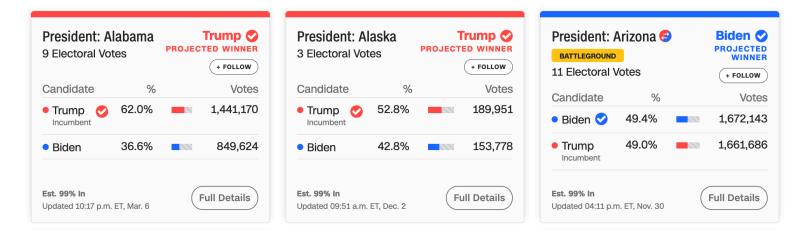
Joe Biden wins election to be the 46th US President

Pennsylvania's 20 electoral votes put native son Joe Biden above the 270 needed to become the 46th President of the United States. Born in Scranton, the former vice president and longtime Delaware senator defeated Donald Trump, the first President to lose a reelection bid since George H.W. Bush in 1992.



Let's evaluate this map from CNN with Chartability.

STATE RESULTS



Show More States

Elavsky et al, "Chartability." (2022)



POUR+CAF

"I need to pour a cup of coffee to help me consider accessible design!"

Perceivable

Can someone perceive this in multiple ways? Is each way easy?

Perceivable Checklist:

- 1. High Contrast
- 2. Colorblind-Safe + Redundant Encoding
- 3. Alt Text

Design with high contrast

Colorblindness Disproportionately Overrepresented in A11y Resources

Colorblindness: % of People

4%

Low Vision: % of People

25%

Colorblindness: # of Resources

51

Low Vision: # of Resources

.

Colorblindness Disproportionately Overrepresented in A11y Resources

Colorblindness: % of People

4%

Low Vision: % of People

25%

Colorblindness: # of Resources

51

Low Vision: # of Resources

5

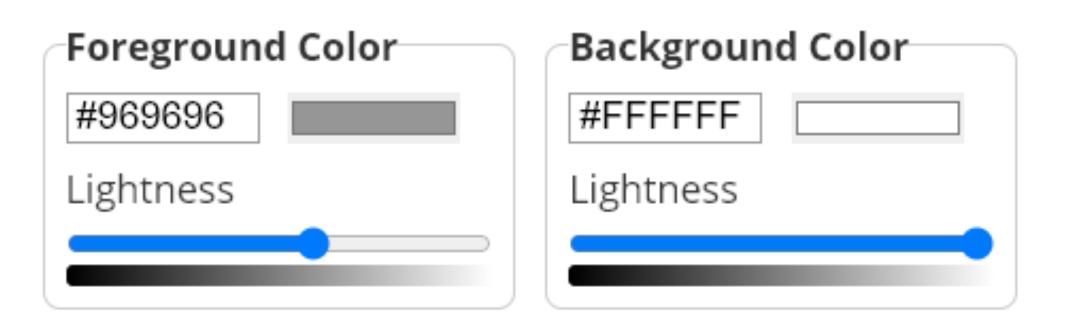
Use High Contrast Text

Text needs at least 4.5:1 contrast against its background.

Large text (bold and 16pt or larger) can be 3:1 or higher.

Contrast Checker

Home > Resources > Contrast Checker



Contrast Ratio 2.95:1

<u>permalink</u>

Normal Text

WCAG AAA: Fail
WCAG AAA: Fail

The five boxing wizards jump quickly.

Large Text

WCAG AAA: Fail

The five boxing wizards jump quickly.

Use High Contrast Geometries

Chart elements need at least 3:1 contrast against their background.

Contrast Checker

<u>Home</u> > <u>Resources</u> > Contrast Checker

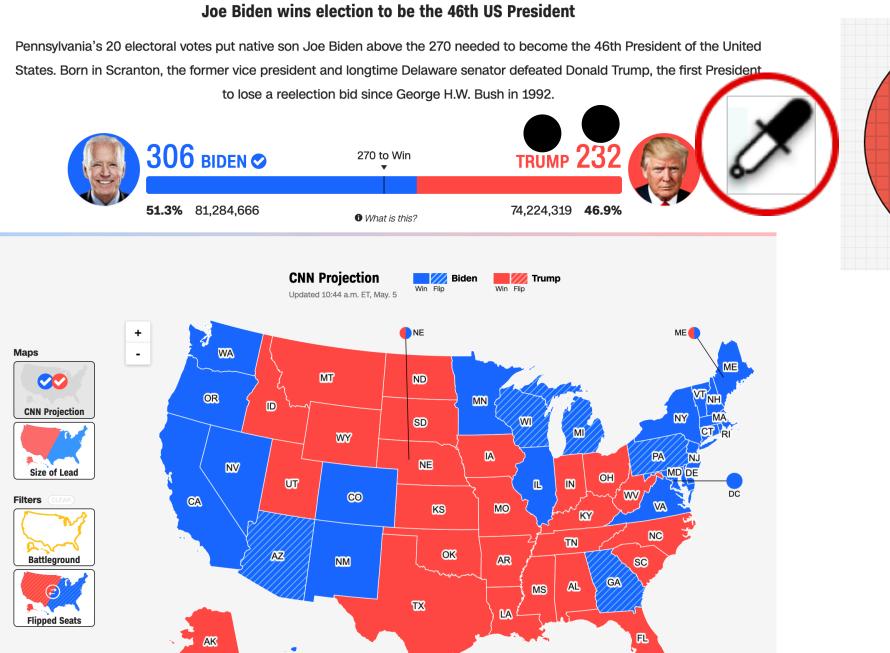
Foreground Color	Background Color
#E4E4E4	#F3F3F3
Lightness	Lightness

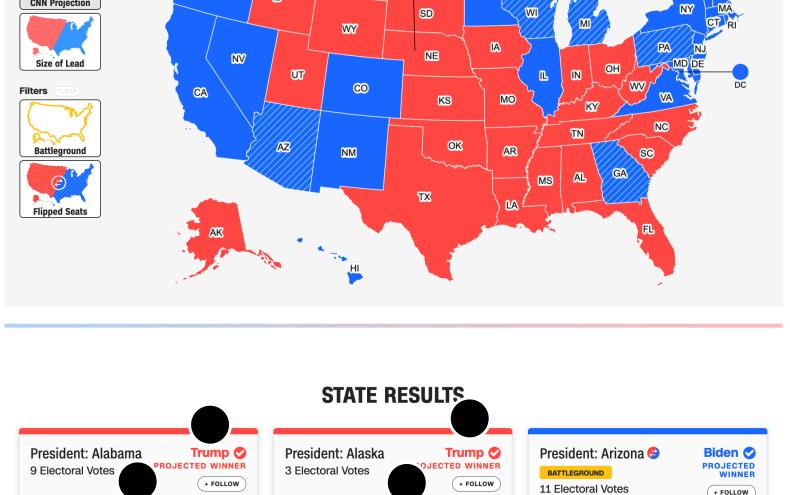
Contrast Ratio
1.14 :1
permalink

Graphical Objects and User Interface Components

WCAG AA: Fail
Text Input

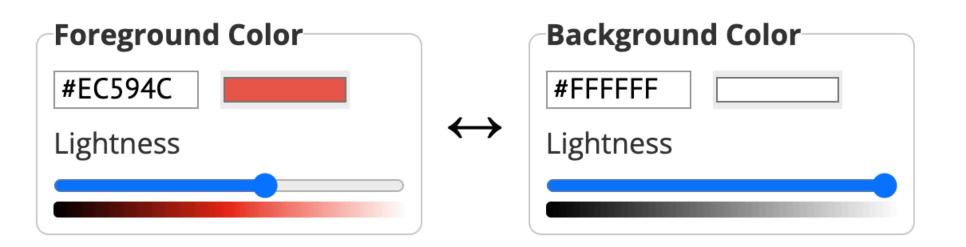
PRESIDENTIAL RESULTS







<u>Home</u> > <u>Resources</u> > Contrast Checker



Contrast Ratio

3.44:1

#EC594C

permalink

Normal Text

WCAG AA: Fail

WCAG AAA: Fail

The five boxing wizards jump quickly.

Show More States

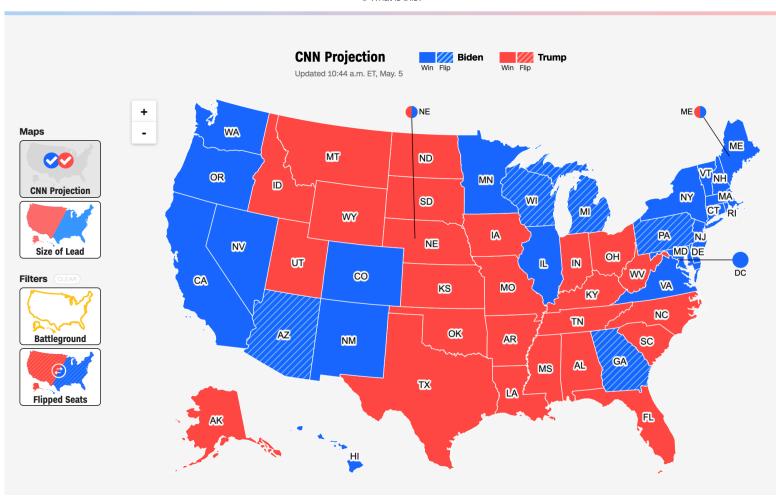
● Biden 36.6% ■ 849,624 ● Biden 42.8% ■ 153,778 ● Trump 49.0% ■ 1,661,686

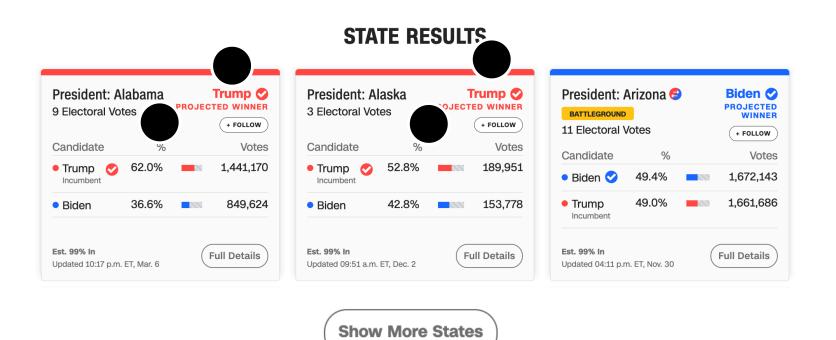
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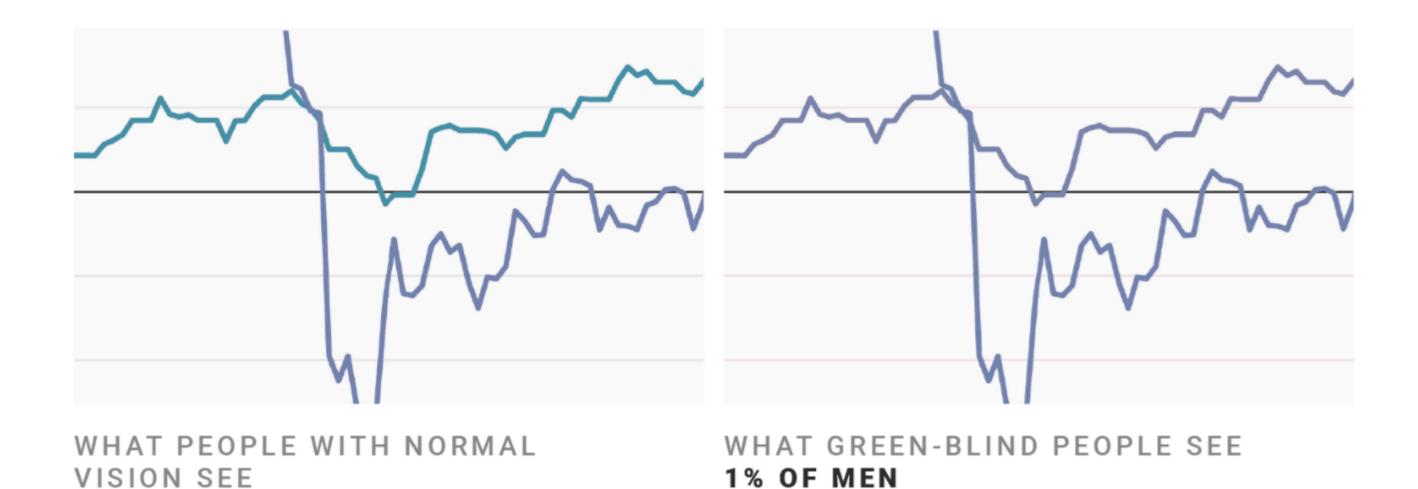




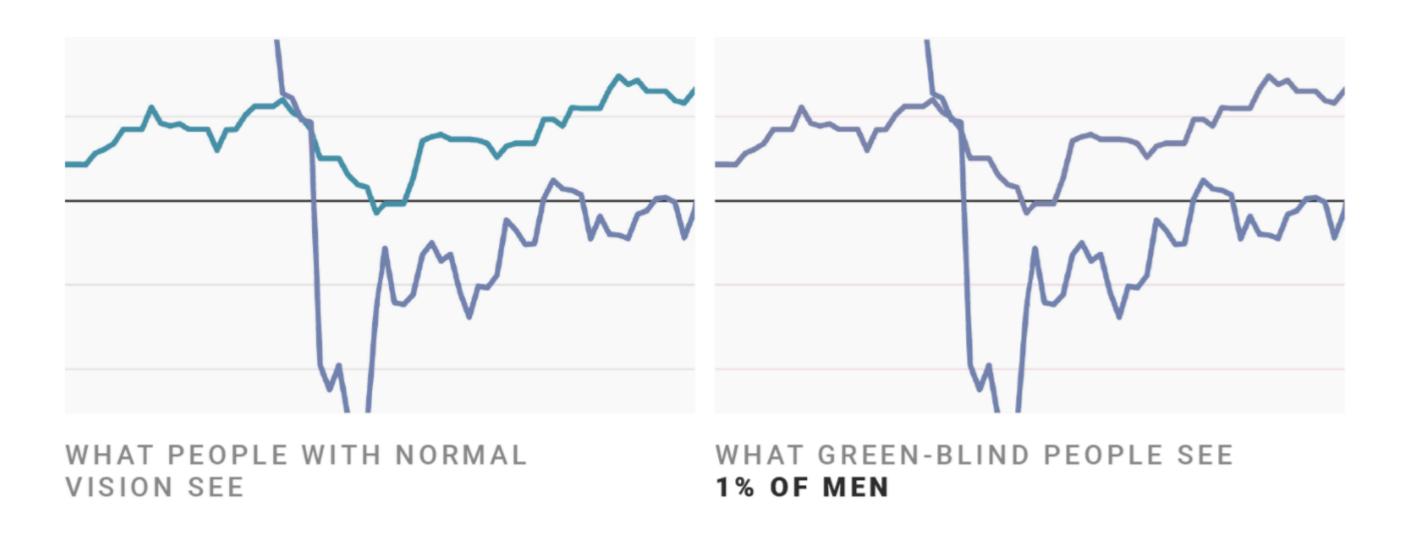
6 instances of low contrast

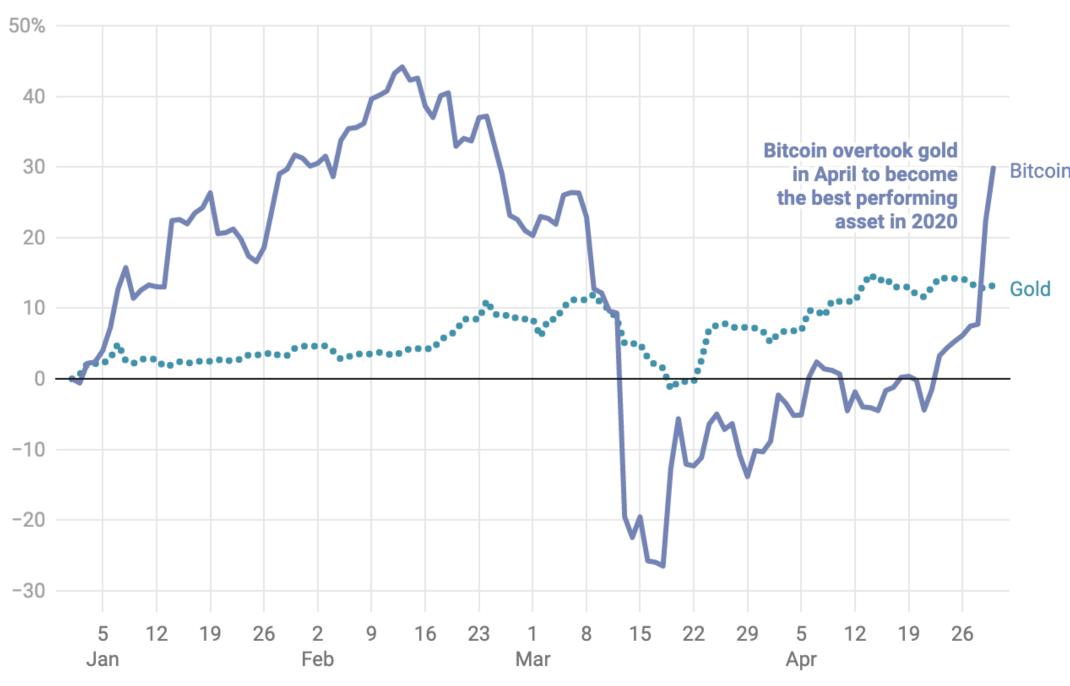
Don't rely on color alone!

(Muth) https://blog.datawrapper.de/colorblindness-part2/



"Redundant encoding" is one strategy

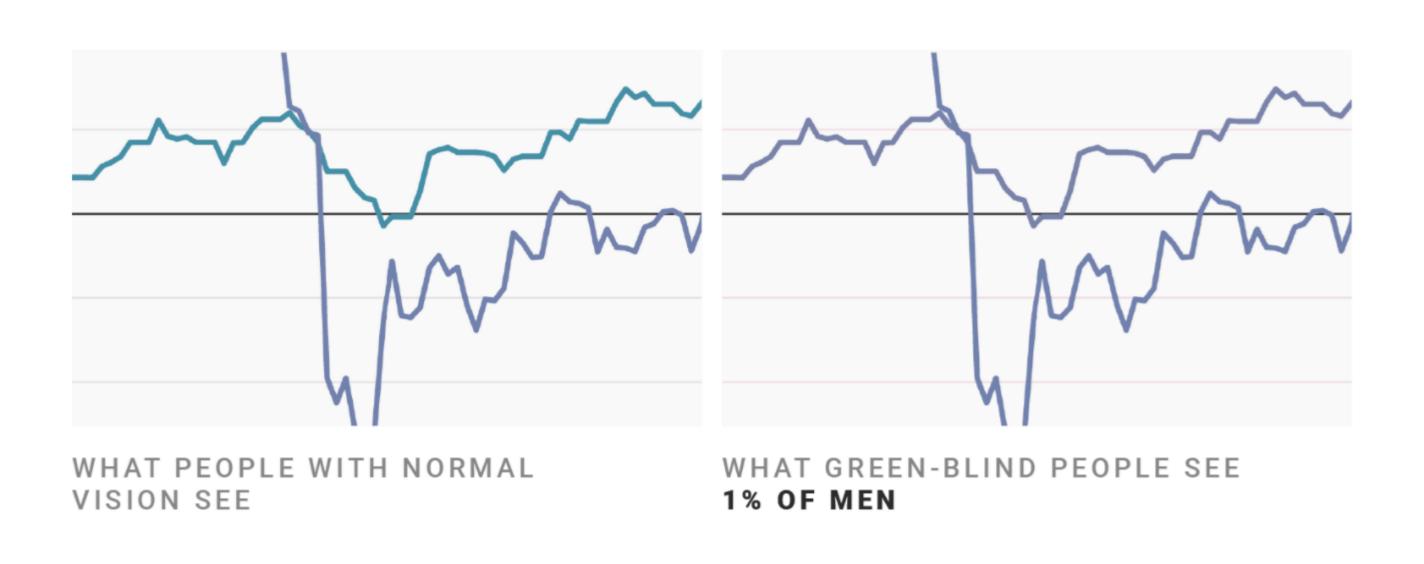


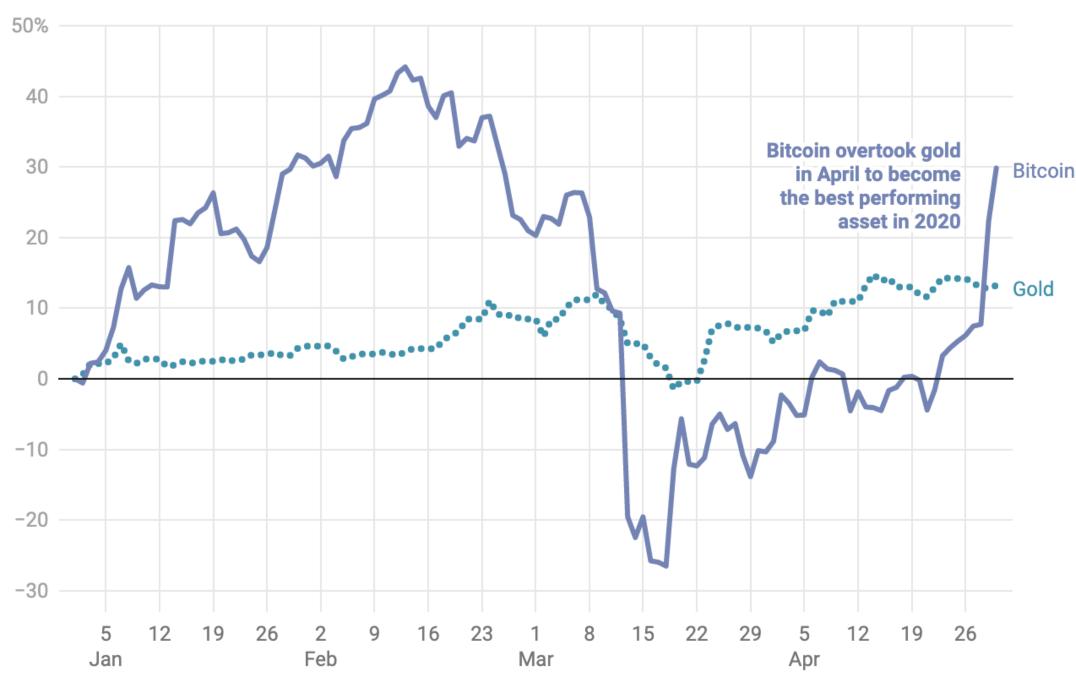


Bitcoin and gold price change (%) between January and May 2020

Chart: Based on Anthony Cuthbertson • Source: CoinMarketCap, Nasdaq, Gold Price • Get the data

A note: "Color-vision deficiency" and "colorblindness" refer to the same thing, both terms are fine to use.



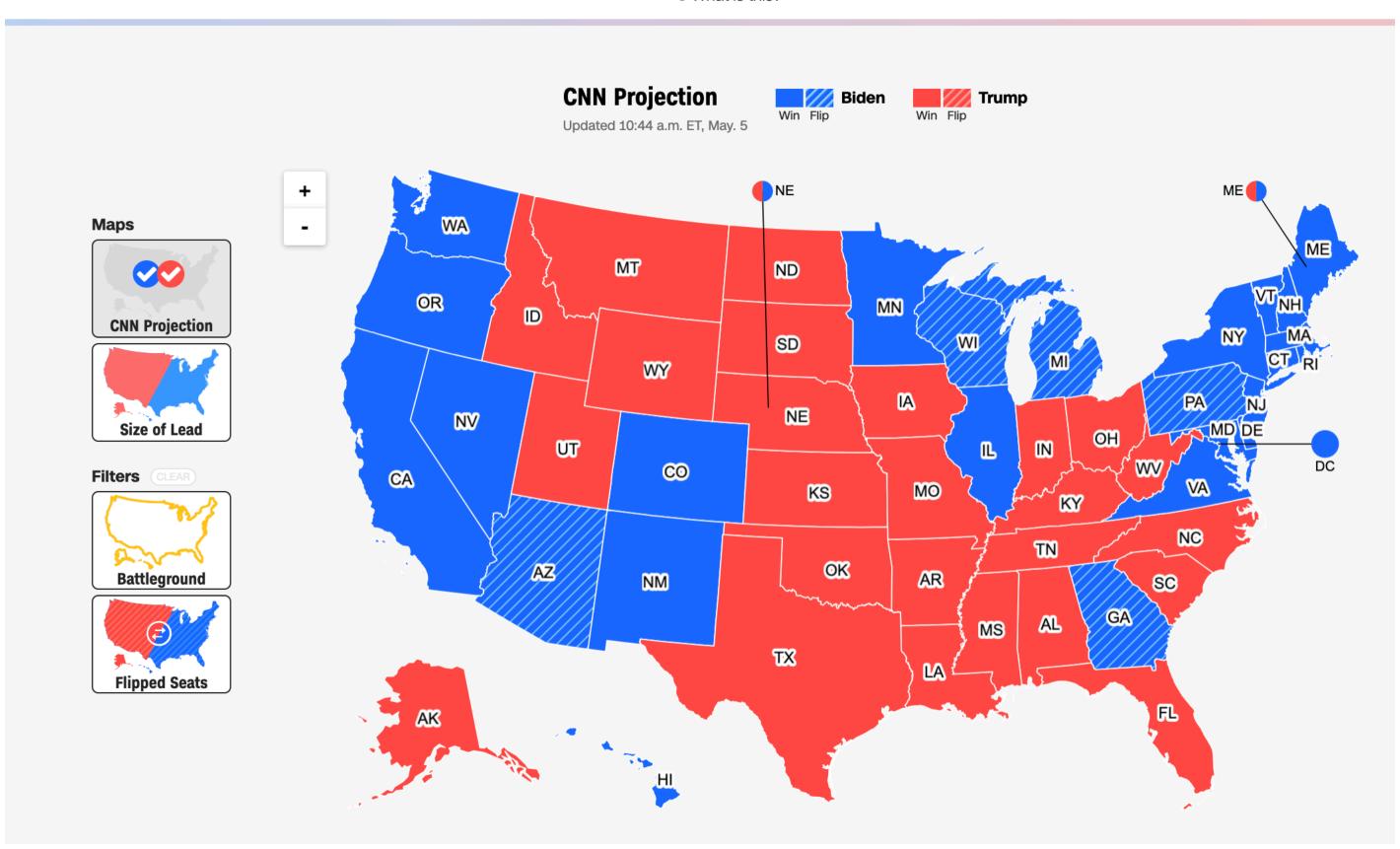


Bitcoin and gold price change (%) between January and May 2020

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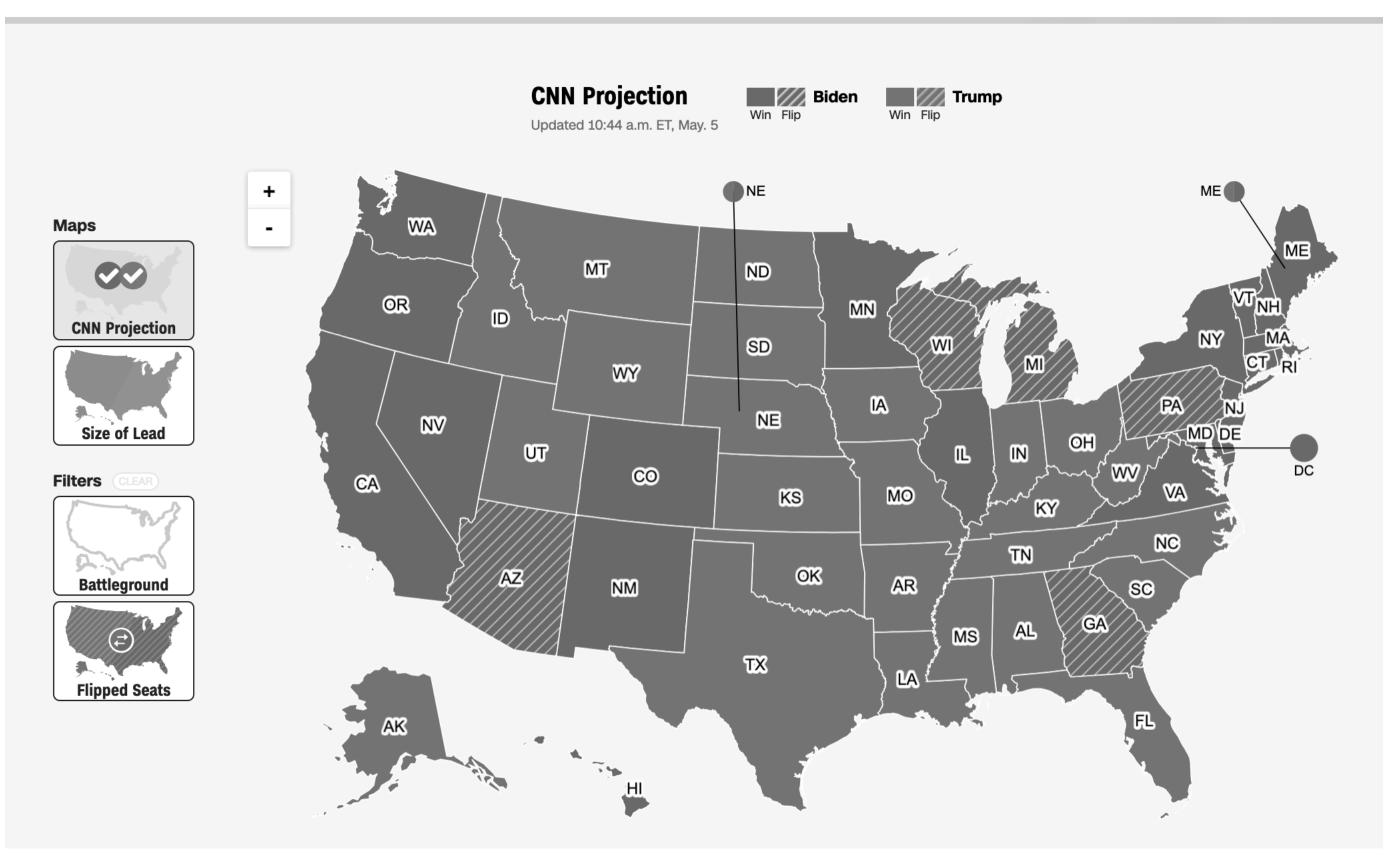
But sometimes you can't redundantly encode!



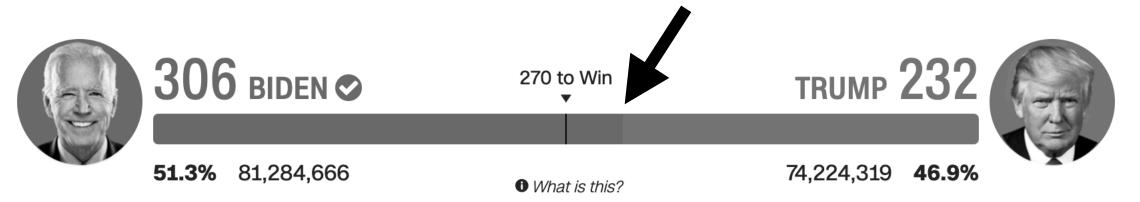


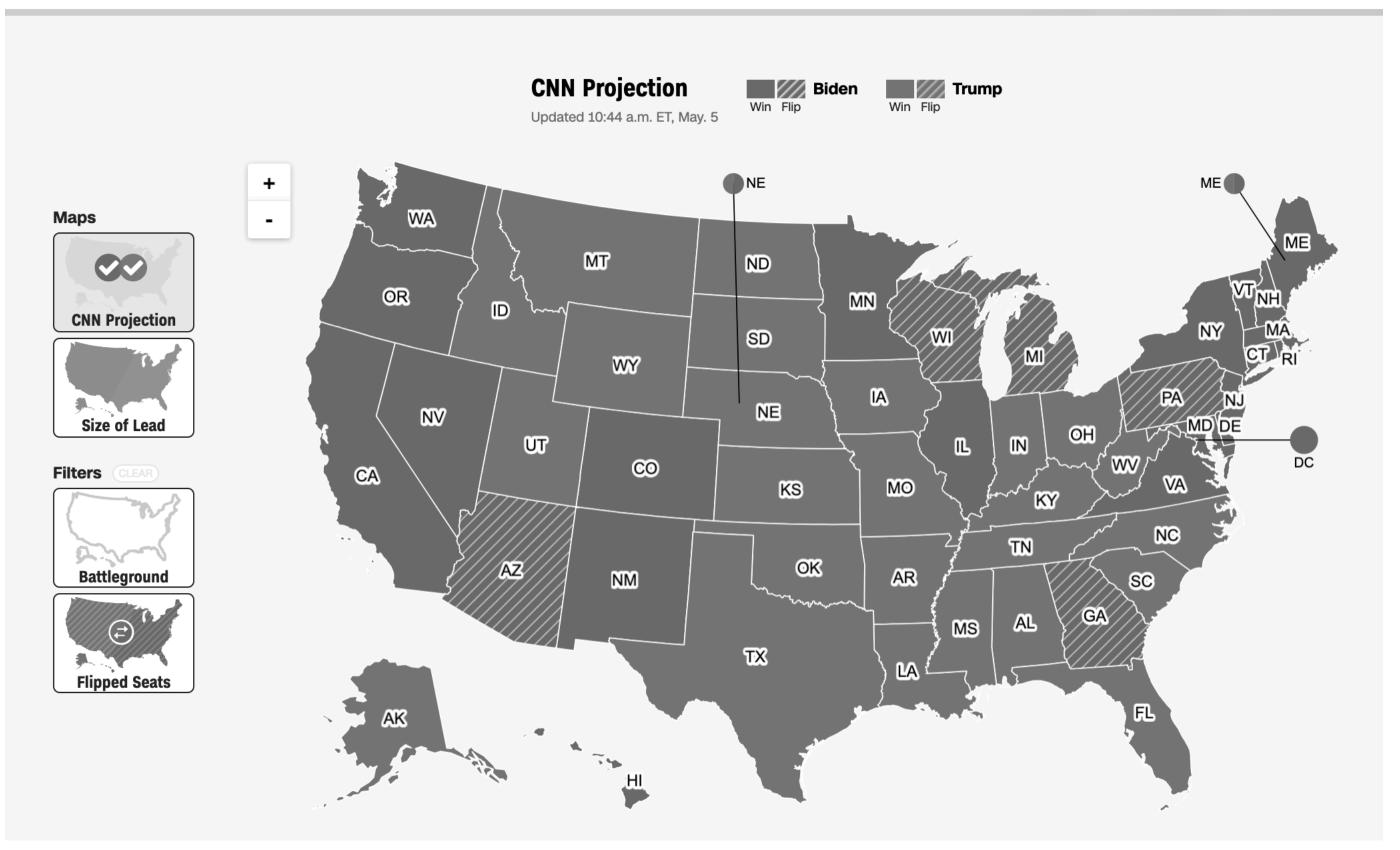
This map is trouble in greyscale



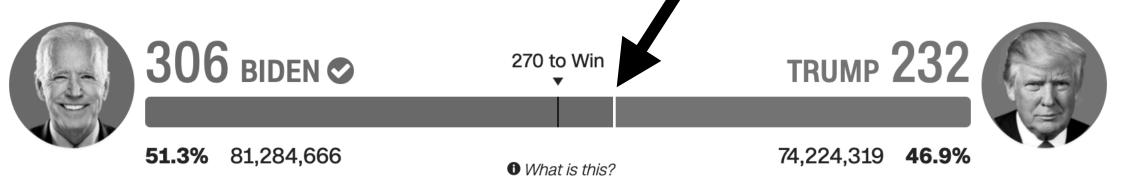


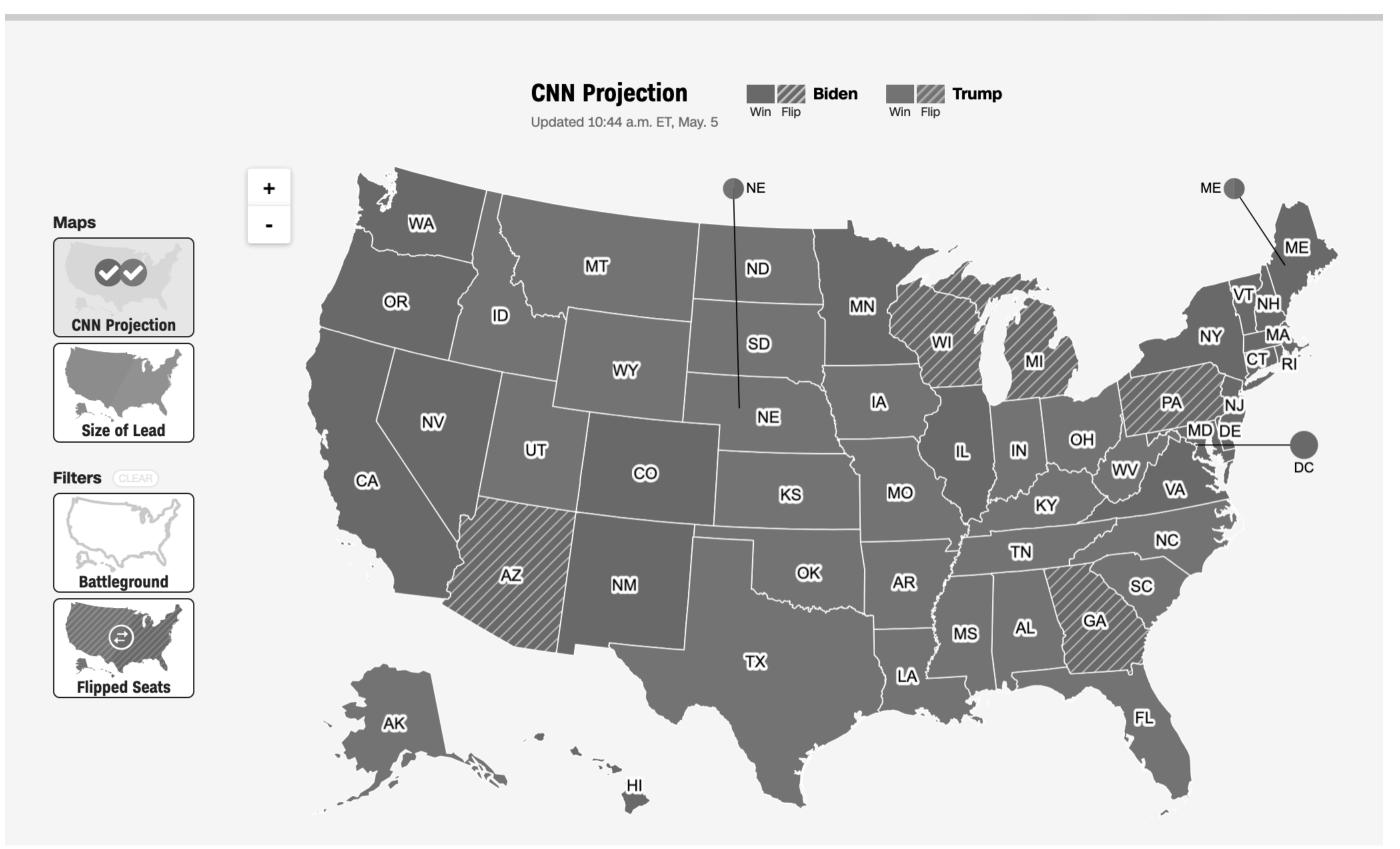
The division here matters!



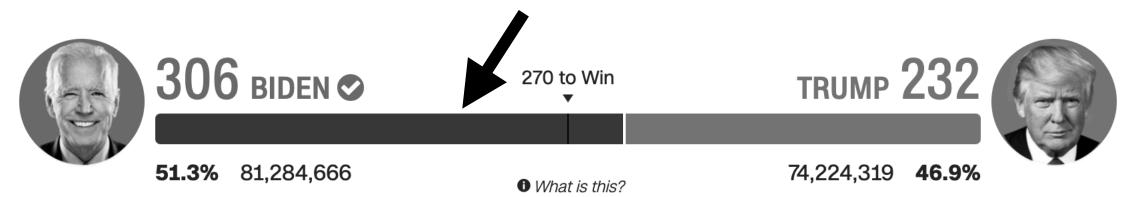


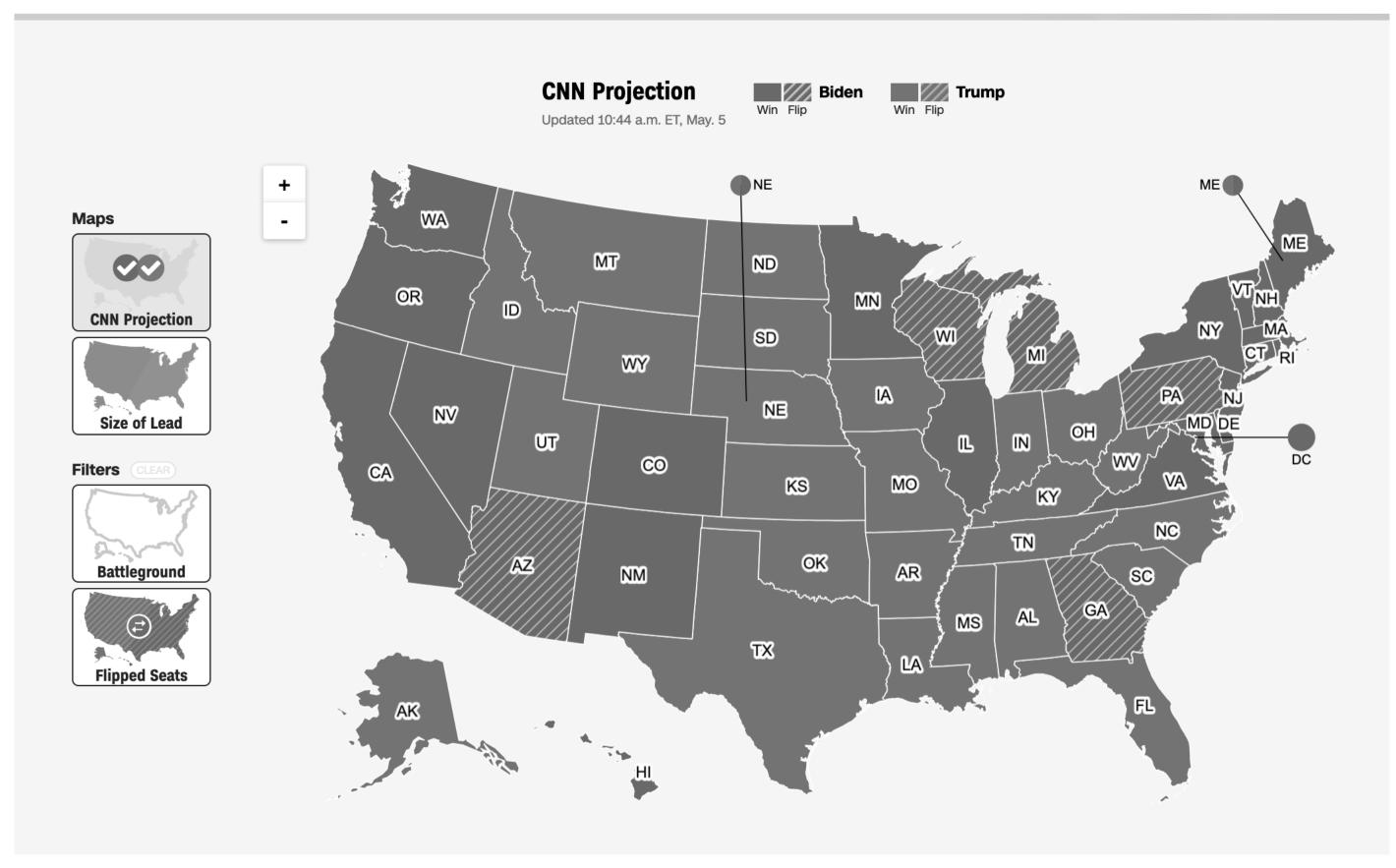
Maybe a small white divider, like the states?



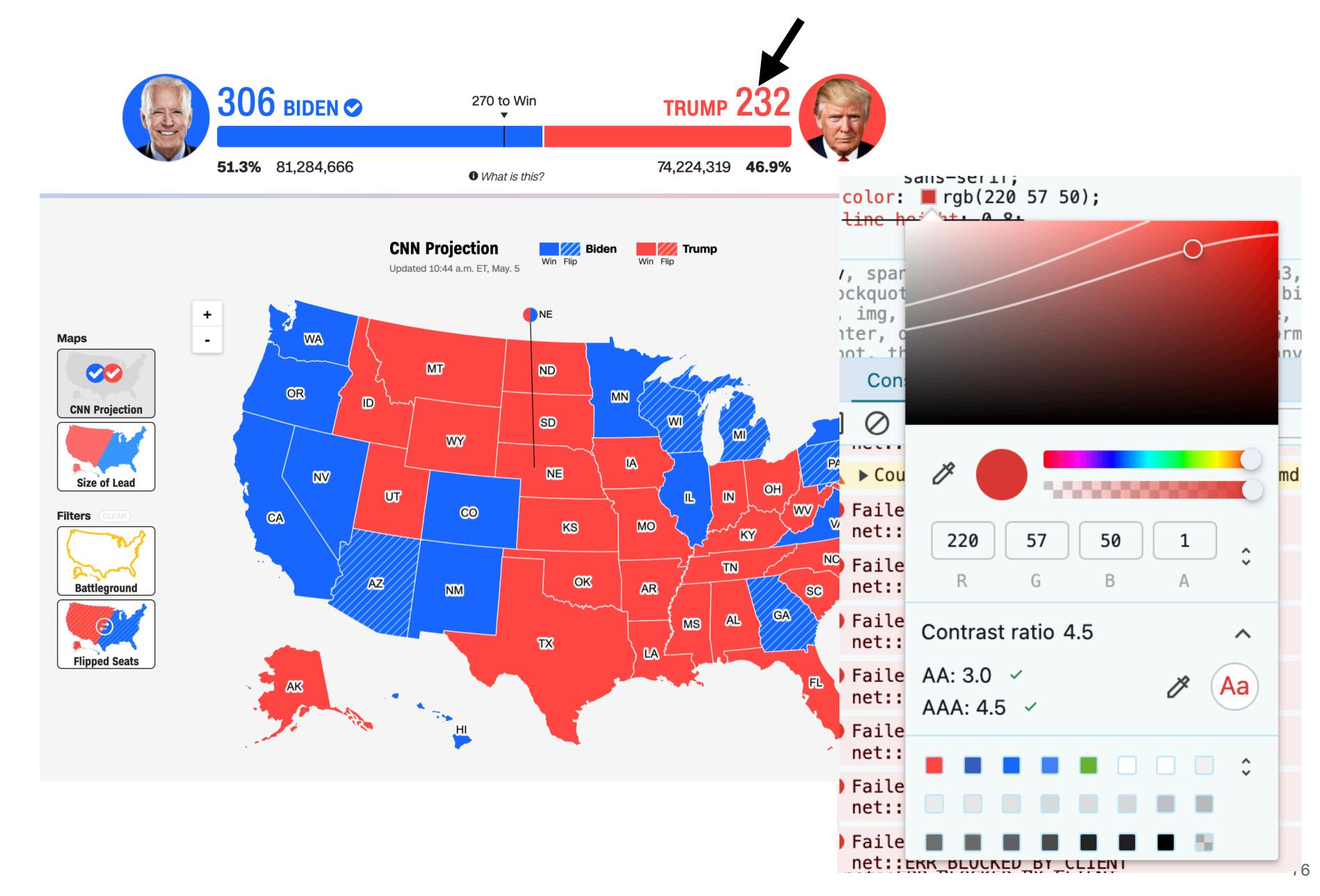


Perhaps test a darker blue too?

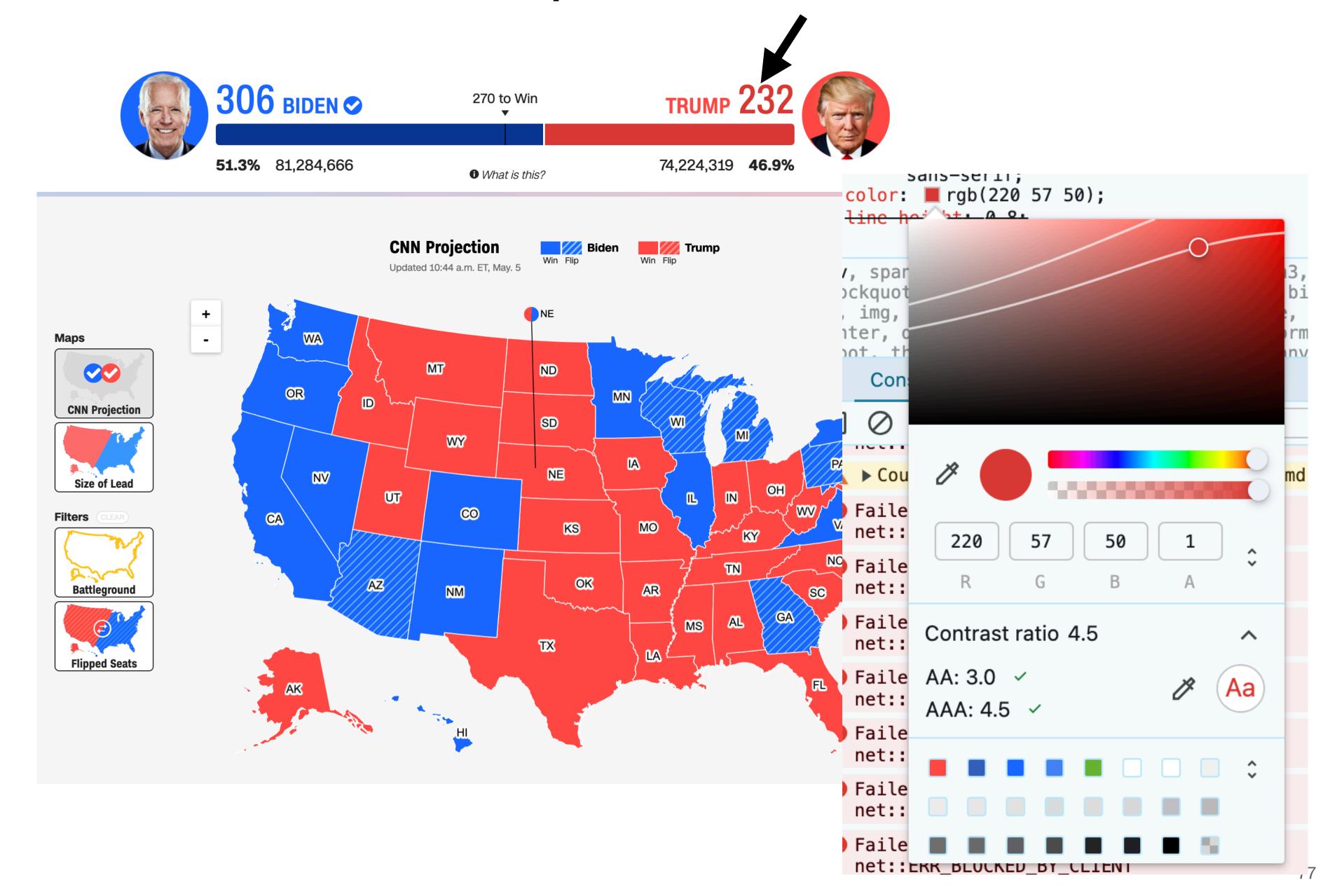




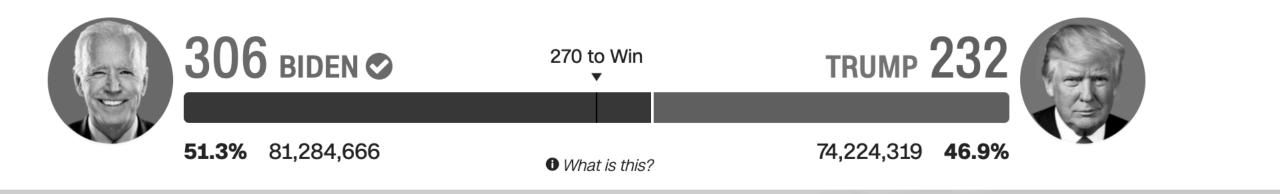
What if we fix the contrast failures at the same time?



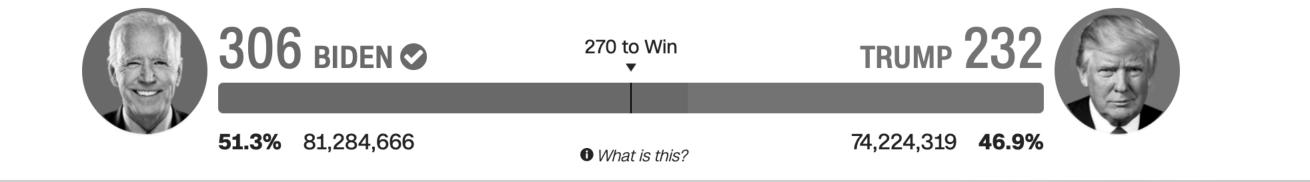
This text now passes!

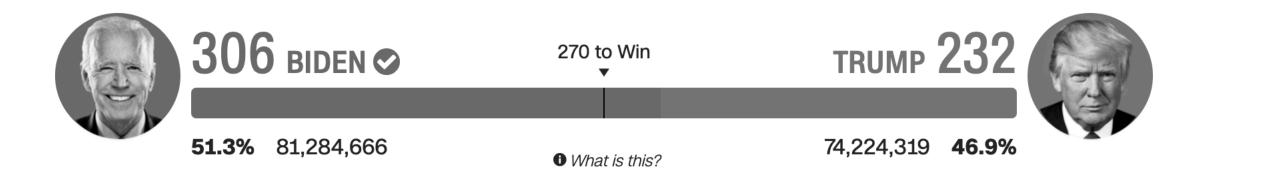


Let's check that greyscale again...

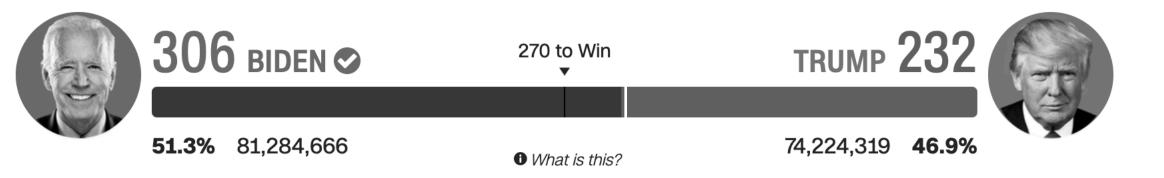


Before

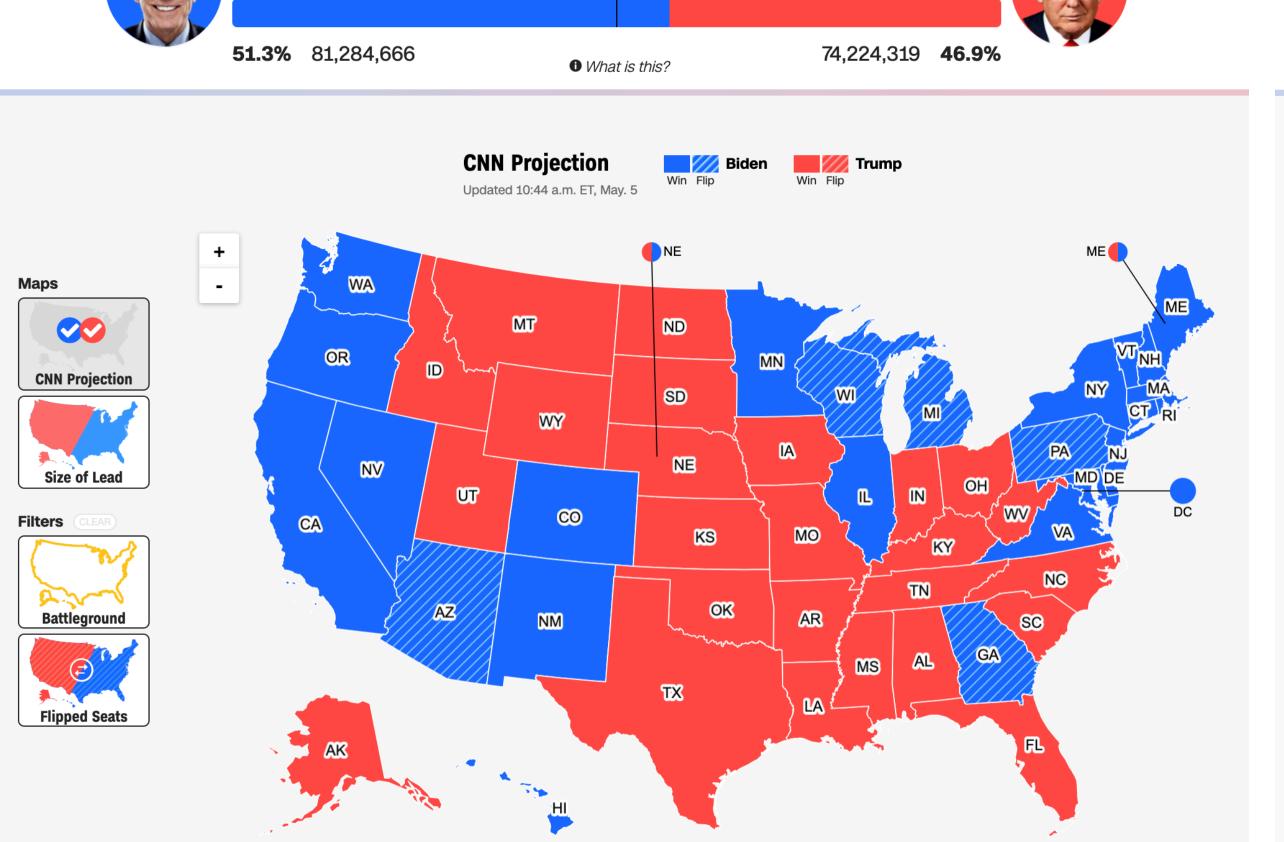




And after!

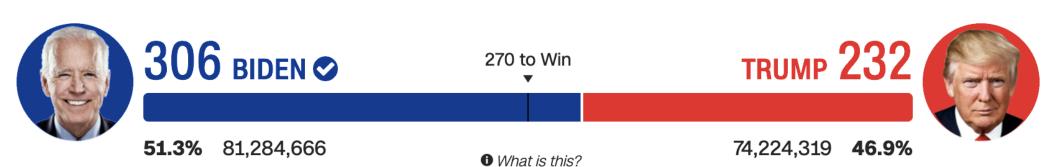


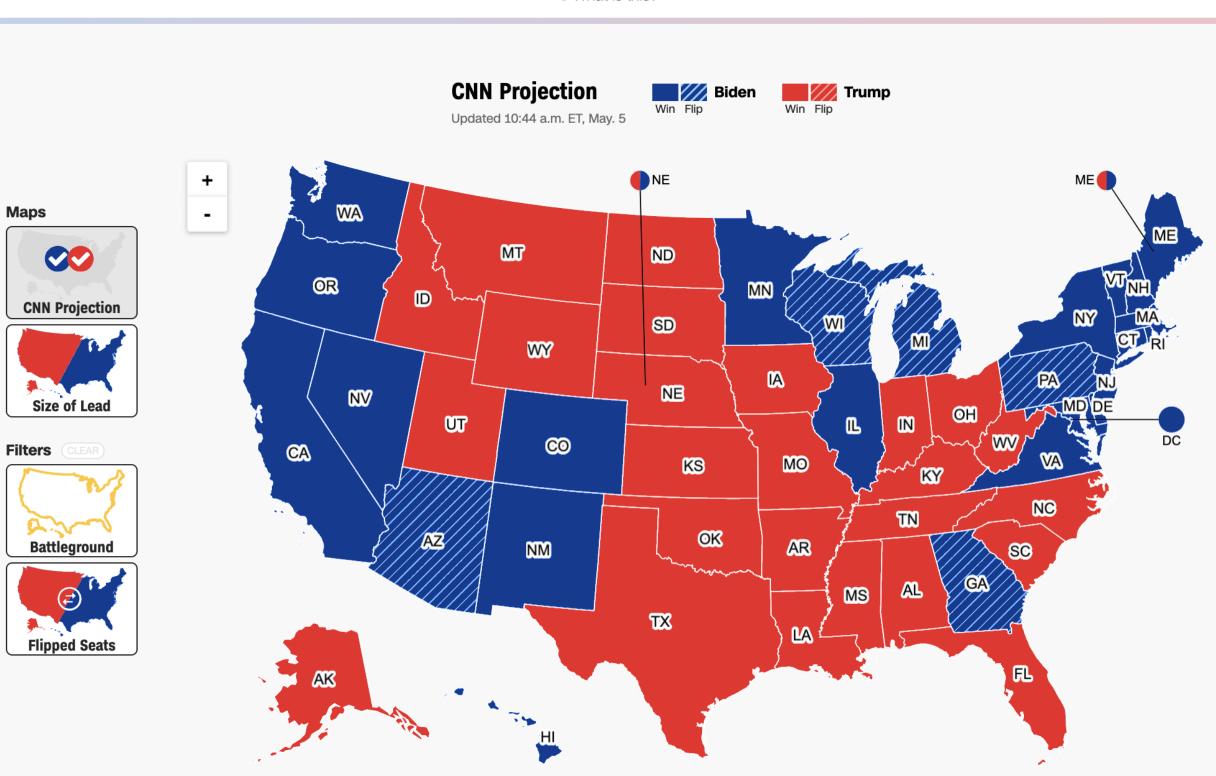
Sufficient contrast can help folks differentiate



270 to Win

306 BIDEN ♥



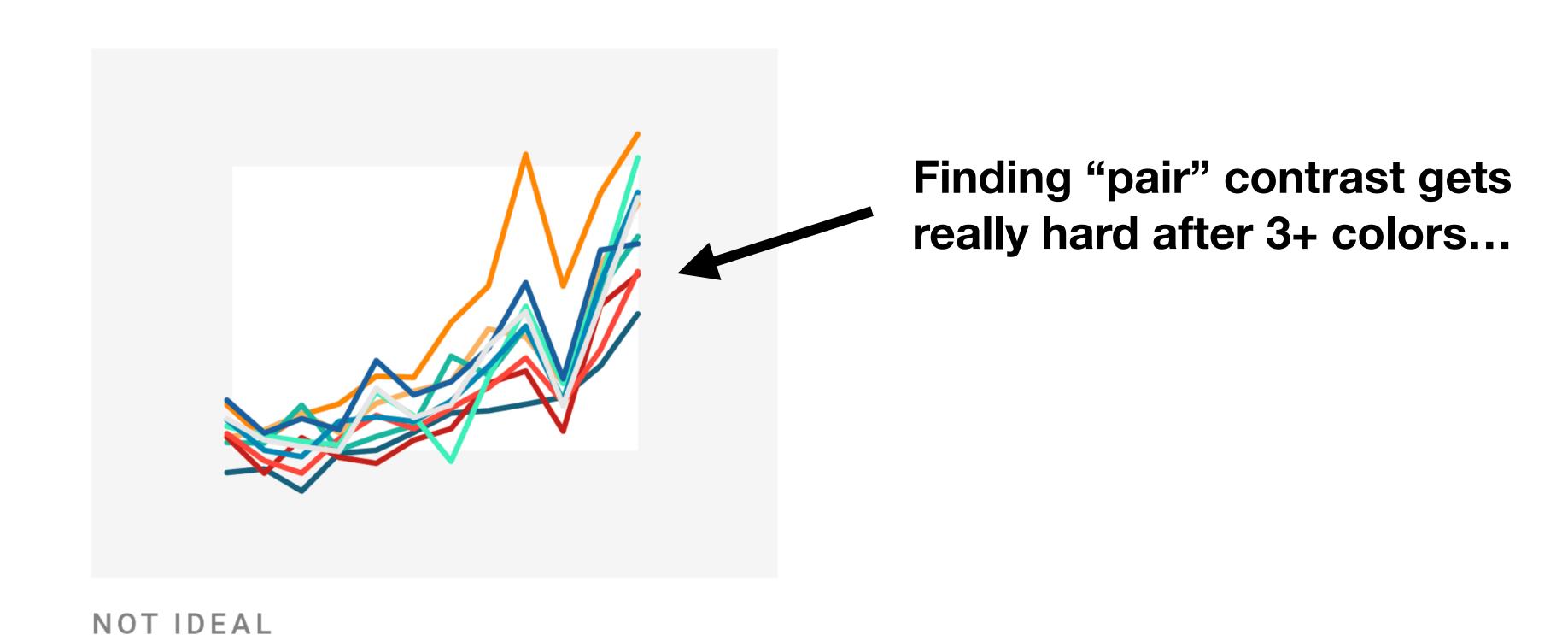


But what about more than 2 colors?



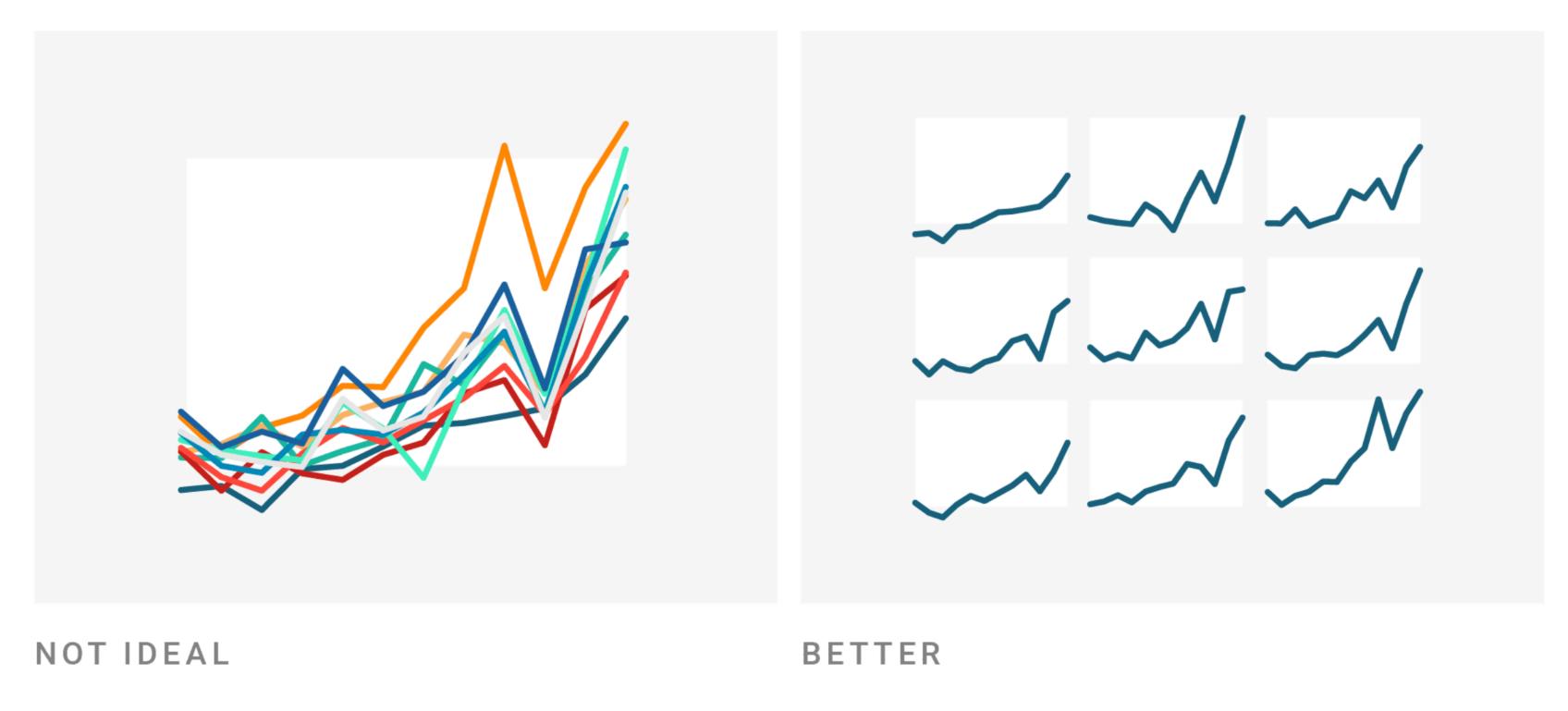
NOT IDEAL

But what about more than 2 colors?



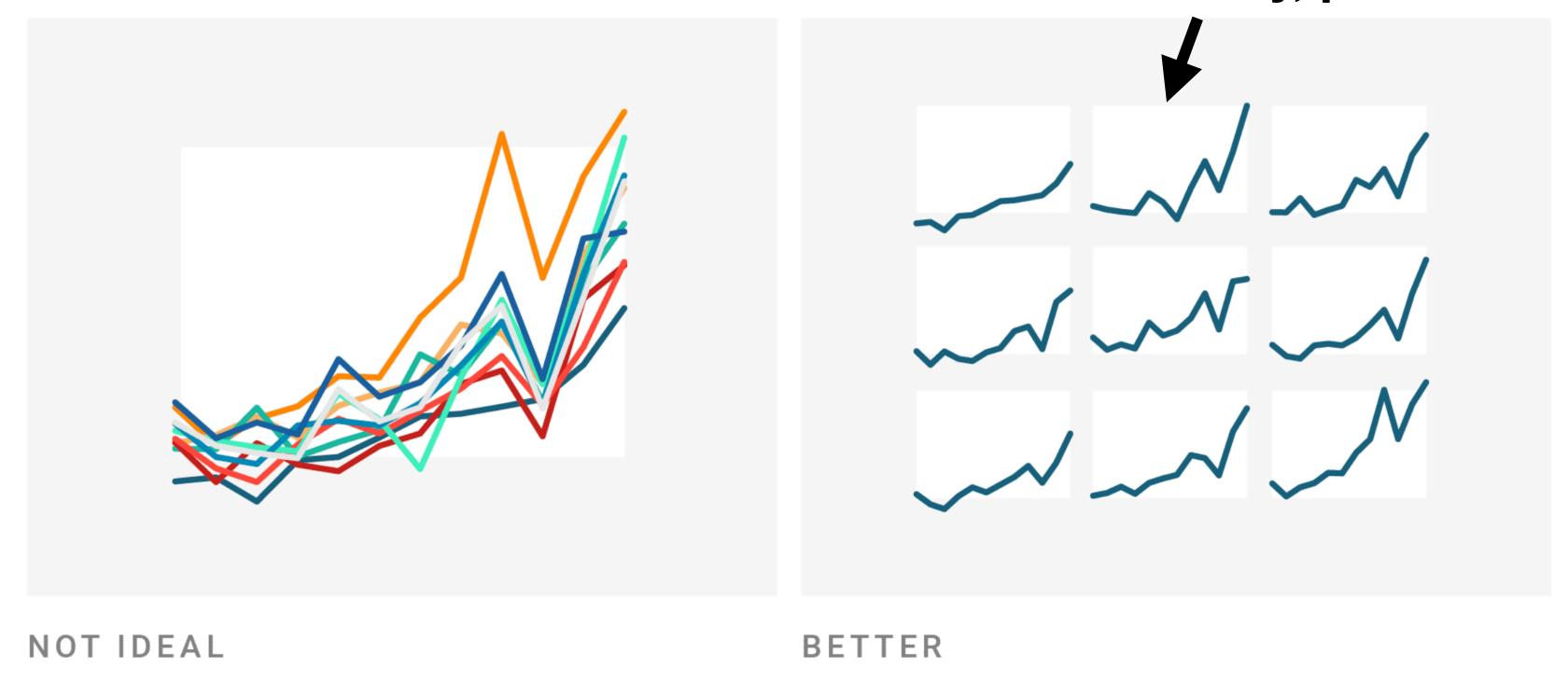
Source: Datawrapper

Reduce your colors and redesign!

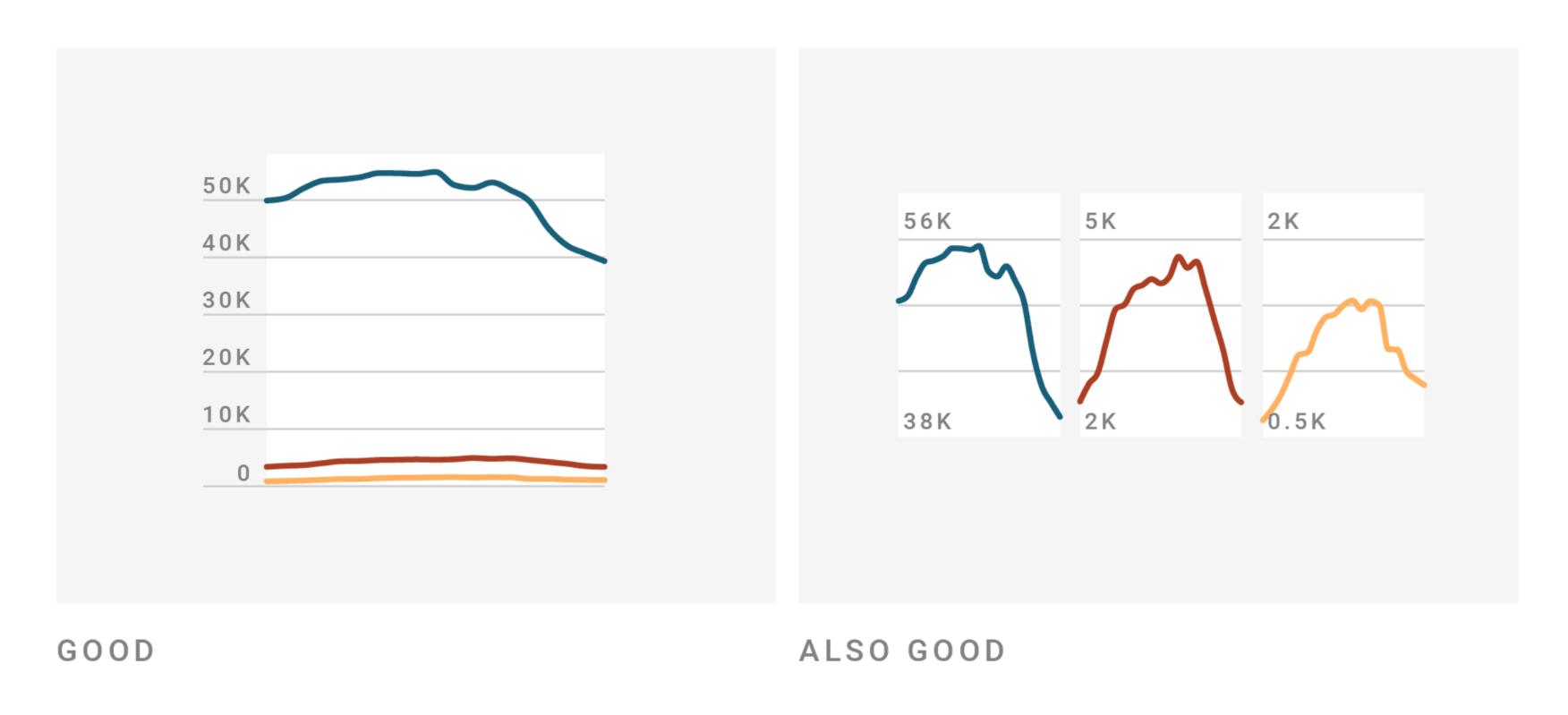


Reduce your colors and redesign!

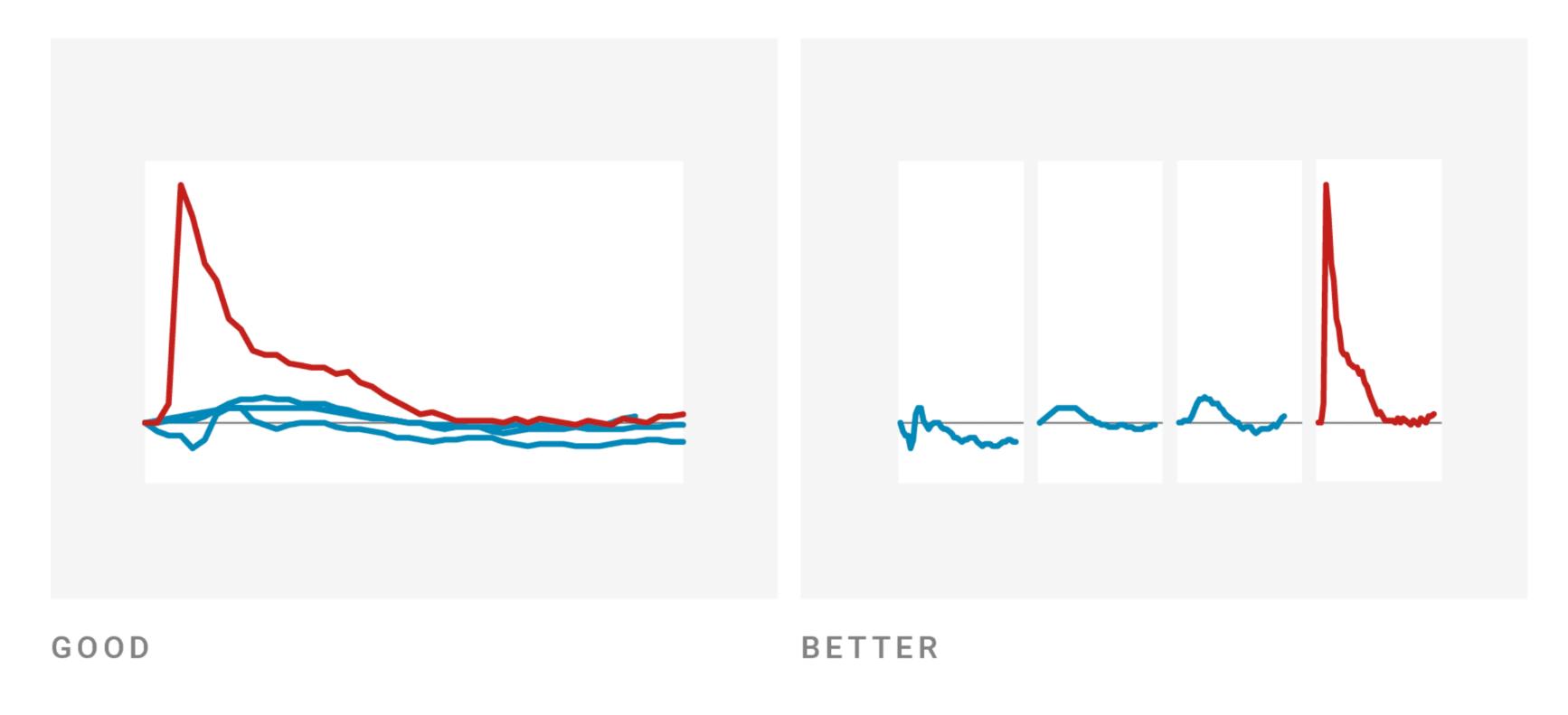
Using "small multiples" is an easy, powerful technique



Or simply separate your colors, if they matter



My favorite use of color is to pick just one for emphasis



Add alt text

There is great research on alt text, but the most important thing to know is that you should add it to every image you post online (including twitter), in a document, or presentation.

Guidance: https://medium.com/
https://medium.com/
https://medium.com/
https://medium.com/

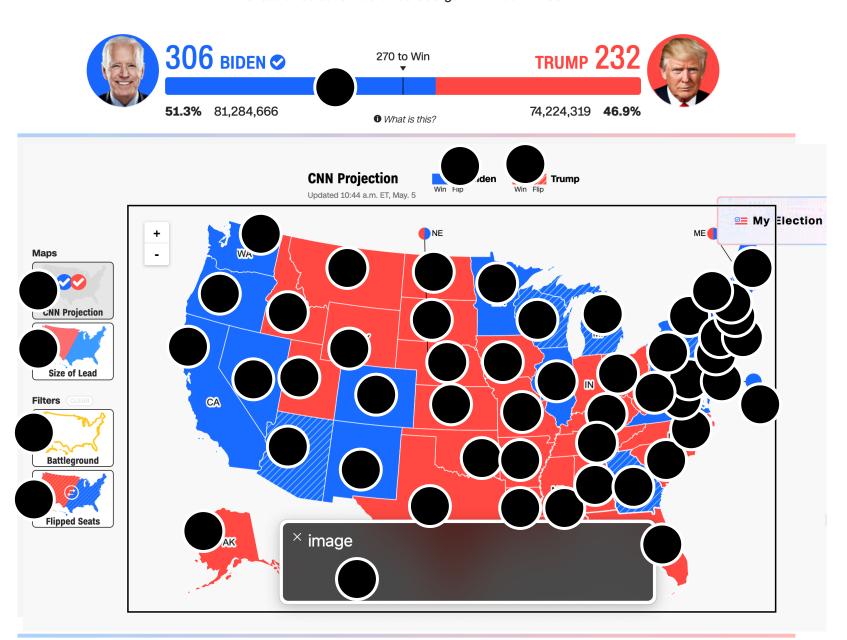
alt= "Chart type of type of data where reason for including chart"

Include a **link to data source** somewhere in the text

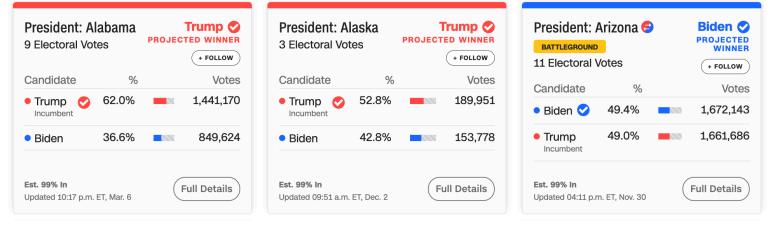
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STATE RESULTS



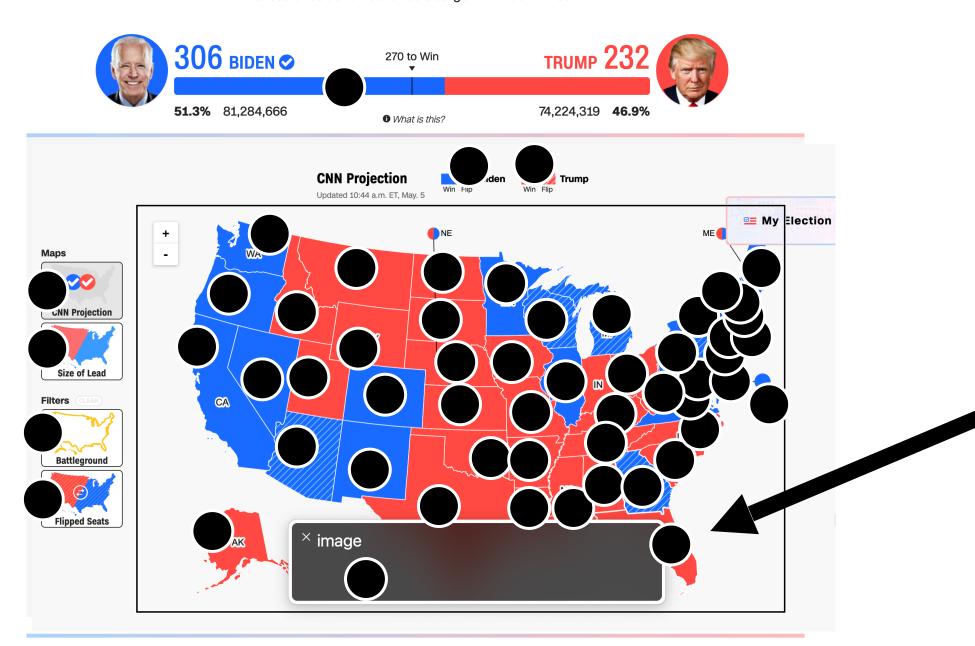
Show More States

57 instances of "Content is only visual"

PRESIDENTIAL RESULTS

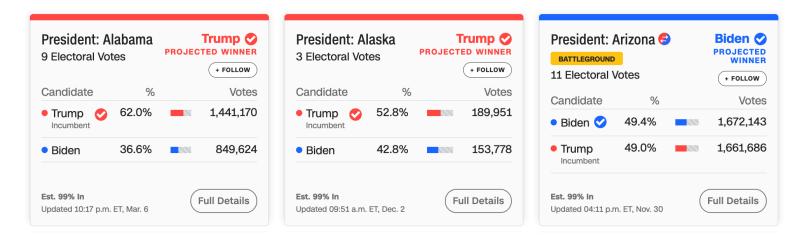
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Each state should announce to screen readers what state it is and who won it, not "image!"

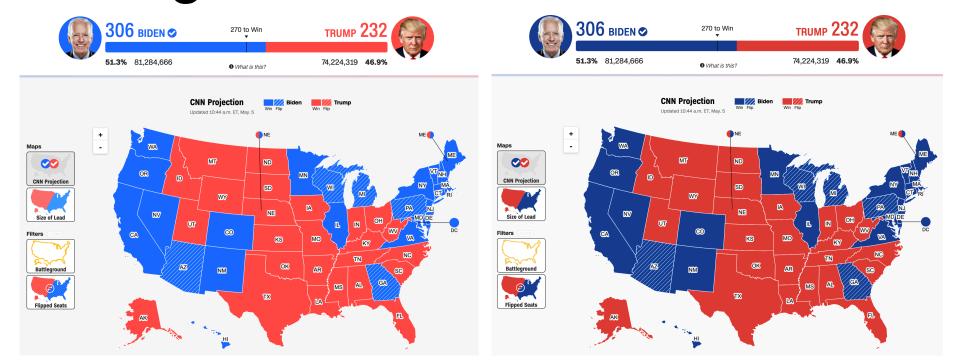
STATE RESULTS



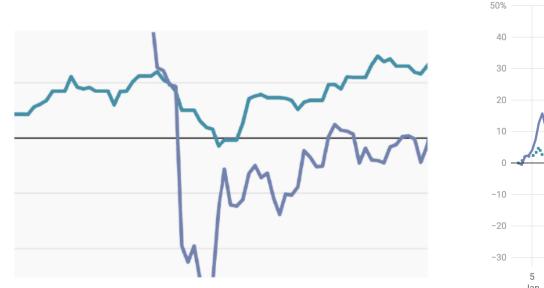
Show More States

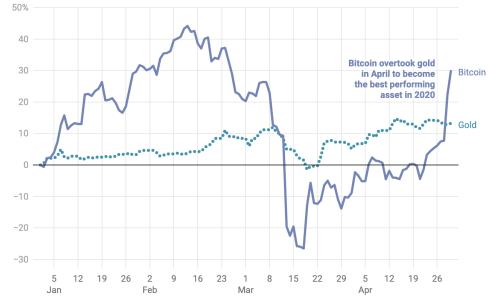
Recap: Perceivability

Use high contrast

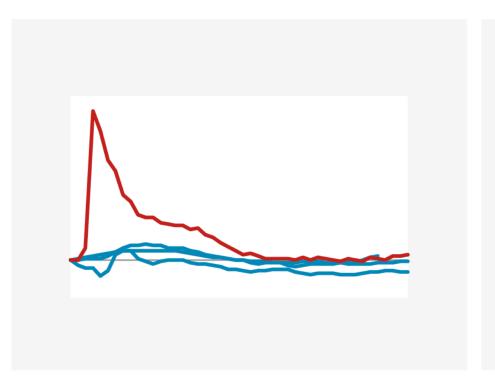


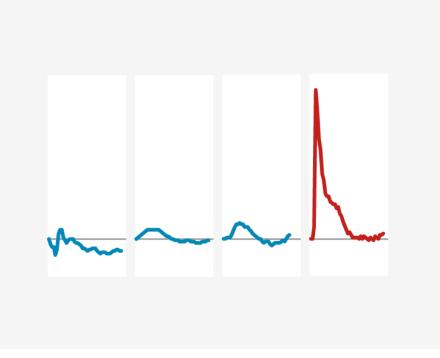
Use redundant encoding





Reduce colors and crowding





Add alt text

alt= "Chart type of type of data where reason for including chart"

Include a **link to data source** somewhere in the text

Perceivable Evaluation Toolkit:

- 1. Contrast Checker
- 2. Safe color design
 - a. CVD Checker
 - b. Redundant encoding design ideas
 - c. Small multiples design ideas
- 3. Alt Text



Question for Frank

Operable

Can someone operate this in multiple ways? Is each way easy?

Operable Checklist:

- 1. Mouse
- 2. Keyboard-only
- 3. Screen Reader

Many assistive input technologies "navigate"



A person in a wheelchair operating an old computer using a desk-mounted sip and puff device called the POSSUM.

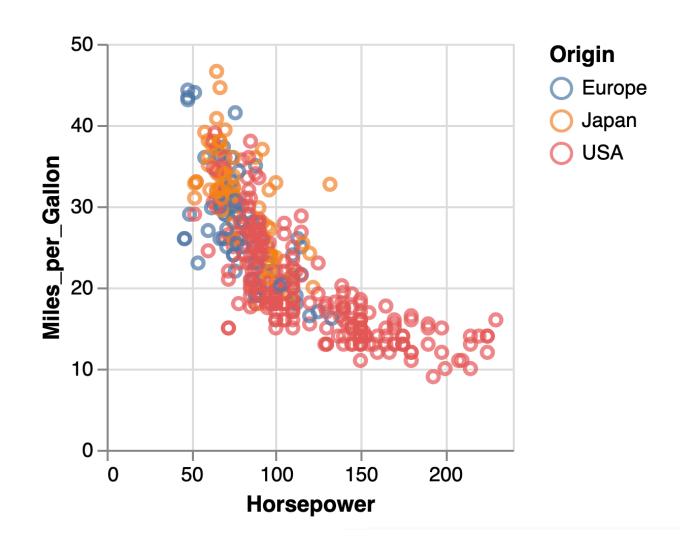
Image credit: Wikipedia, Public Domain, 1960. Photographer: Possum Ltd.

Why "keyboard-only?"

Some things work for screen readers but not for keyboard-only users!

Scatterplot with External Links and Tooltips

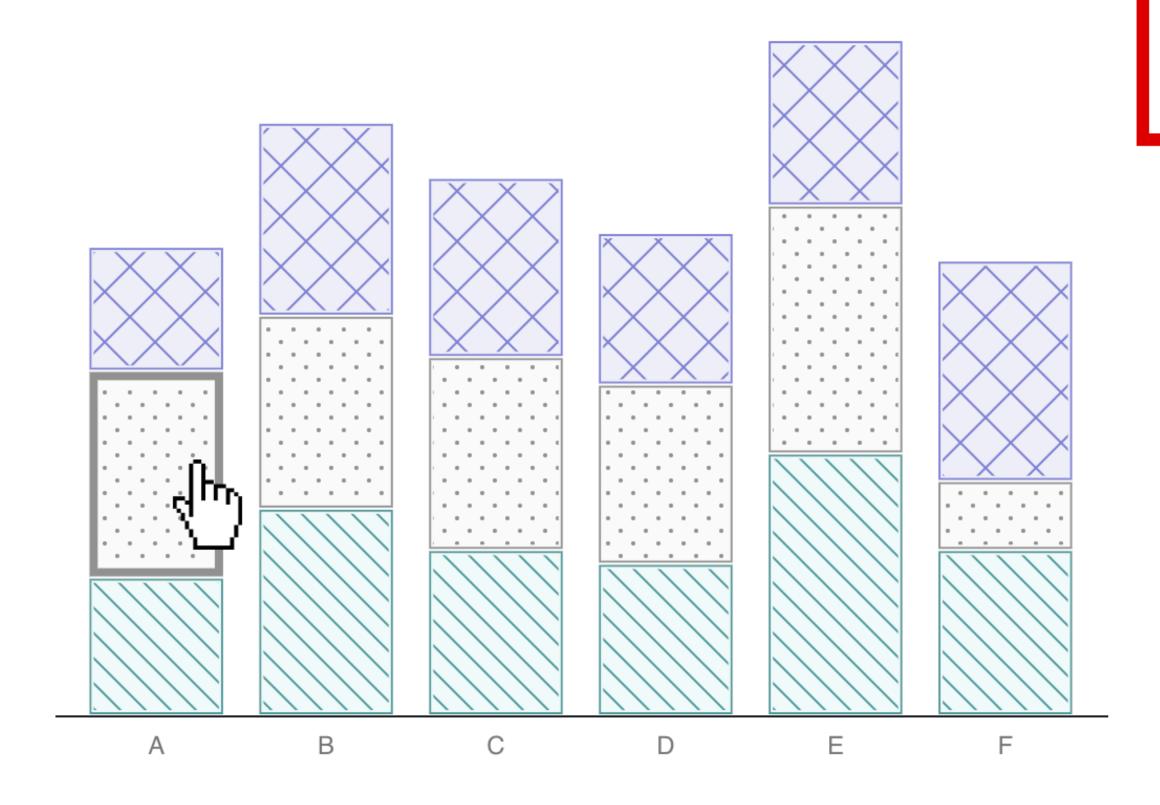
A scatterplot showing horsepower and miles per gallons that opens a Google search for the car that you click on.



https://vega.github.io/vega-lite/examples/point_href.html

Ensure Keyboard Access (if interactive)





Status: Category 2 of **Building A** has been selected.

Products In Building A that belong to Category 2*

Product Name Count in Stock

Product A 147

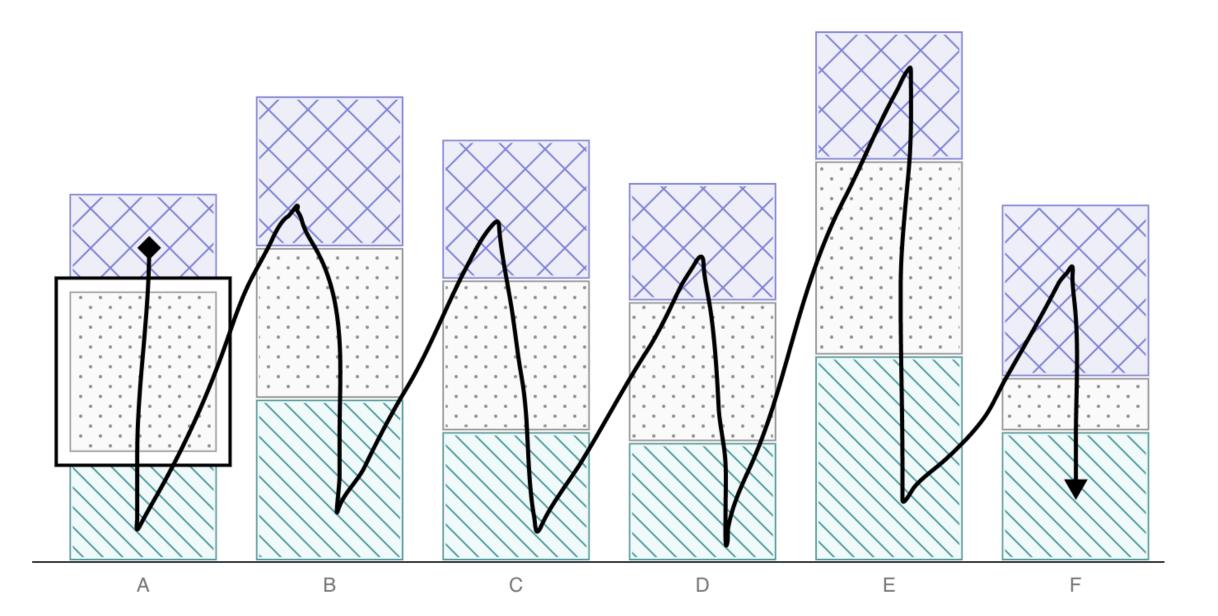
Product C 88

Product M 69

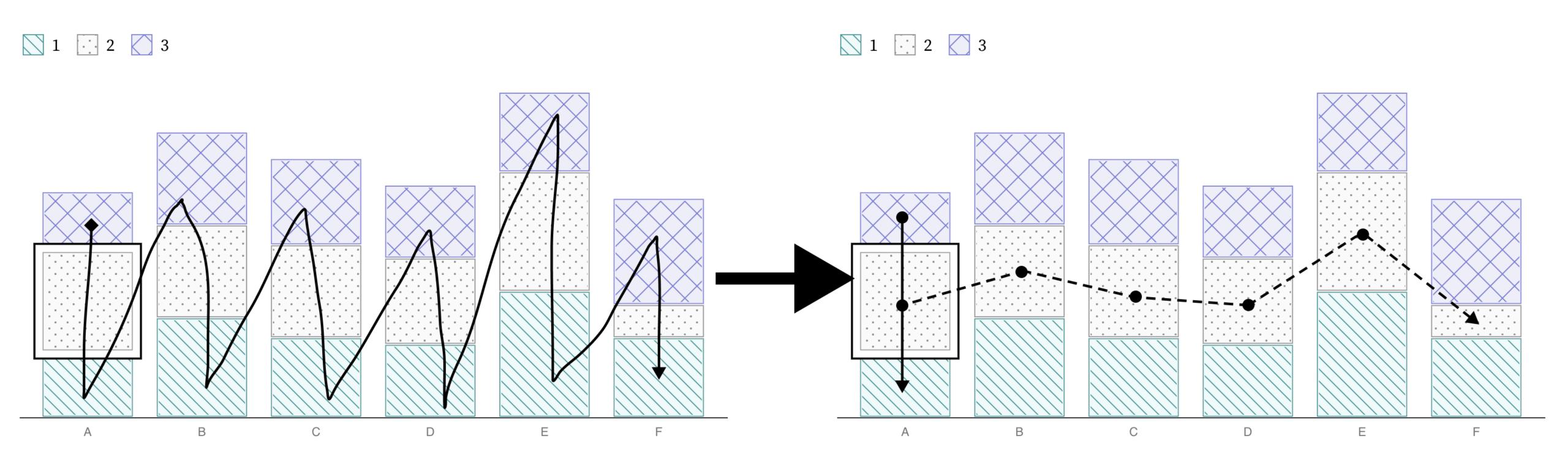
*This table has been populated by the selection in the preceding chart.

How does someone move around? By default, it is as elements are rendered:



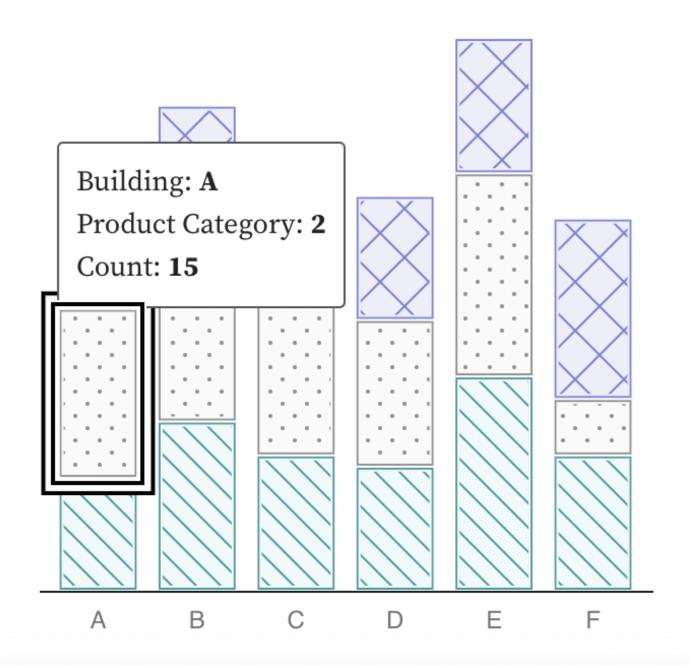


Consider more flexible movement when data exploration matters



Alt text should communicate operability

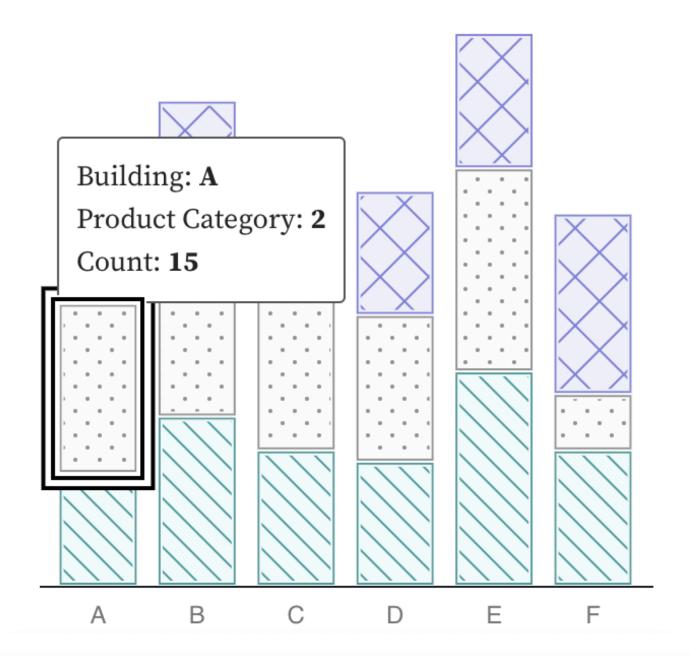




× Building A. Product Category 2.
Count 15. Bar 2 of 3. Image.

Semantics matter

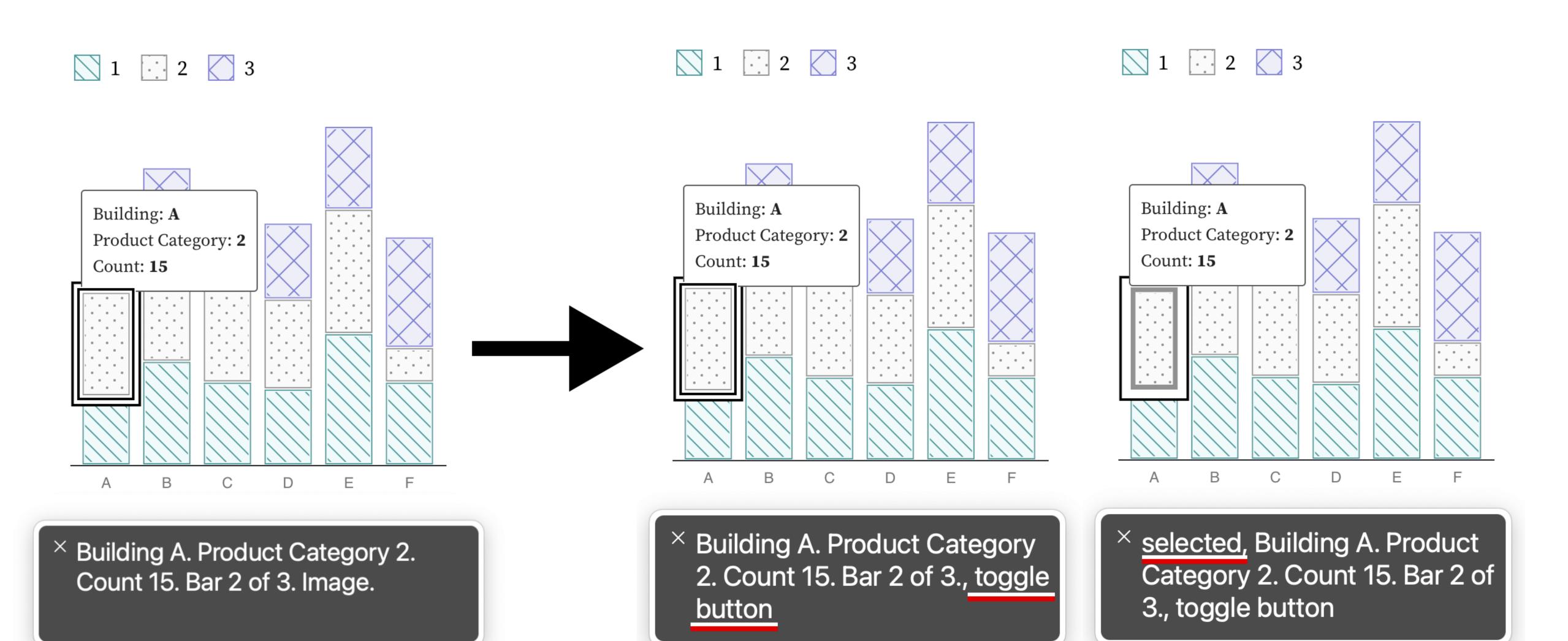




Building A. Product Category 2.
 Count 15. Bar 2 of 3. Image.

"Image" doesn't signal interactivity!

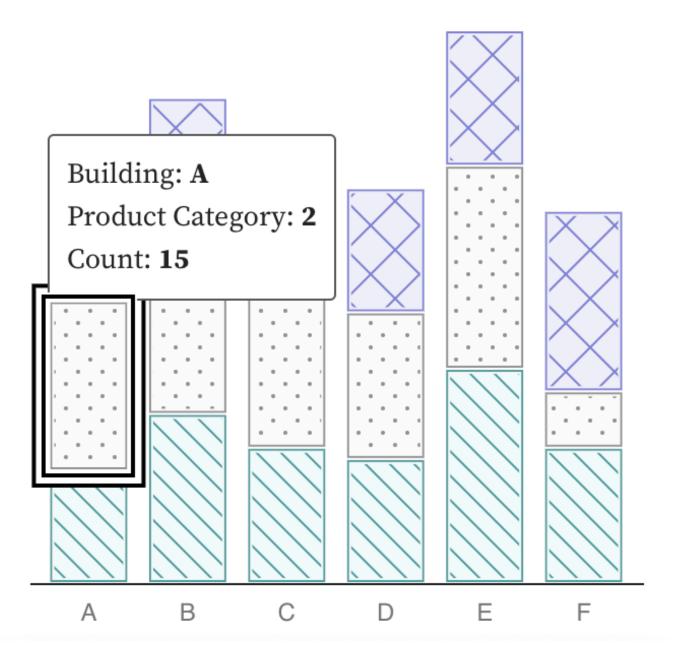
"Aria" states and roles are standardized



Communicating operability should be visual too

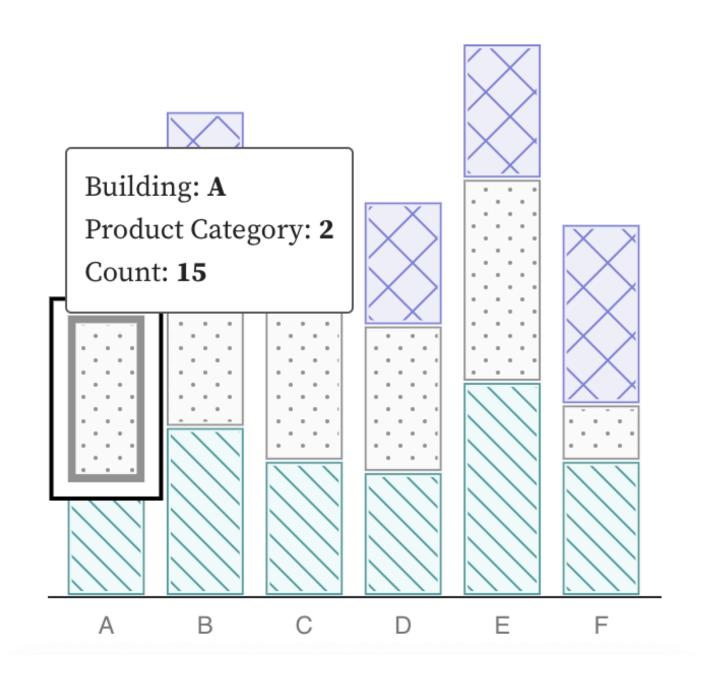
Hovered/focused

1 2 3

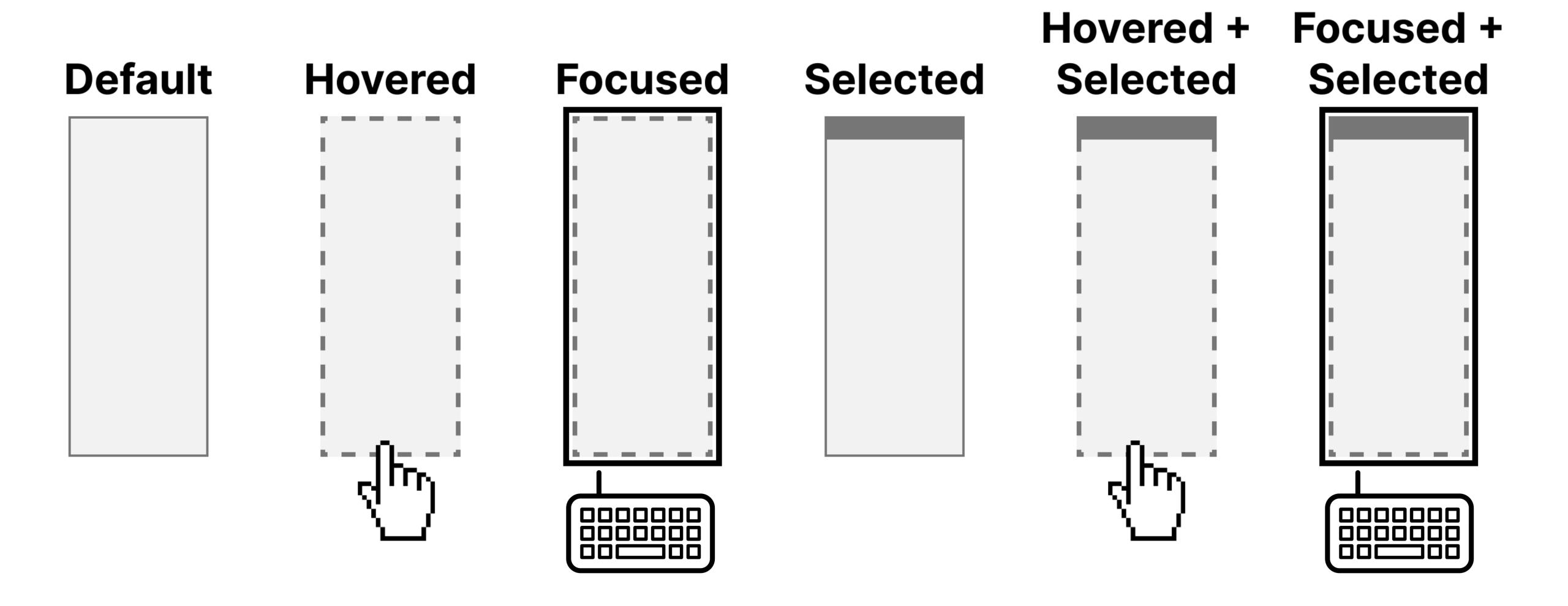


Selected

1 2 3



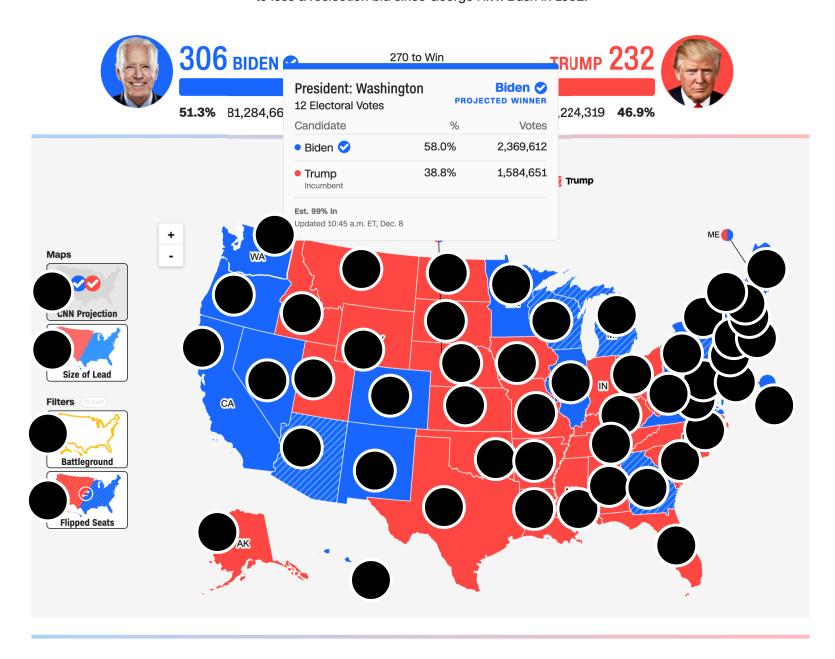
Design your own interaction styling



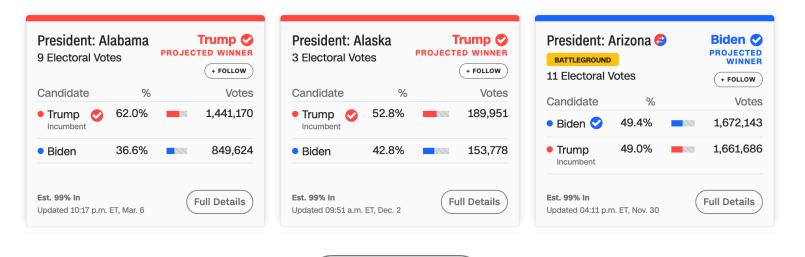
PRESIDENTIAL RESULTS

Joe Biden wins election to be the 46th US President

Pennsylvania's 20 electoral votes put native son Joe Biden above the 270 needed to become the 46th President of the United States. Born in Scranton, the former vice president and longtime Delaware senator defeated Donald Trump, the first President to lose a reelection bid since George H.W. Bush in 1992.



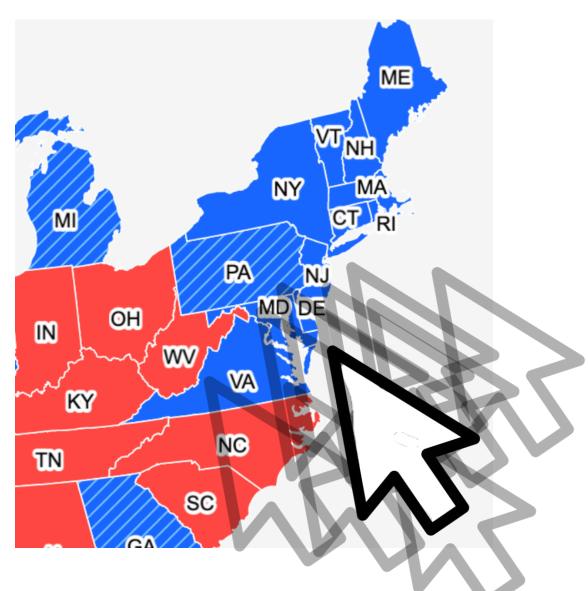
STATE RESULTS



Show More States

54 instances of "only one input type"

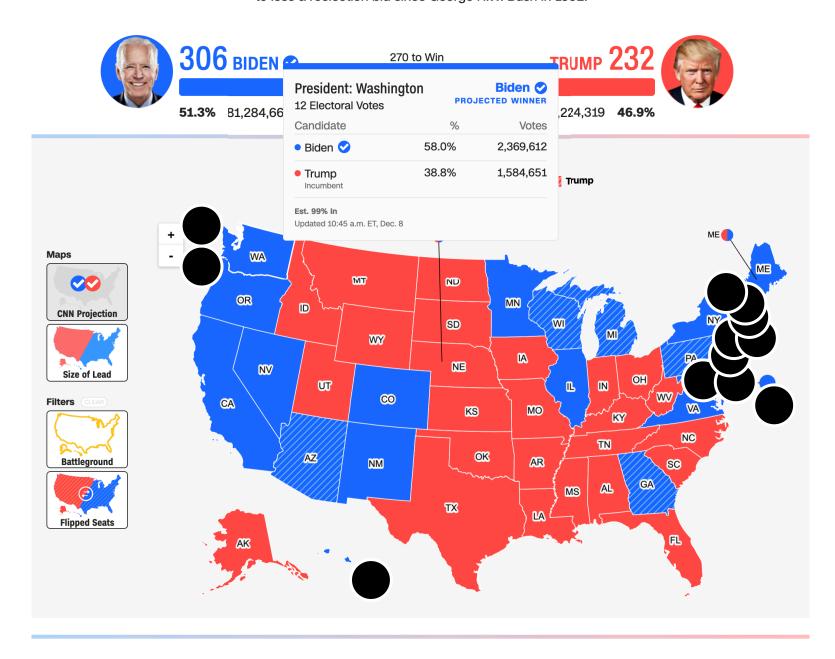
Expecting users to hover on something tiny is an accessibility design failure



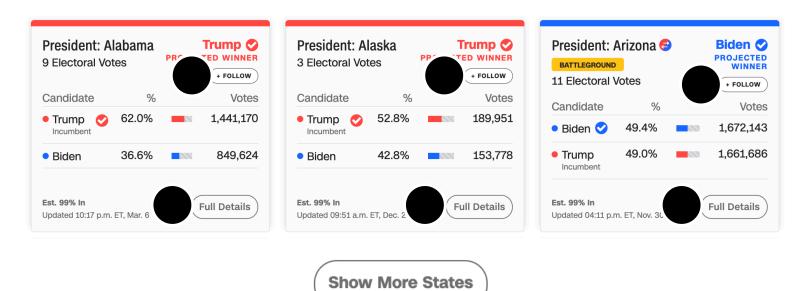
PRESIDENTIAL RESULTS

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STATE RESULTS

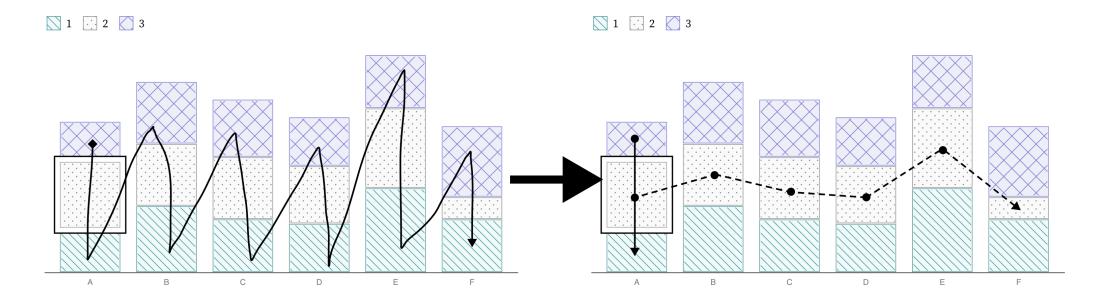


18 instances of "target pointer size is too small"

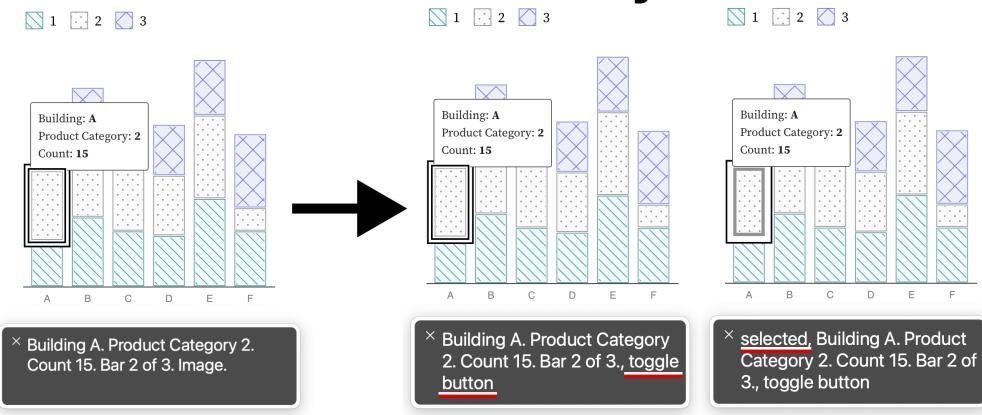
108

Recap: Operability

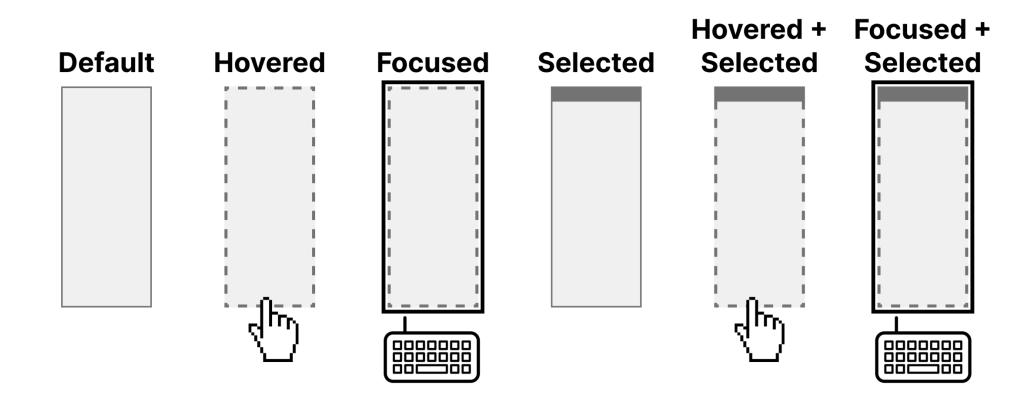
Consider how someone navigates



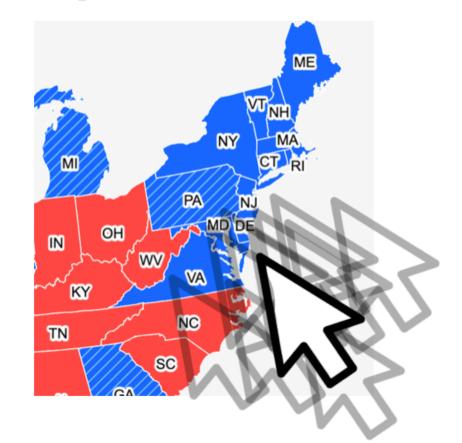
Describe the functionality of elements



Communicate interaction state visually



Improve the size of interaction areas



Operable Evaluation Toolkit:

- 1. Use your mouse: can it do something meaningful? (tooltip, click event, etc) If so:
 - a. Test using a **keyboard-only**: can you navigate *and* use keyboard activation (spacebar/enter) on the visualization?
 - b. Test using a screen reader: Can you use a screen reader to navigate and use keyboard activation on the visualization?
- 2. Check sizes: can a mouse easily interact with this?



Question for Frank

Understandable

Can someone understand this in multiple ways? Is each way easy?

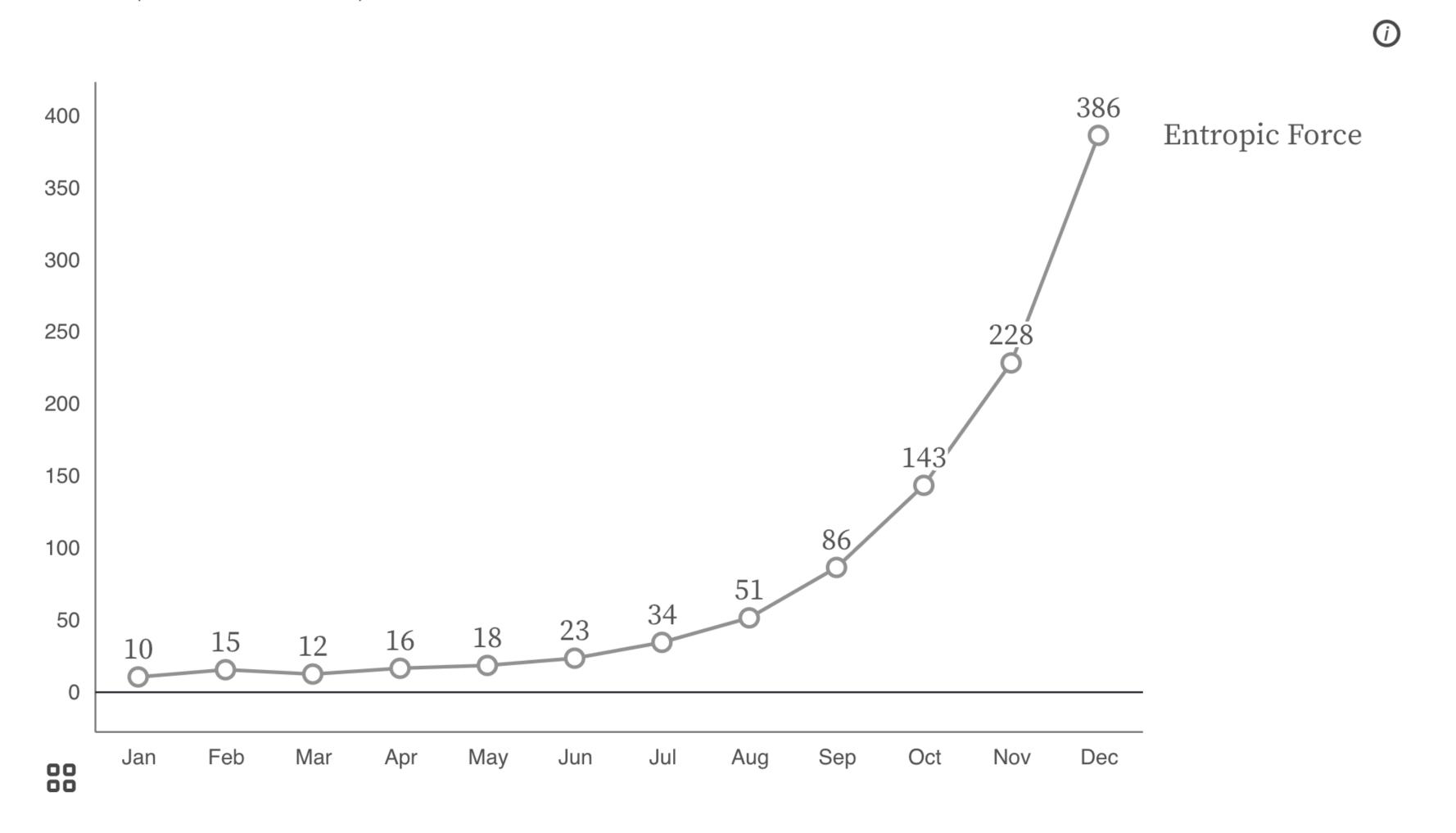
Understandable Checklist:

- 1. Descriptive title, summary, or caption
- 2. Data table or data download
- 3. Reading level

Non-descriptive titles are inaccessible

Entropic Force

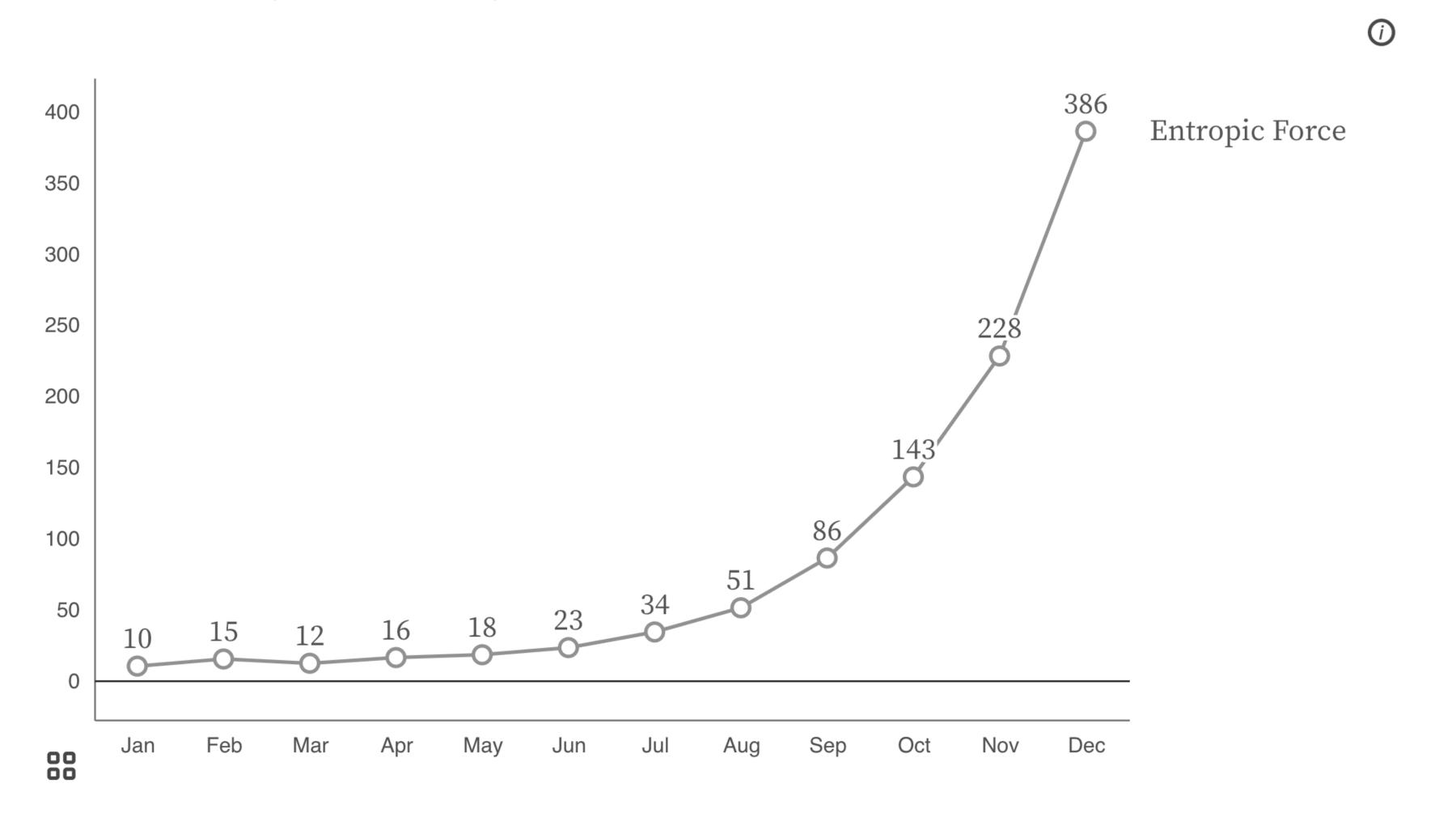
In EF units (non-normalized)



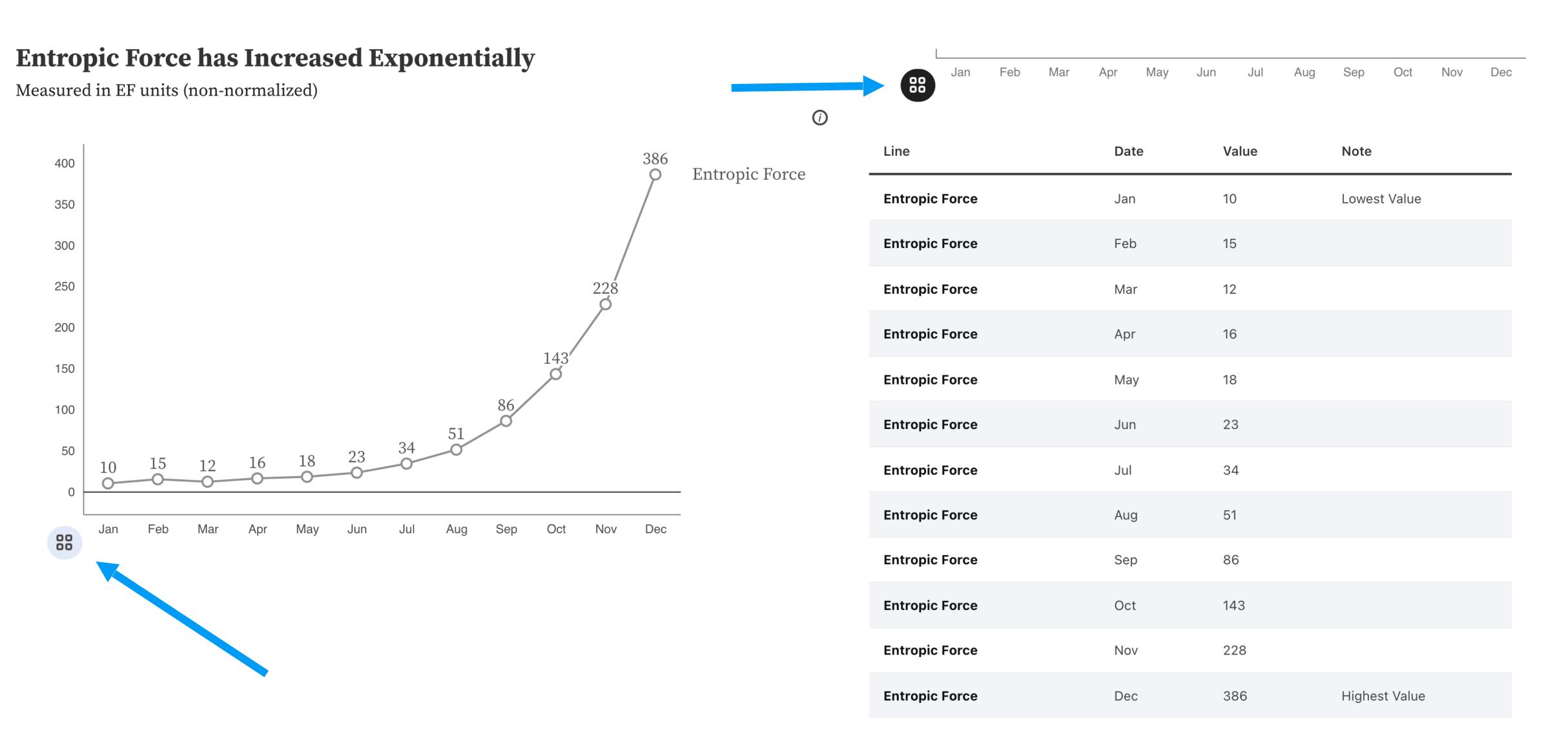
Descriptive titles have summaries/takeaways

Entropic Force has Increased Exponentially

Measured in EF units (non-normalized)



All charts should have data available!



Technical language is often overkill

Measured in EF units (non-normalized). EF units are valuable for catching egregious oversimulation in models that use randomized data decimation techniques. This particular evaluation findings demonstrate that the randomization models are significantly overproducing entropy in our latest force simulations.

Hemingway

Readability

Post-graduate

Poor. Aim for 14.

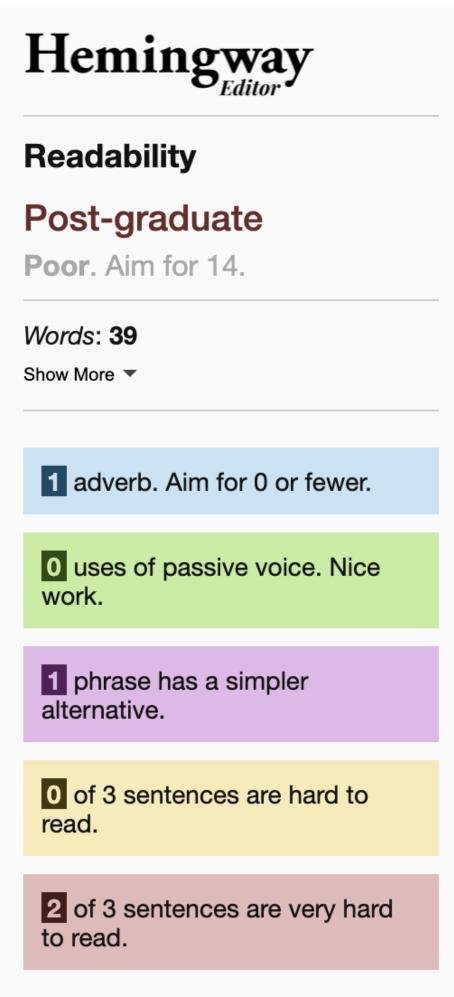
Words: **39** Show More ▼

- 1 adverb. Aim for 0 or fewer.
- o uses of passive voice. Nice work.
- 1 phrase has a simpler alternative.
- of 3 sentences are hard to read.
- 2 of 3 sentences are very hard to read.

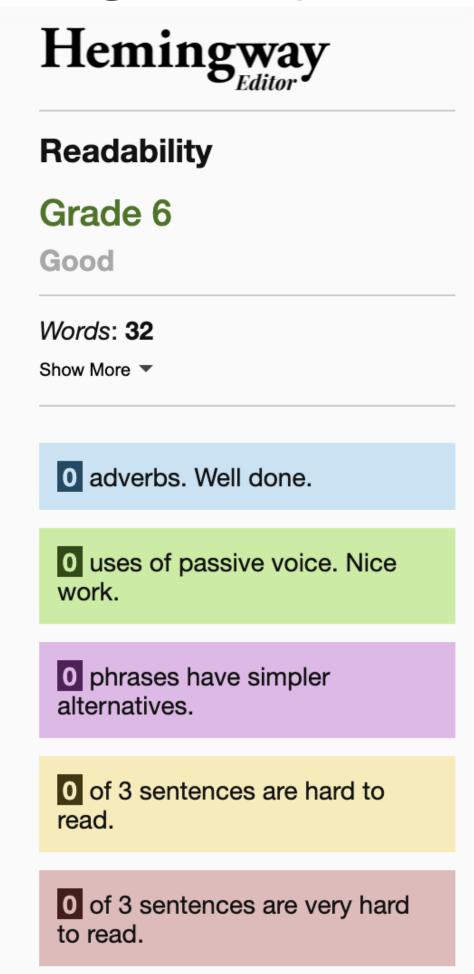
Keep summaries as non-technical as possible

If the topic is technical, provide a "plain language" summary somewhere close by that is easy to find (either in the same location or with by providing a link).

Measured in EF units (non-normalized). EF units are valuable for catching egregious oversimulation in models that use randomized data decimation techniques. This particular evaluation findings demonstrate that the randomization models are significantly overproducing entropy in our latest force simulations.



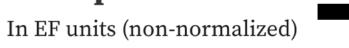
Measured in EF units (nonnormalized). These units are helpful for catching bad data loss when we remove our data at random. We are producing too much entropic force in our latest models.



Recap: Understandability

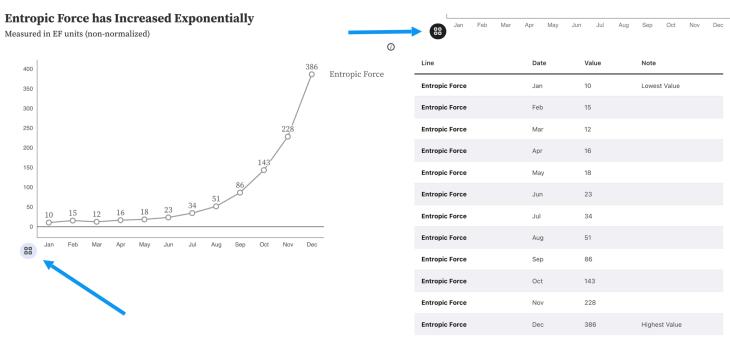
Use concise, descriptive titles



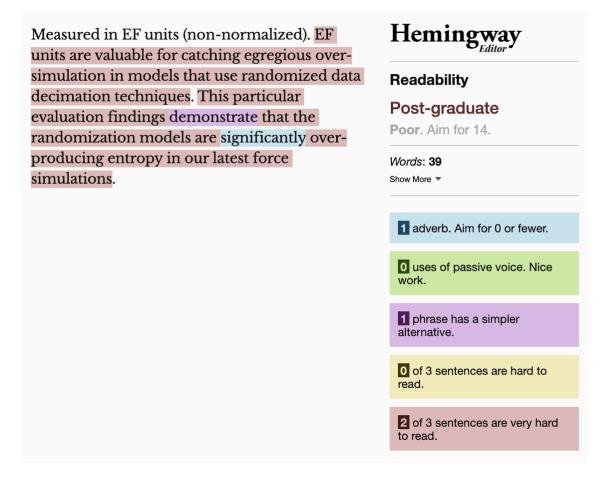


Entropic Force has Increased Exponentially
Measured in EF units (non-normalized)

Add easy-to-access data or tables



Simplify your language



Hemingway Measured in EF units (nonnormalized). These units are helpful for catching bad data loss when we Readability remove our data at random. We are Grade 6 producing too much entropic force Good in our latest models. Words: 32 o adverbs. Well done. o uses of passive voice. Nice 0 phrases have simpler of 3 sentences are hard to of 3 sentences are very hard

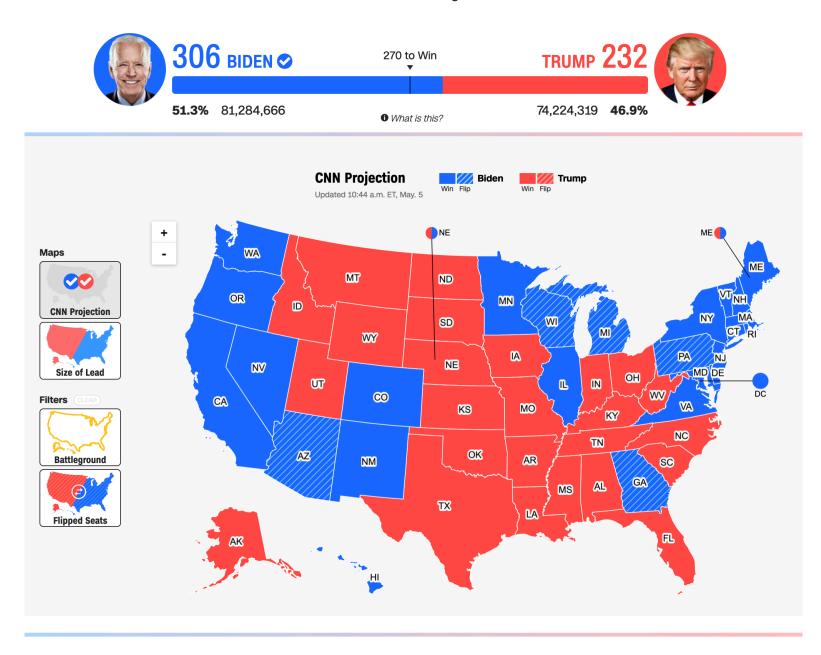
Understandable Evaluation Toolkit:

- 1. Is there a descriptive title, summary, or caption?
- 2. Is there an accessible table or downloadable data file provided?
- 3. Is the descriptive text supporting the visualization presented at <u>a reading level at grade 9</u> or below?

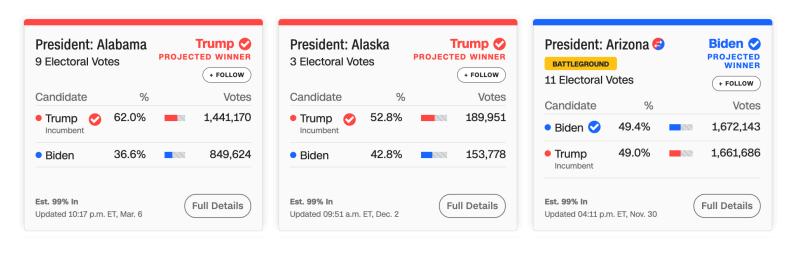
PRESIDENTIAL RESULTS

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STATE RESULTS



Continue this for:
Robust,
Compromising,
Assistive,
and Flexible

Show More States

978 access failures found in ~60 minutes.

Perceivable:

- **6** Low contrast
- 57 Content is only visual
- 50 Color alone is used
- 3 Meaningful elements can be distinguished

Operable:

- 54 Interaction modality only has one input type
- 58 No interaction cues or instructions
- **5** Low contrast on interactive elements
- 4 Keyboard focus indicator missing
- 4 Complex actions have no alternative
- **18** Target pointer interaction is too small

Understandable:

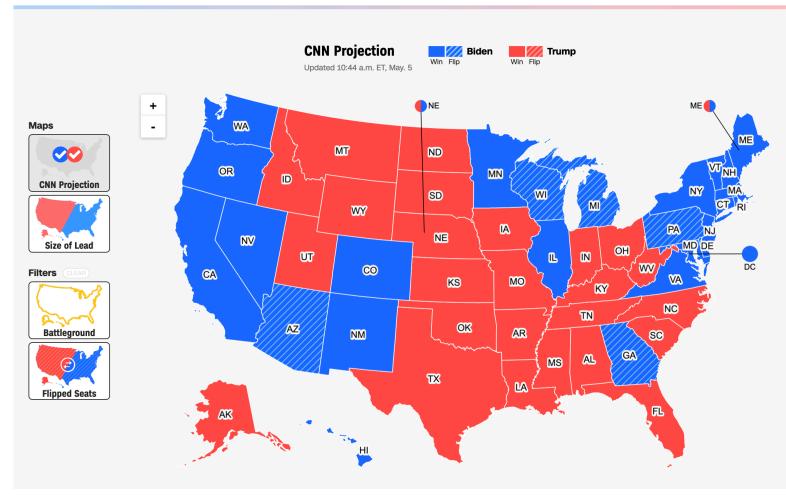
- 4 Interactive context is not clear
- 6 Metrics or variables are undefined

PRESIDENTIAL RESULTS

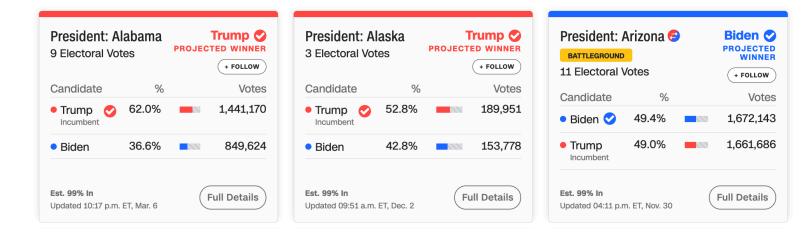
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STATE RESULTS



Show More States

Robust:

275 - Does not conform to standards

82 - Semantically invalid

12 - Fragile technology support

Compromising:

54 - Information can only be reached through single process

61 - Information cannot be navigated according to narrative or structure

Assistive:

101 - Navigation and interaction is tedious

Flexible:

2 - User style change not respected

121 - User text adjustments are not respected

1 - Scrolling experiences cannot be adjusted or opted out of Contrast and textures cannot be adjusted



Question for Frank

What and how of visualization accessibility

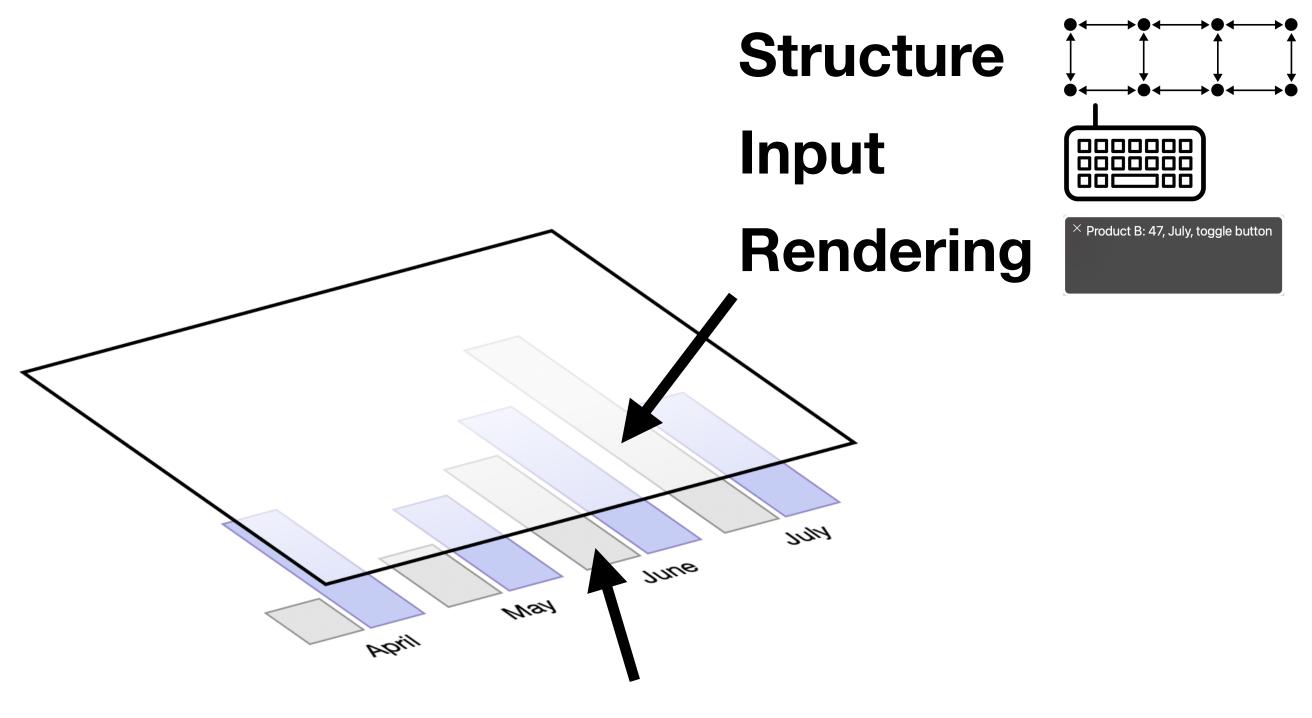
(My recent research)

Chartability: What are accessibility barriers?

PRESIDENTIAL RESULTS Joe Biden wins election to be the 46th US President Pennsylvania's 20 electronal votes put native son Joe Biden above the 270 needed to become the 46th President of the United States. Born in Scranton, the former vice president and longtime Delaware senator defeated Donald Trump, the first President to lose a restriction bid since George H.W. Bush in 1992. 306 BIDEN 200 100 W/2 1

Data Navigator:

How do we build accessible visualizations?



To any visualization toolkit

Past problems:

Problem 1: Do people who build stuff know what is or isn't accessible?

Problem 2: What do we do with all these pixels?

Why are pixels so much trouble?

Product AC is trending up, Product AB is tanking

Product AC initiated its launch with 12 clients and our internal marketing personnel cultivated 27 new acquisitions by the close of the calendar year. Product AB started with 42 clients and after a controversy in June, dropped to 4 by December.

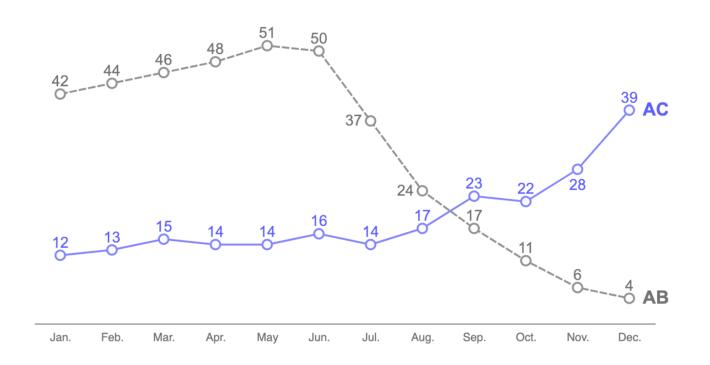
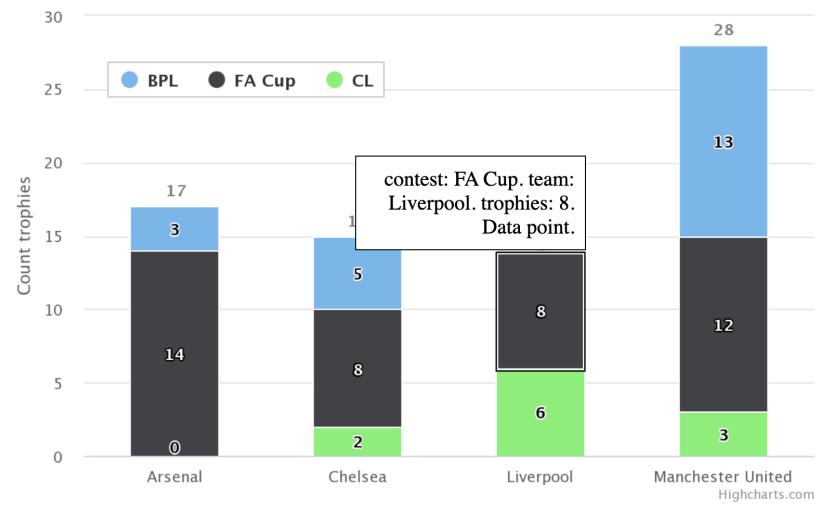


Figure 1: Last year's performance of Products AC and AB. Data is made possible by Sam Smith on the marketing

First demo link

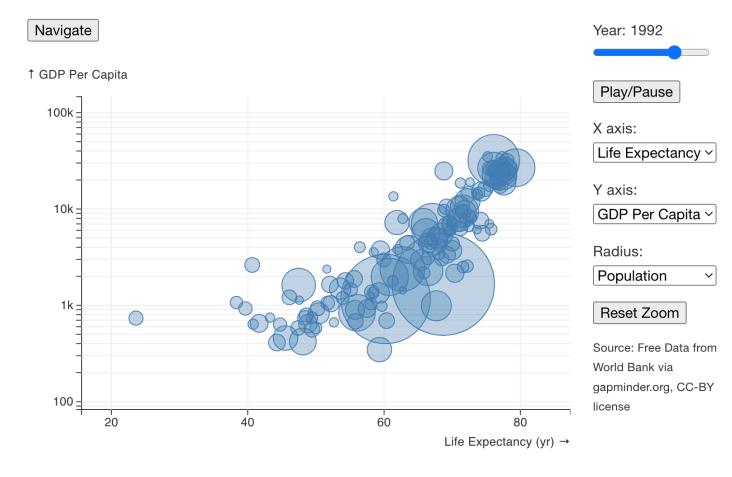




Second demo link

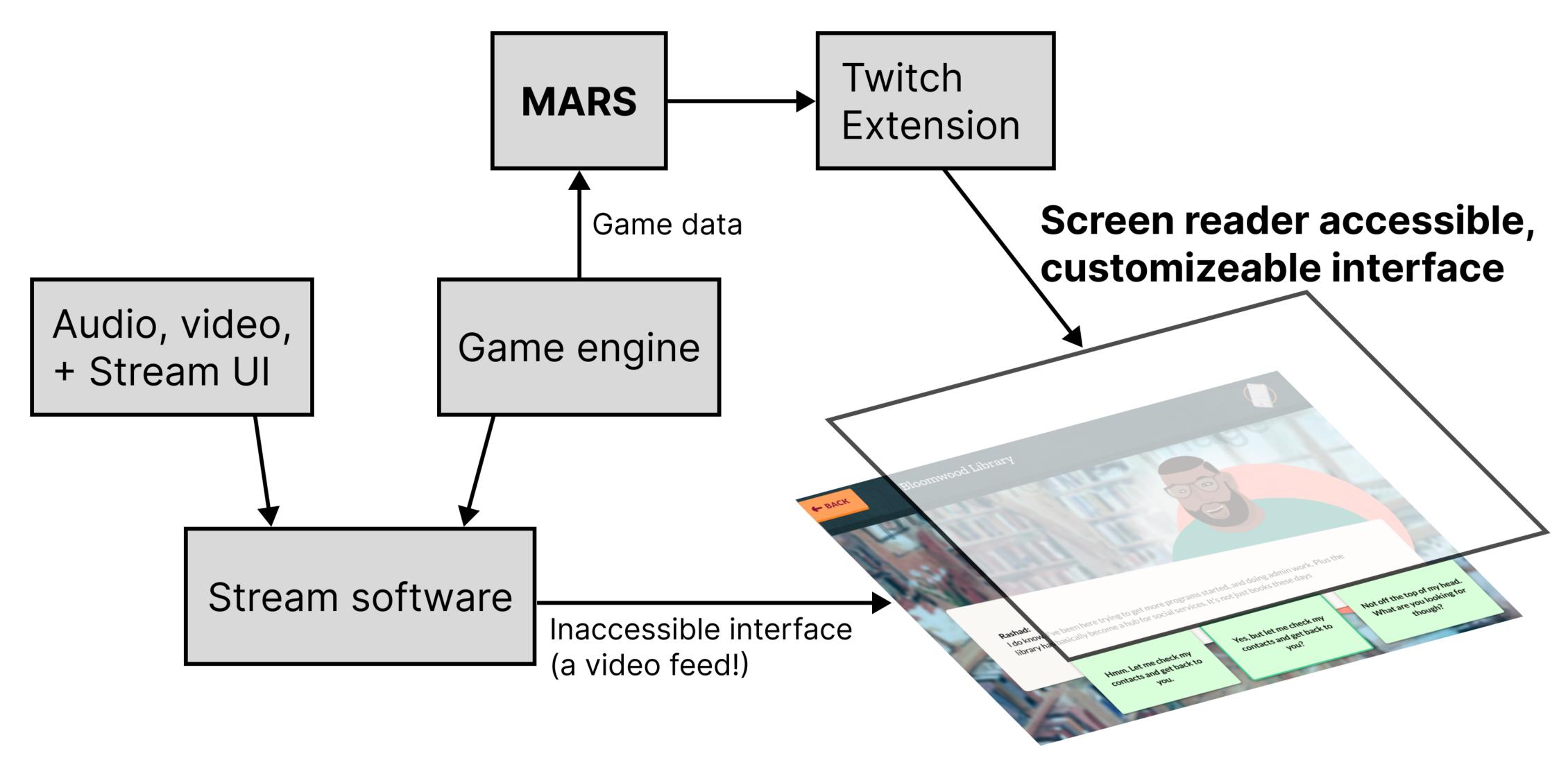
Example: Accessible Gapminder Chart

Below is a responsive, screen-reader-navigable version of the chart shown on the homepage. Press Navigate to enter keyboard navigation. Or, change your "prefers reduced motion" system setting to see fade animations instead of motion.

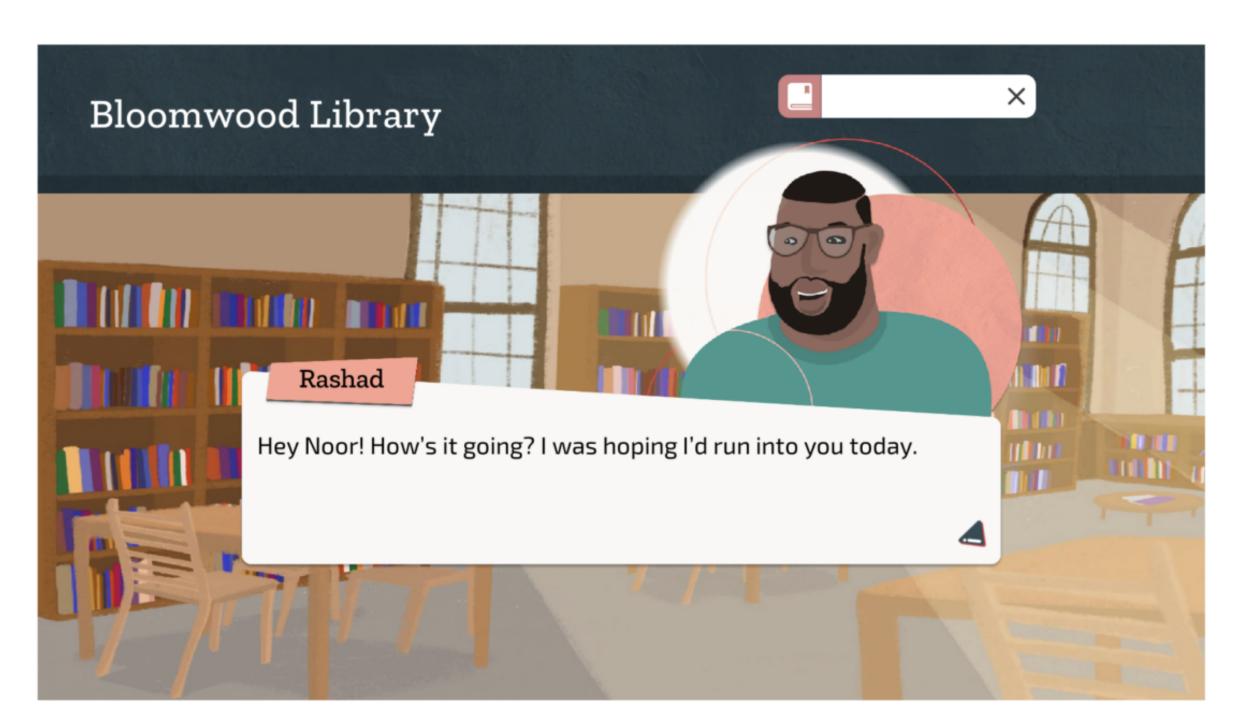


Third demo link

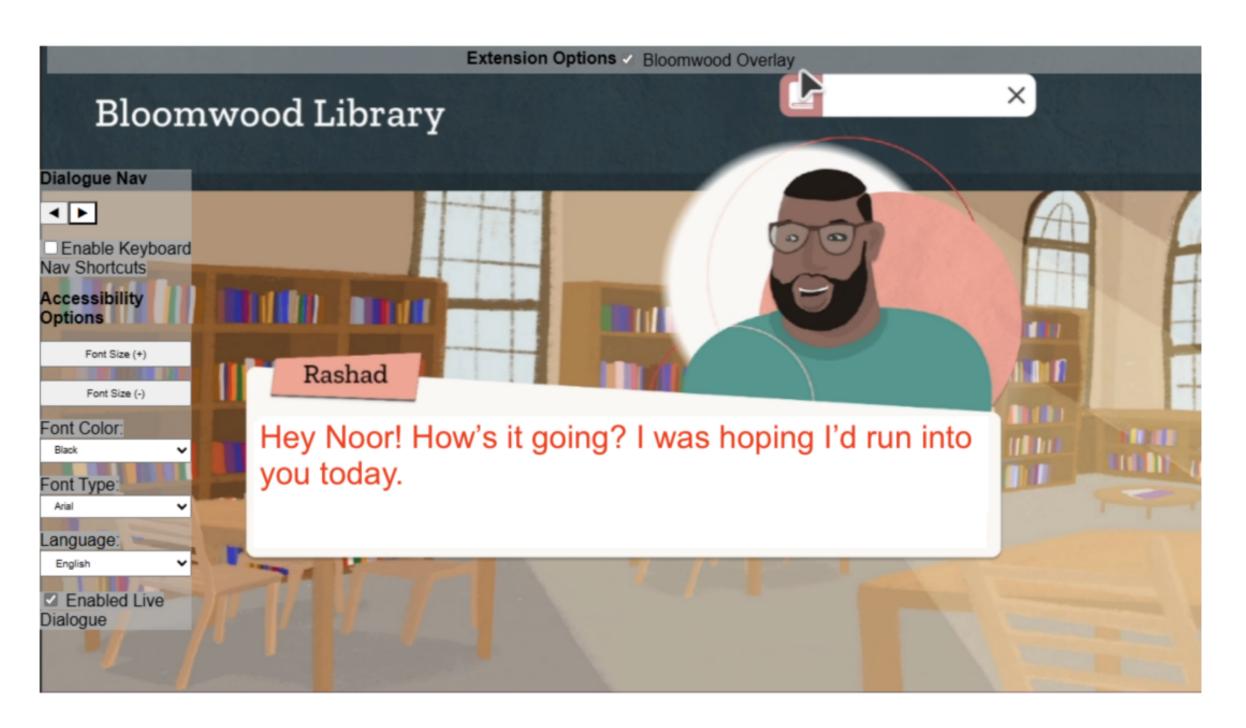
Accessible Streaming Software Infrastructure



Game-aware interfaces for streaming



Gamer interface, to gamer



Stream interface, to viewers

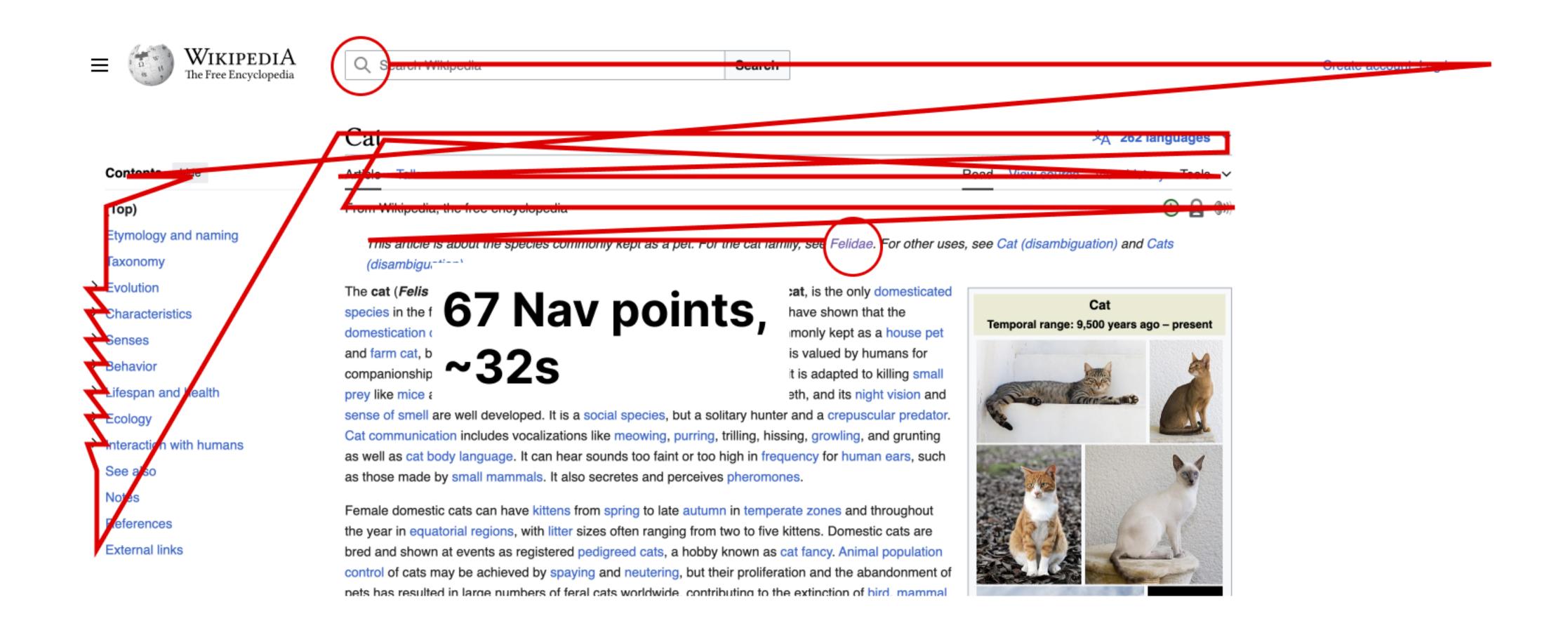


Question for Frank

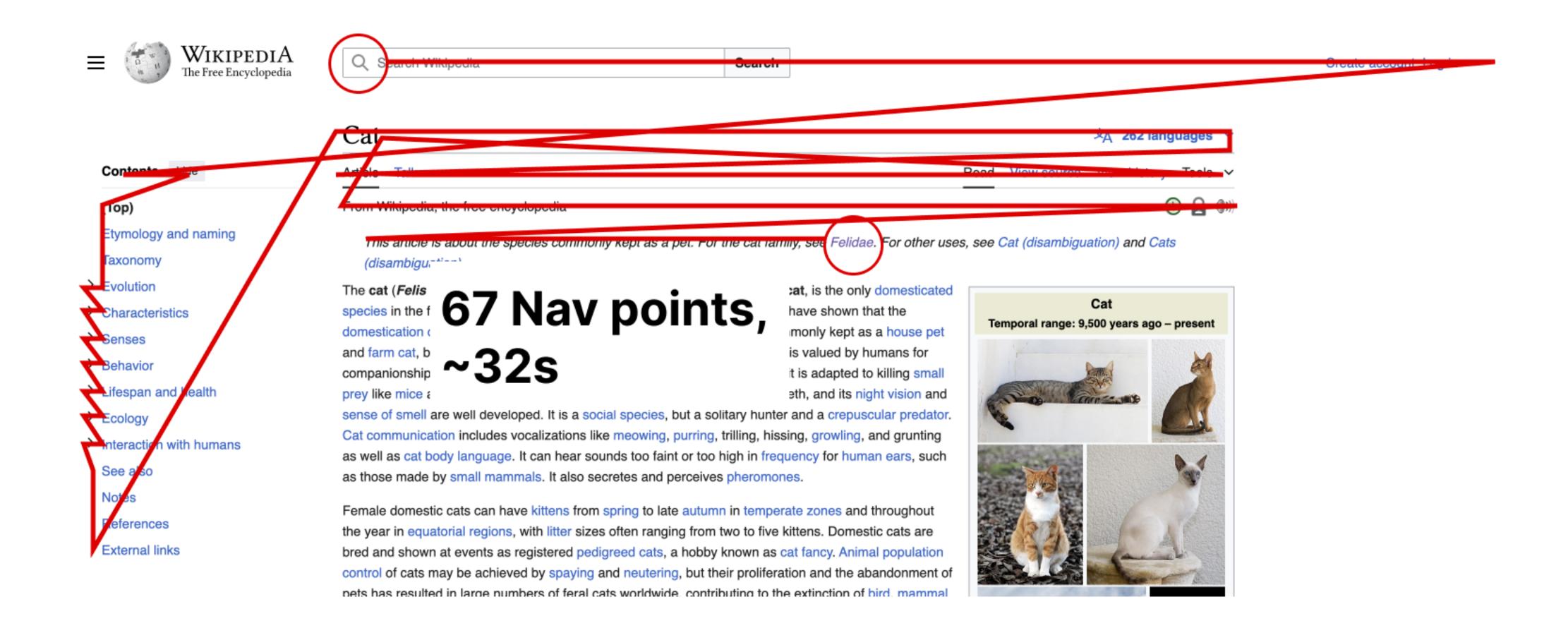
What are some "big-P" Problems in accessibility and visualization?

Problem 1: Centering research and development on screen readers (not blind people) limits what we can do

Screen readers processes 1 input at a time



Movement between tasks becomes cognitively expensive

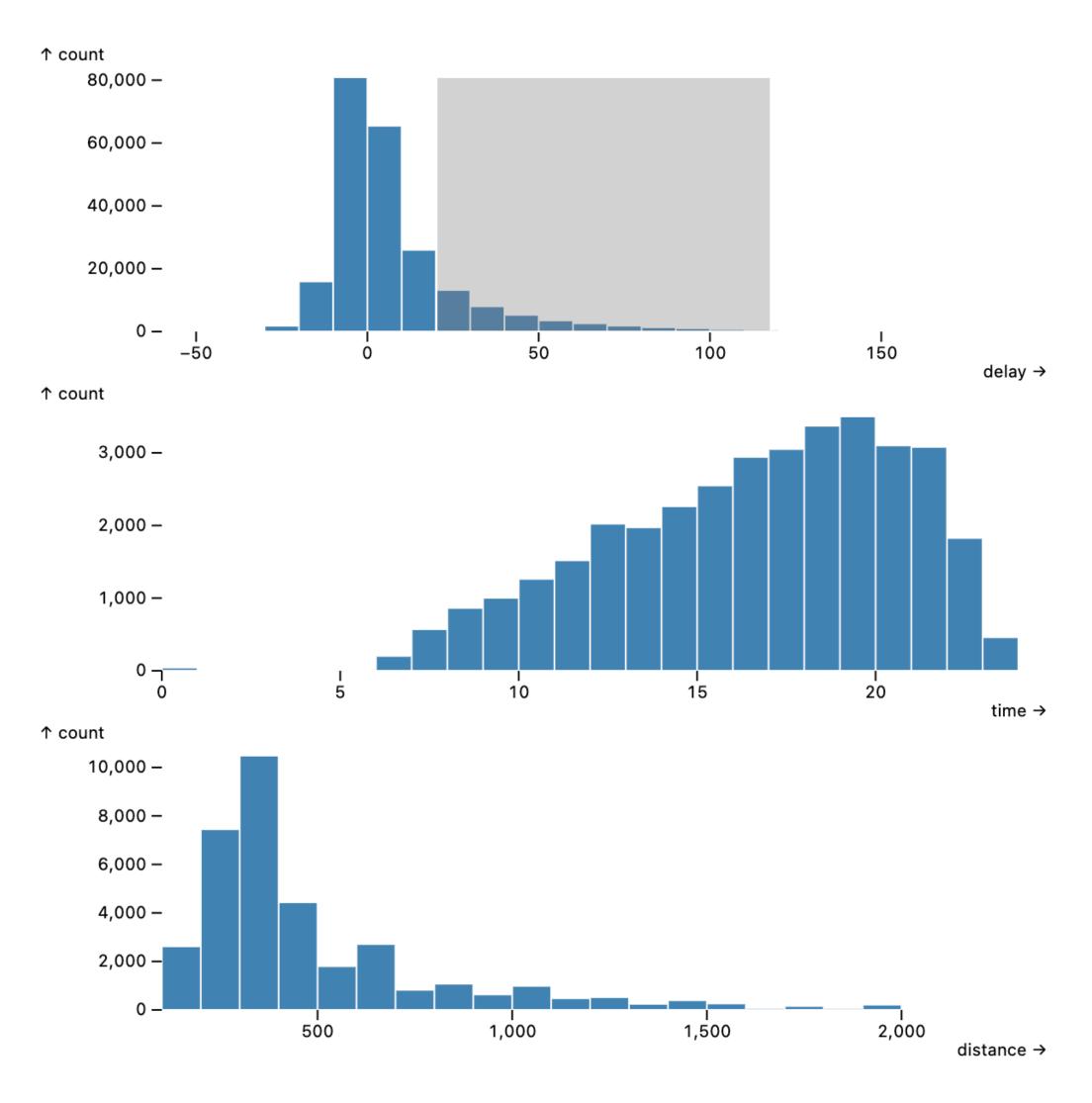




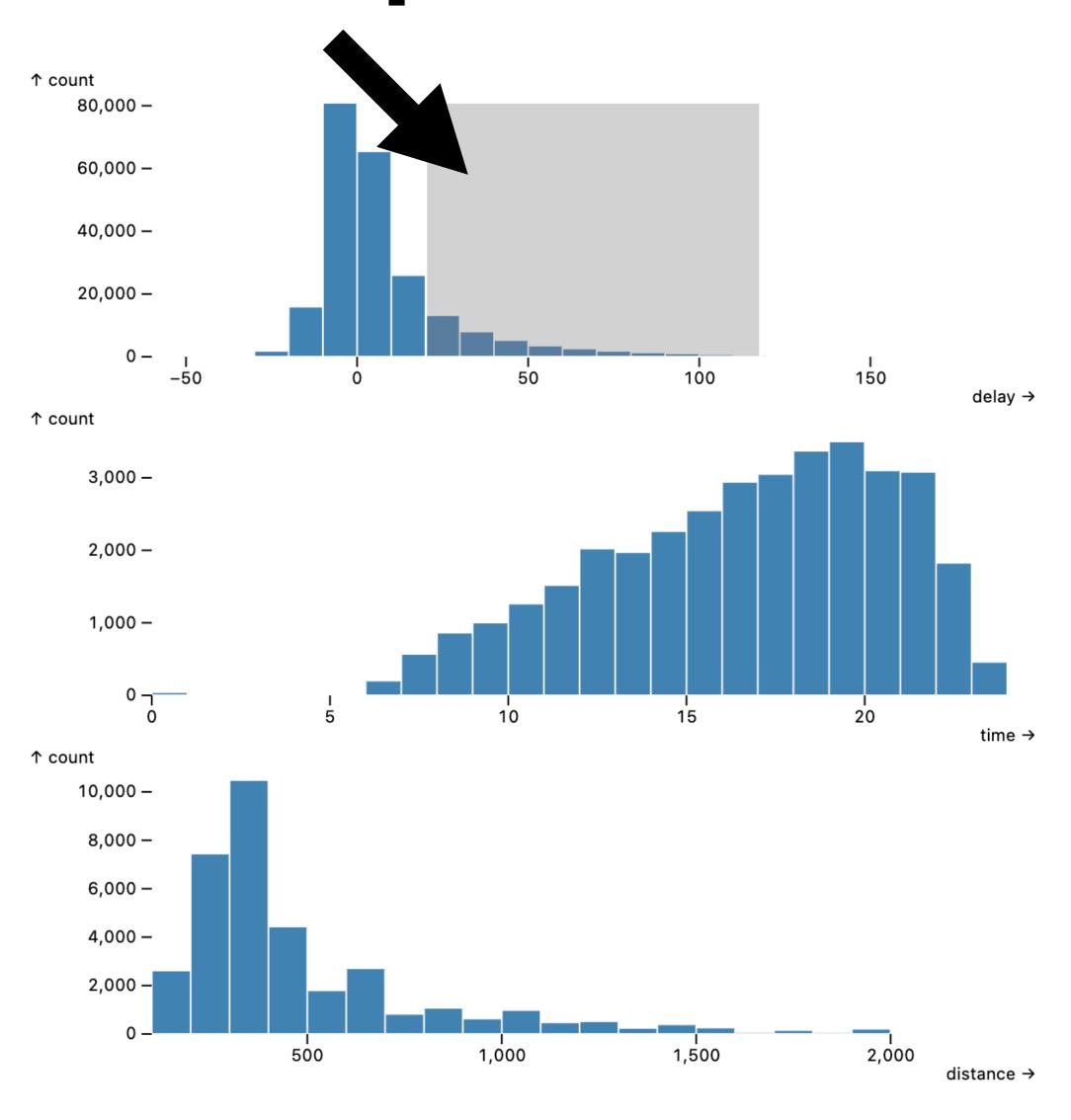
So what about cross-filtering?

Interactive link

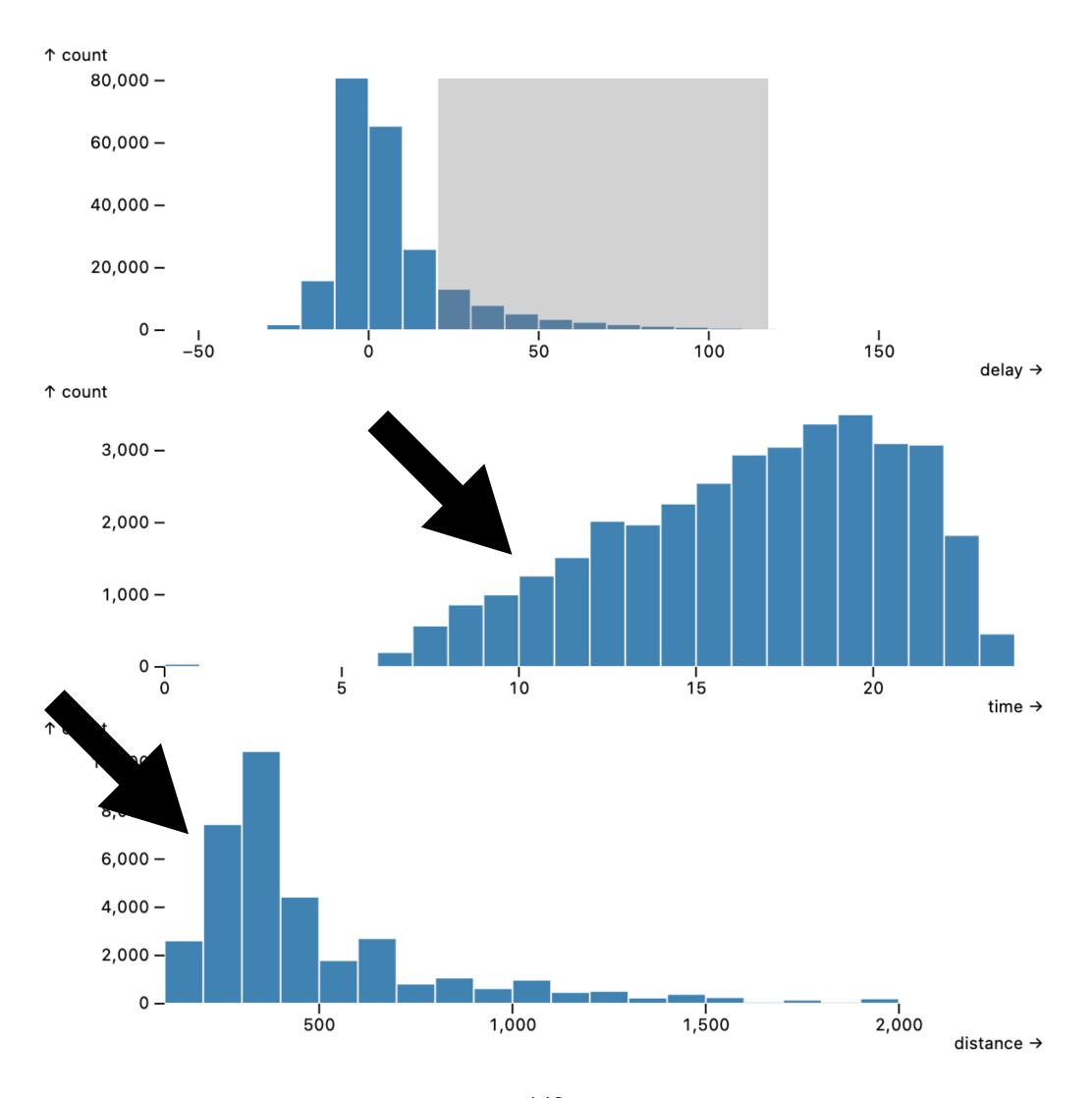
So what about cross-filtering?



Interaction in one space...



Produces simultaneous, coordinated change in another.



For blind users, descriptions, structural navigation, and sonifications will likely *not* solve this challenge.

Preliminary research question:

How do blind people interact with *multiple* tactile media simultaneously?

Observing: Embossed braille in a research context

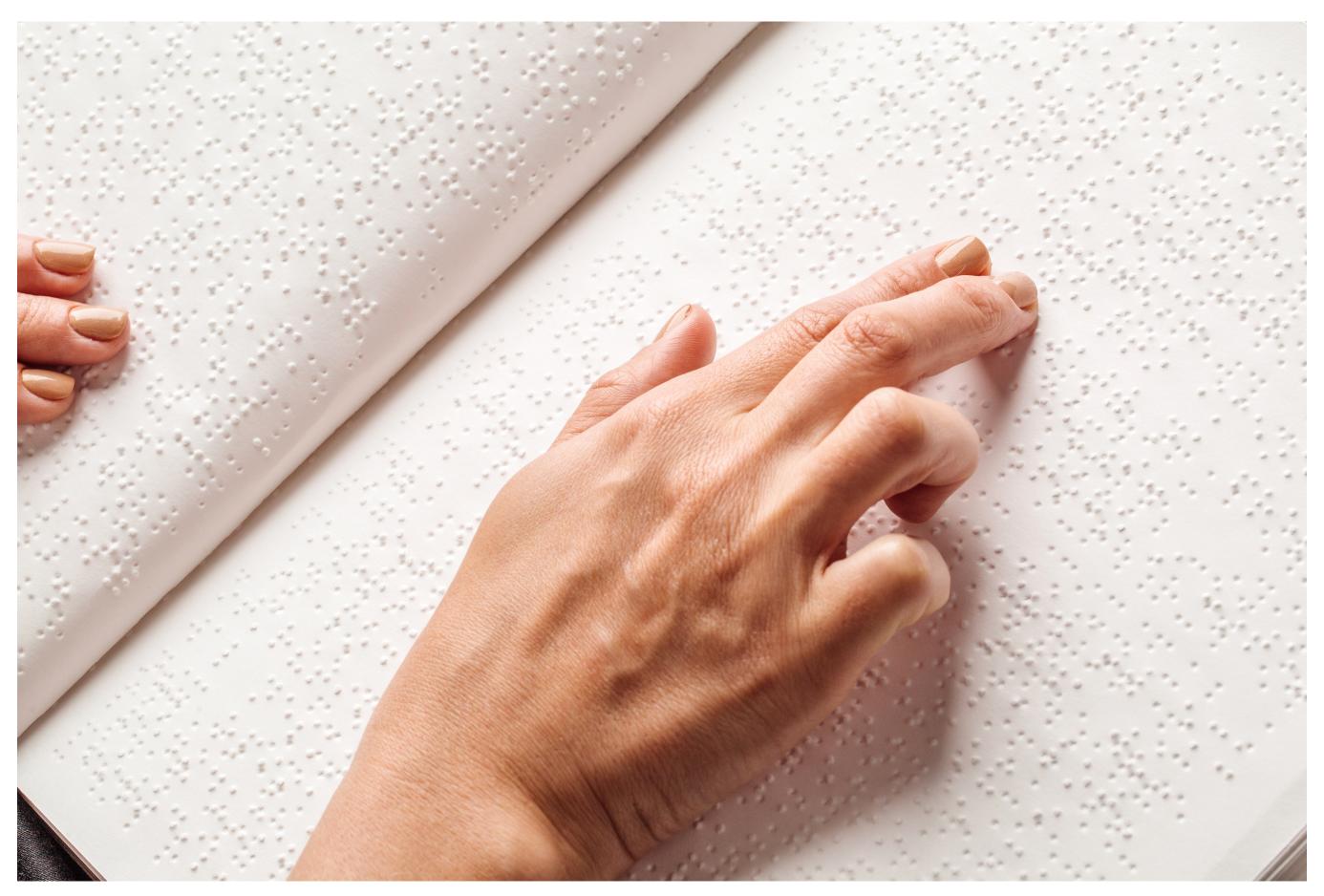


Image source

Observation 1: Spatial memory storage

My friend didn't remember the details of a math equation exactly, but he knew where that equation was located in his stack of braille pages and where on the page the equation was.

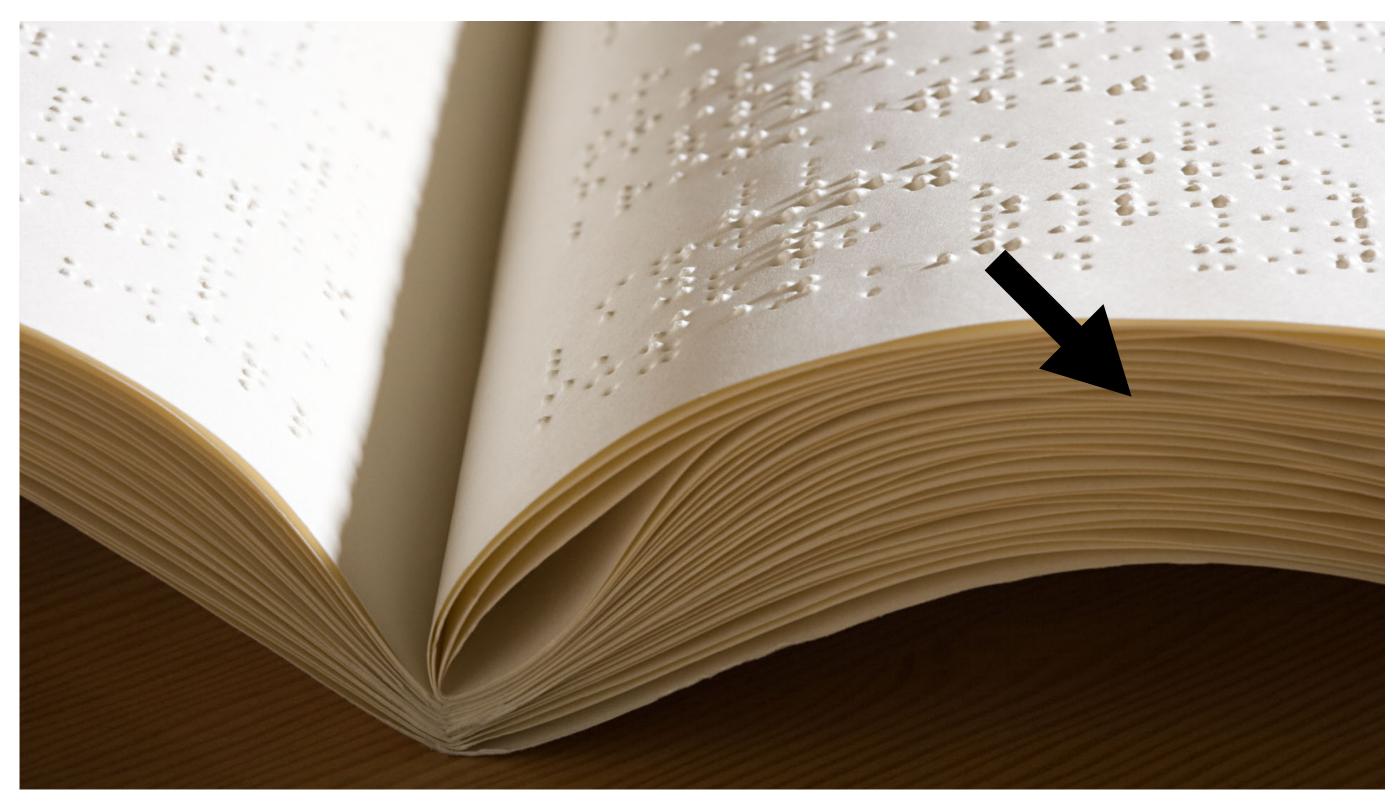




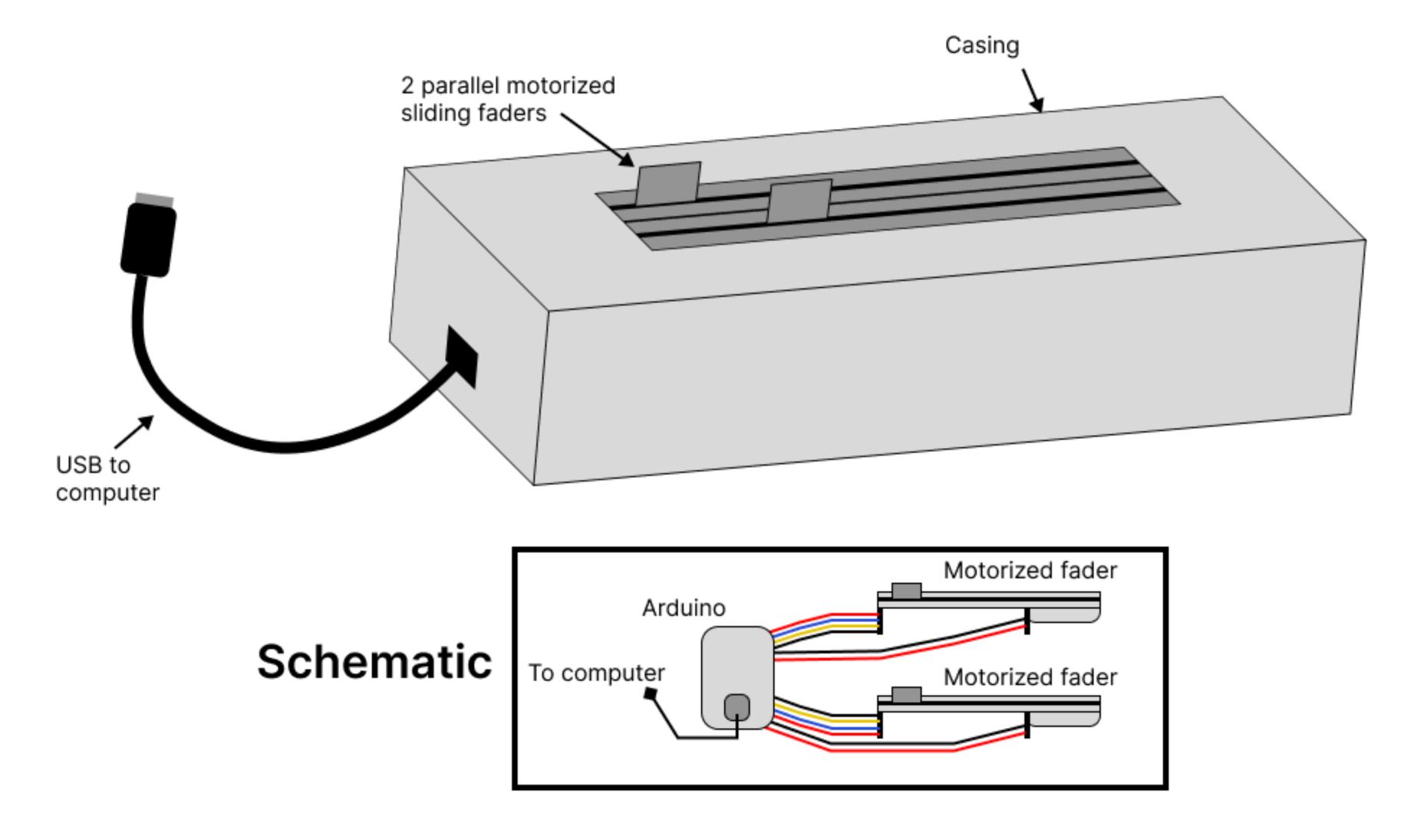
Image source

Observation 2: Coordinating perception and comparison

He then compared 2 equations at once. The details of each weren't important. He was *feeling* for differences simultaneously.

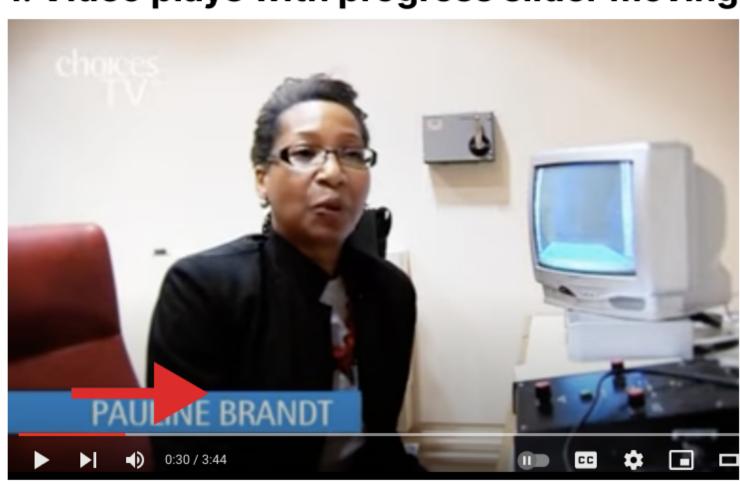


Prototype 2: the cross-feelter, 2 motorized faders

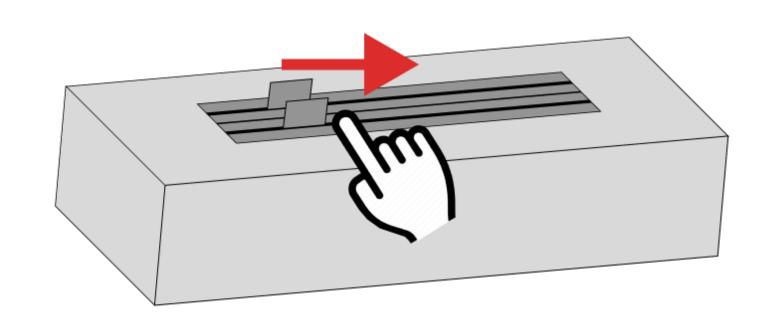


One slider can work with video

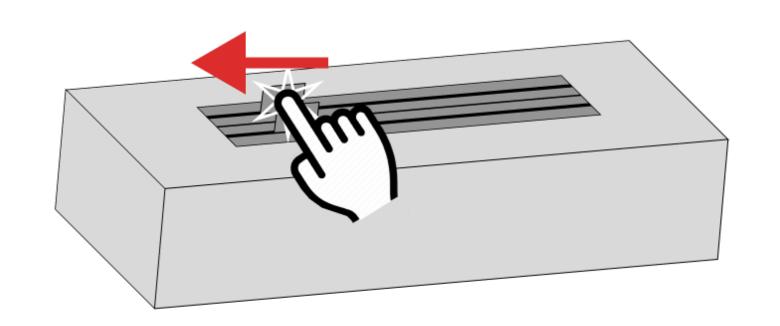
1. Video plays with progress slider moving



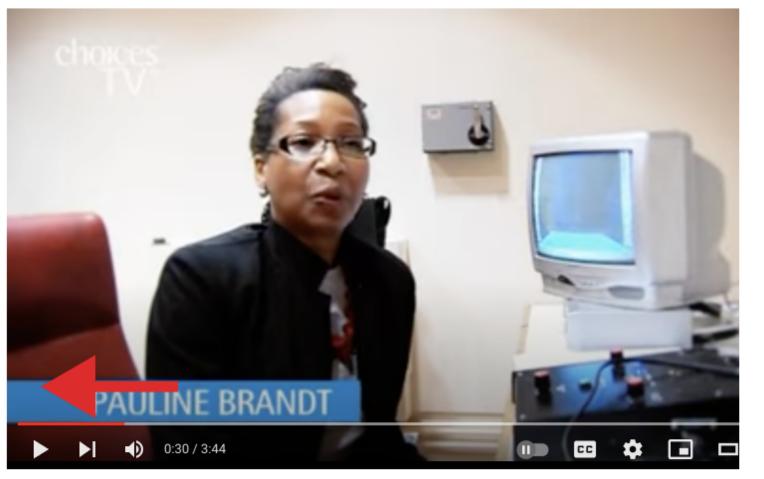
2. Slider follows, can be felt



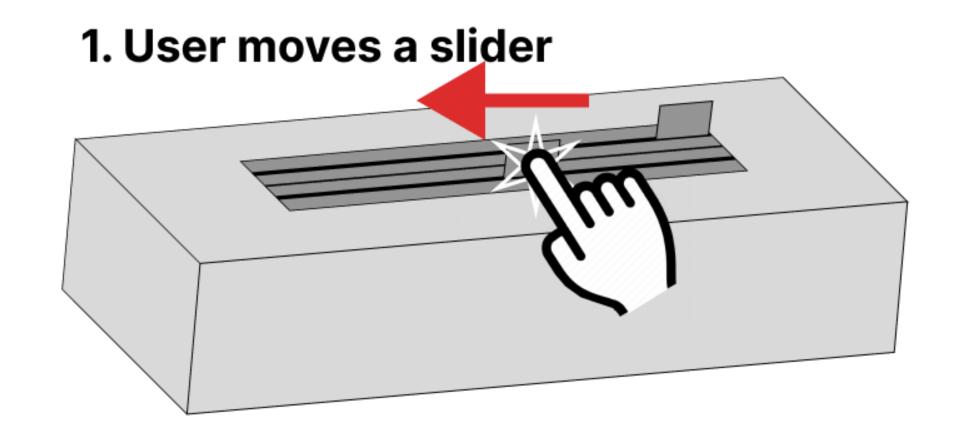
3. User can move slider



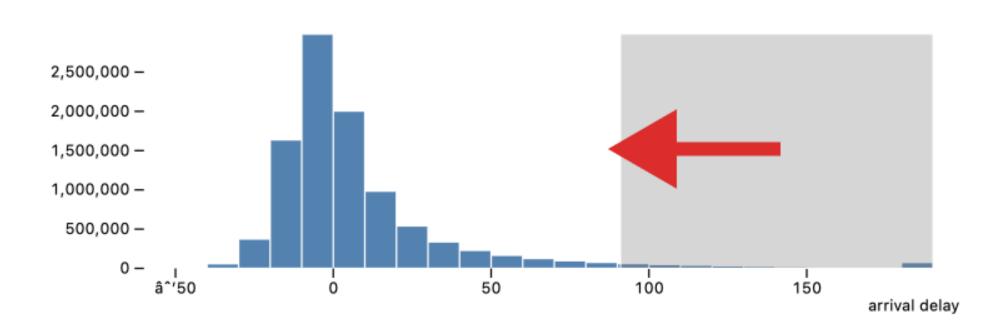
4. Video slider will move with slider change



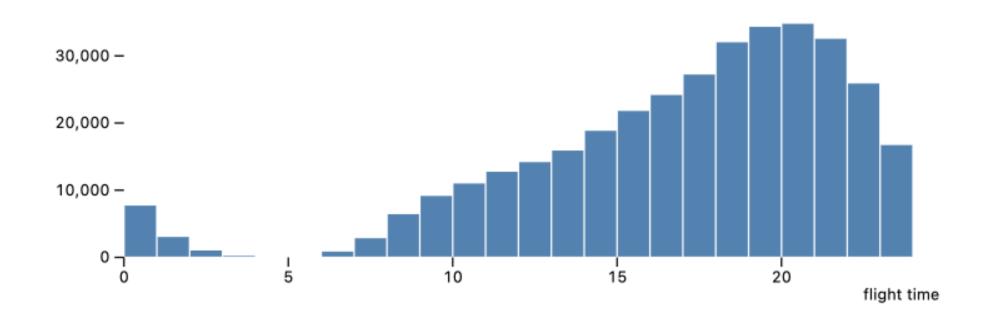
While 2 sliders works for cross-filtering



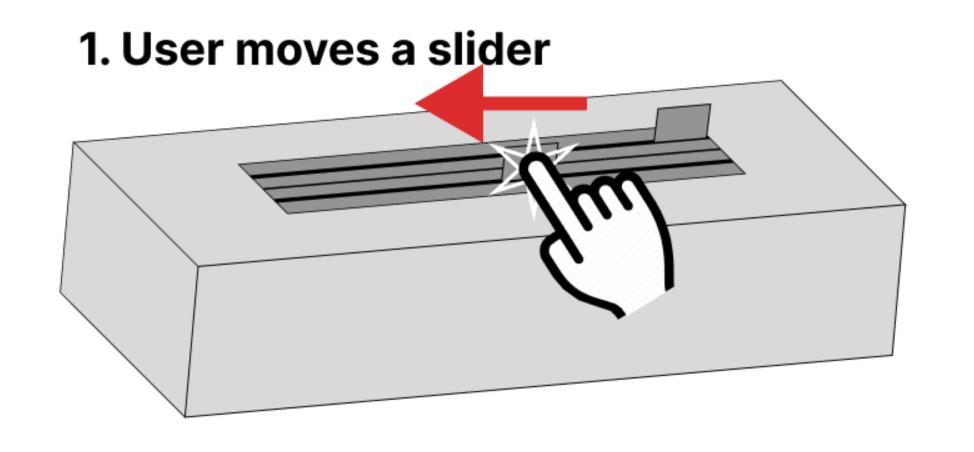
2. Corresponding filter edge moves with



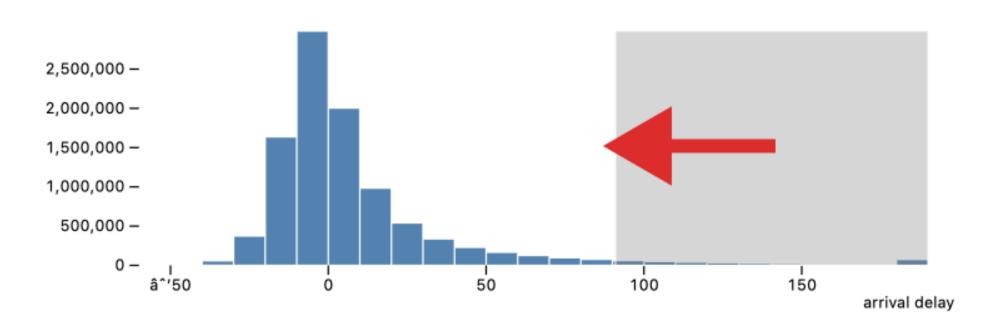
3. Secondary visualization updates



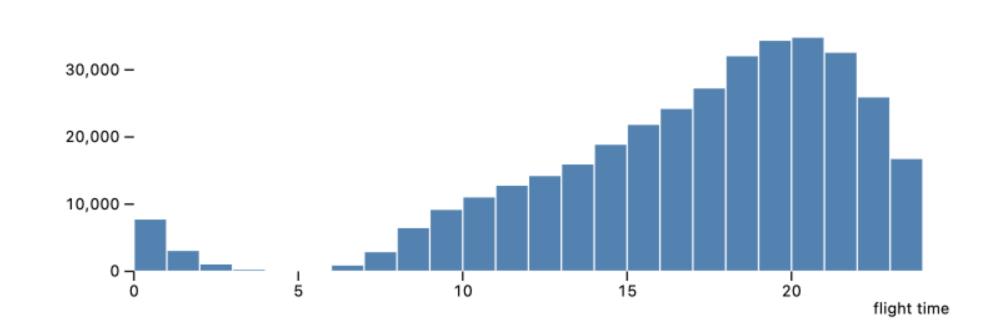
A tactile display can render the input or output chart



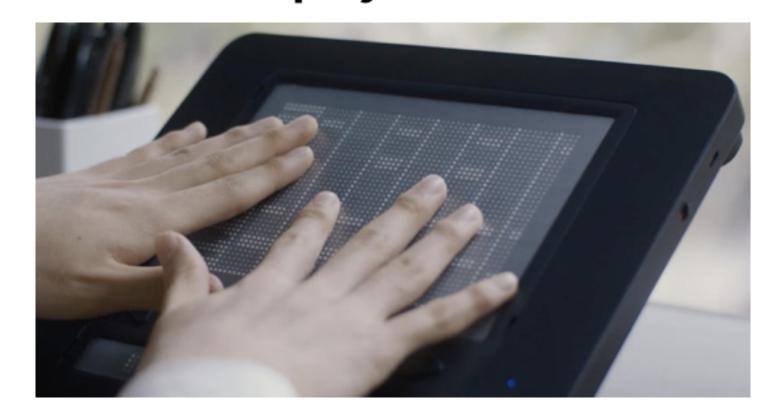
2. Corresponding filter edge moves with



3. Secondary visualization updates

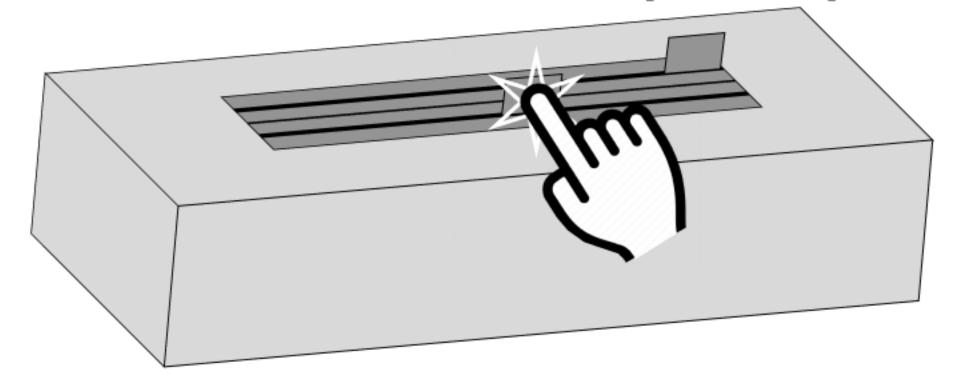


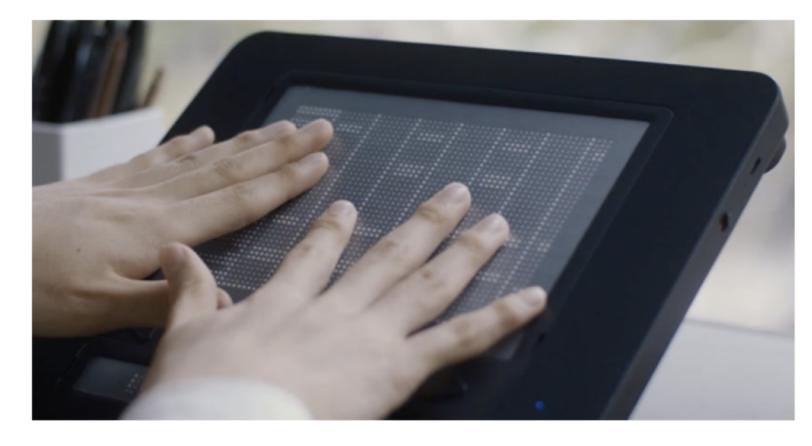
4. Tactile display renders



Cross-coordination! A tactile, dual-task paradigm.

User can interact with a space separate from their current focus!

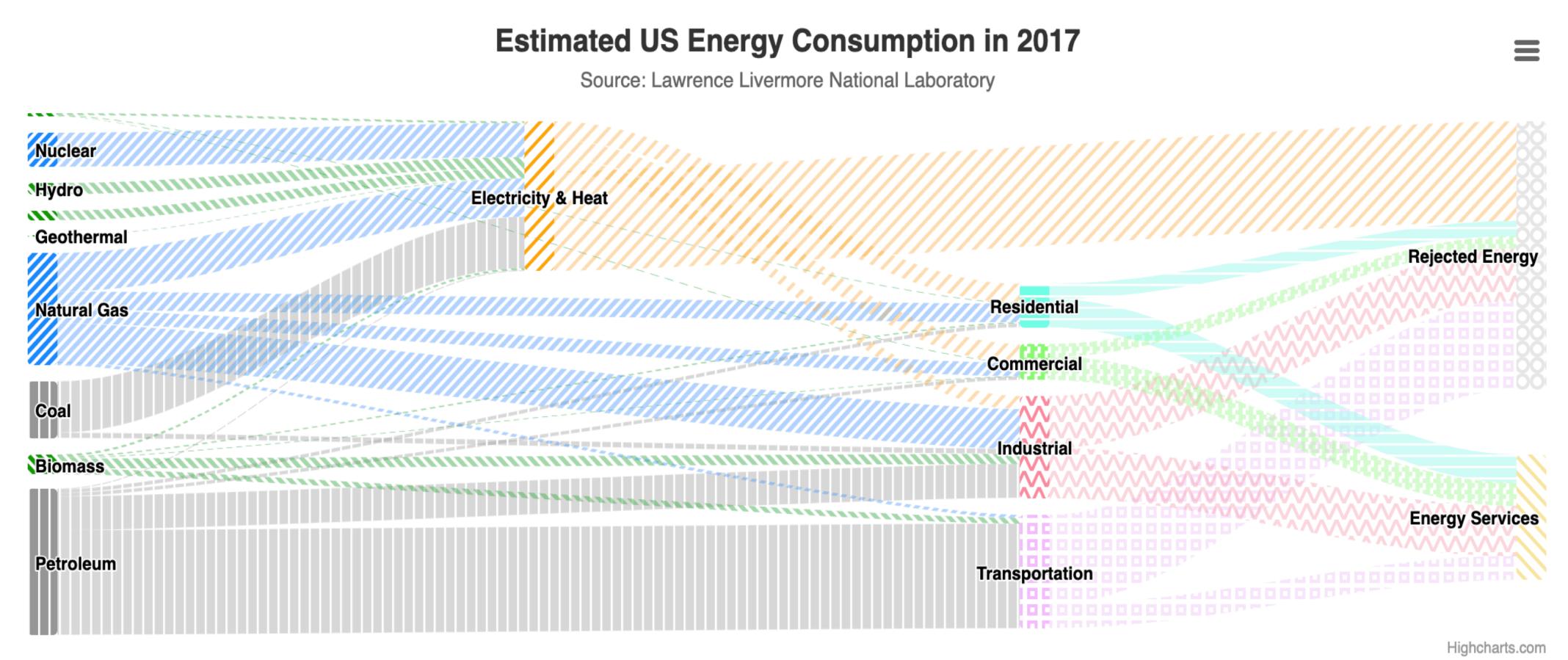


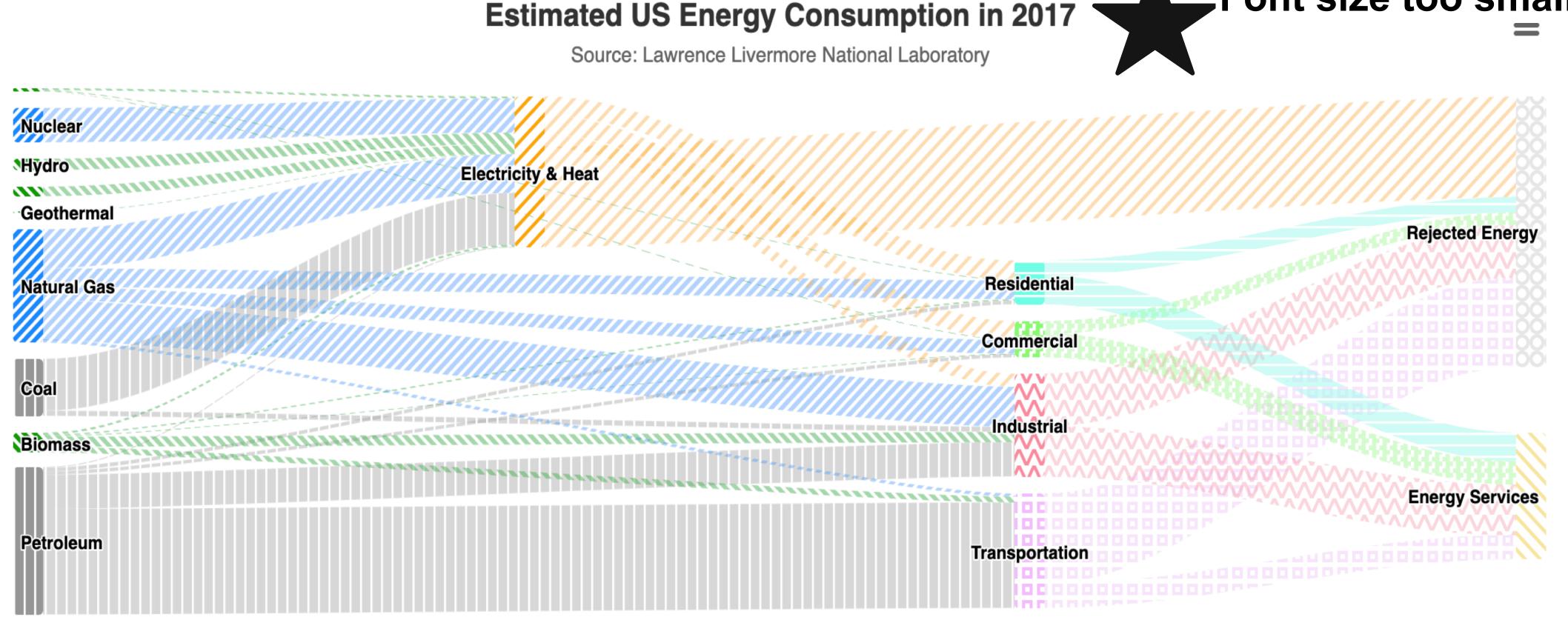




Question for Frank

Problem 2: Access Friction is when accessibility for someone produces a barrier for others

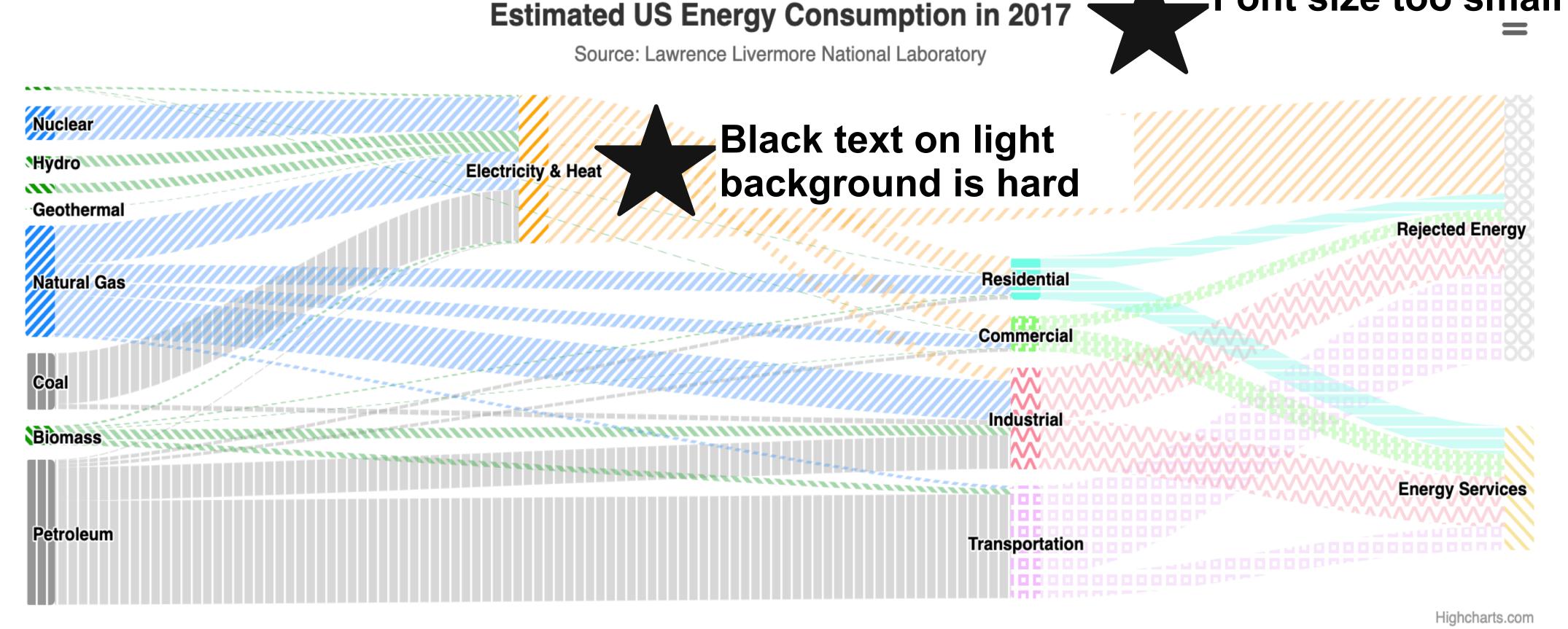


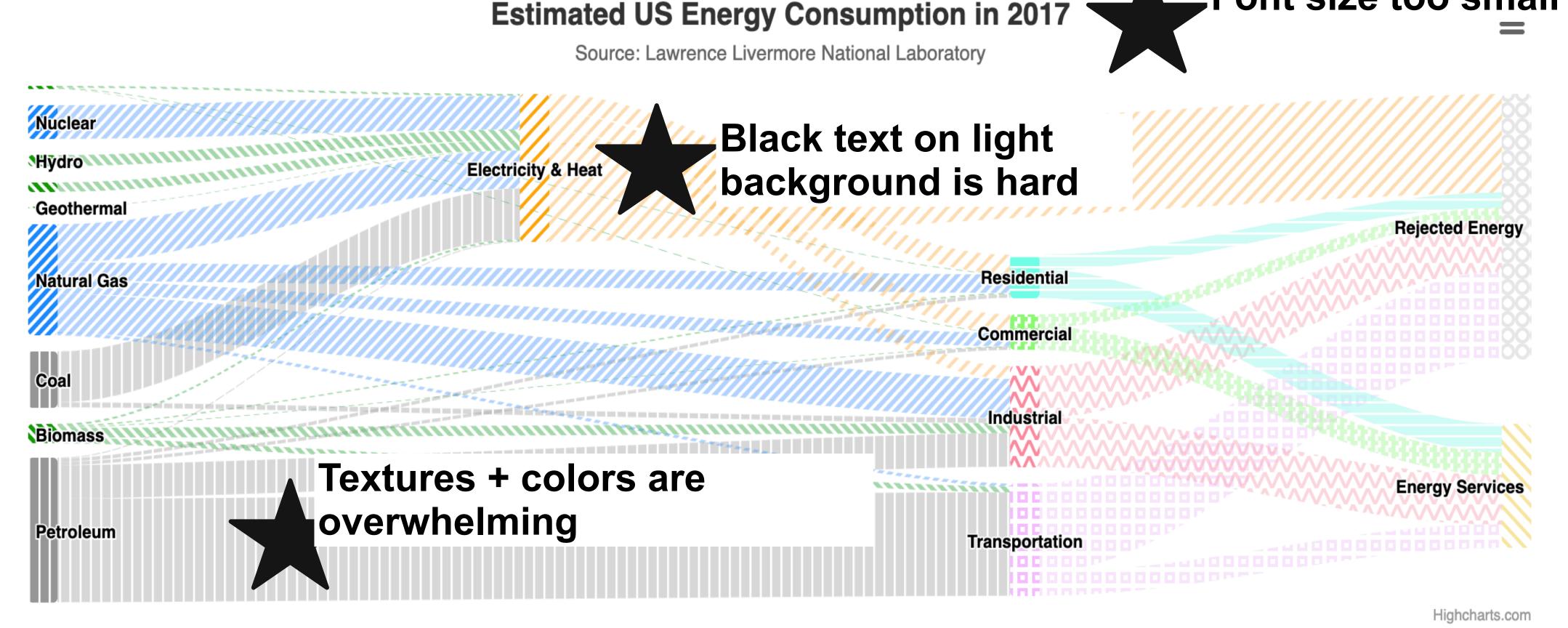


Highcharts.com

Font size too small

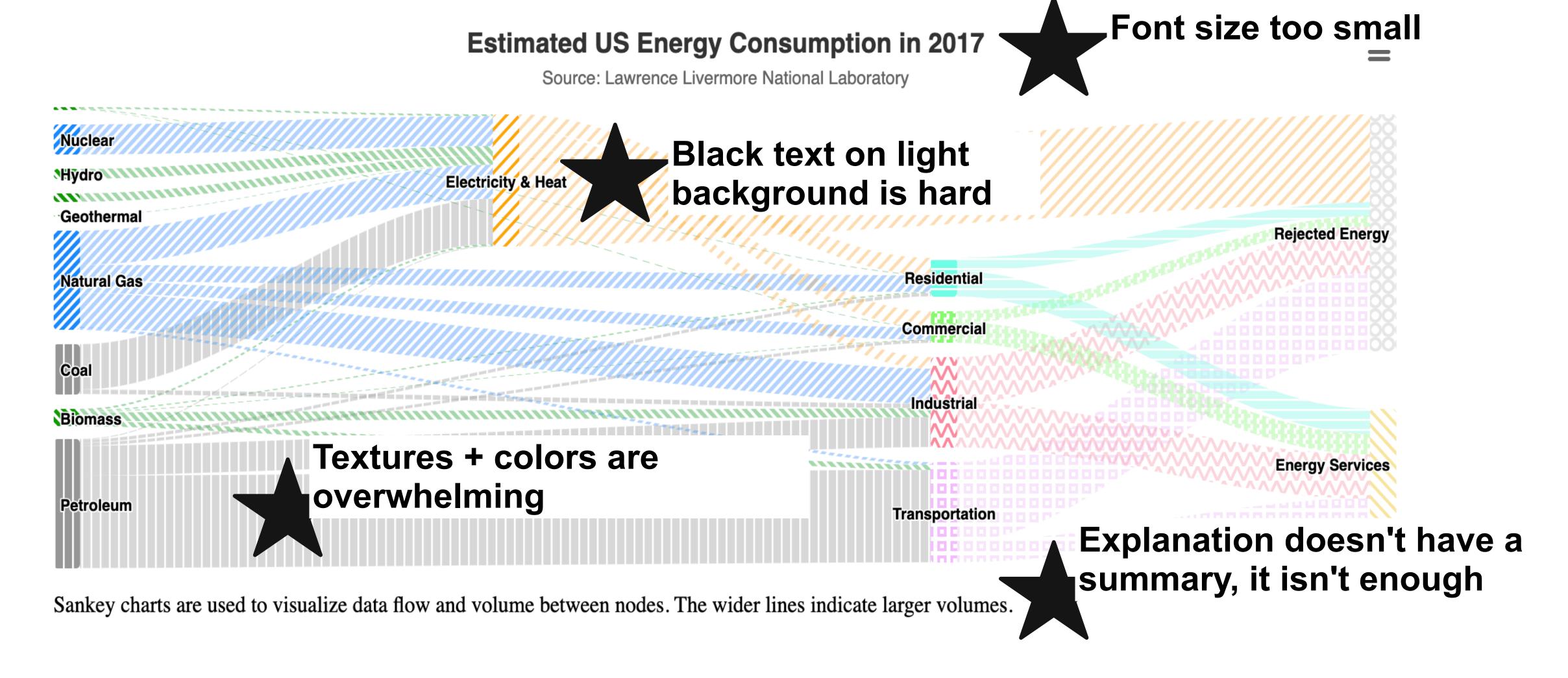
Font size too small





Sankey charts are used to visualize data flow and volume between nodes. The wider lines indicate larger volumes.

Font size too small



Can we fix this?

Estimated US Energy Consumption in 2017 Source: Lawrence Livermore National Laboratory **Electricity & Heat** Geothermal Rejected Energy Residential **Natural Gas** Commercial Coal Industrial **Energy Services** Petroleum Transportation

Highcharts.com

Maybe we can bump up the text size

Estimated US Energy Consumption in 2017 Source: Lawrence Livermore National Laboratory Electricity & Heat Rejected Energy Residential **Natural Gas Energy Services** Petroleum **Transportation**

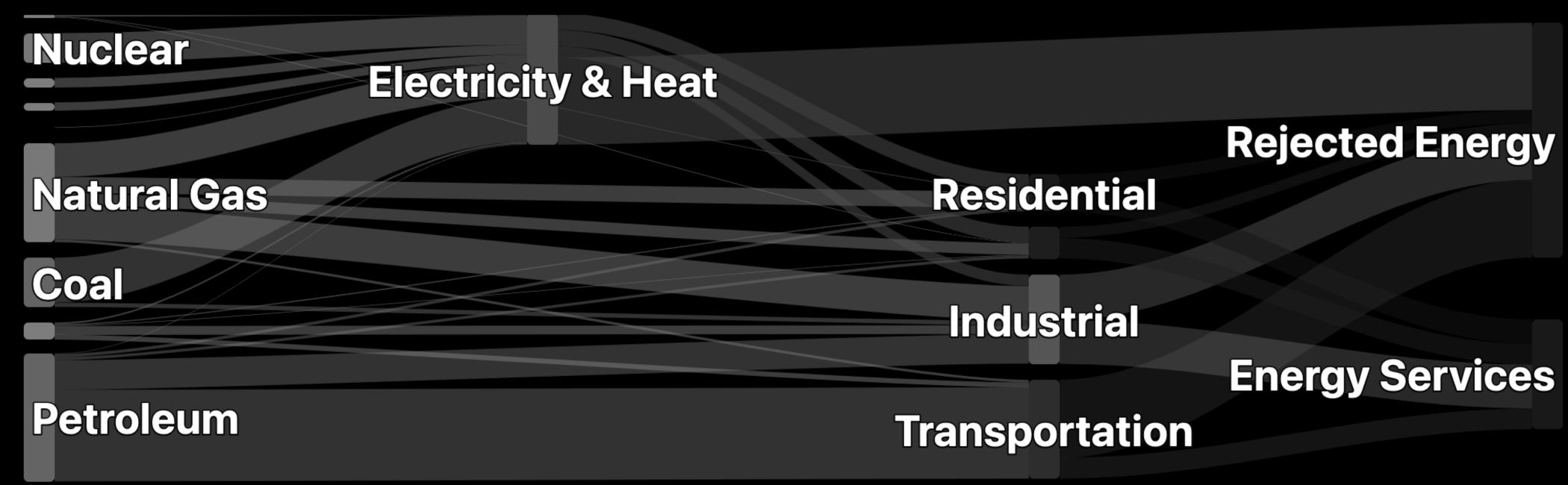
Sankey charts are used to visualize data flow and volume between nodes. The wider lines indicate larger volumes.

Highcharts.com

We can reduce visual complexity too

Estimated US Energy Consumption in 2017

Source: Lawrence Livermore National Laboratory



Sankey charts are used to visualize data flow and volume between nodes. The wider lines indicate larger volumes.

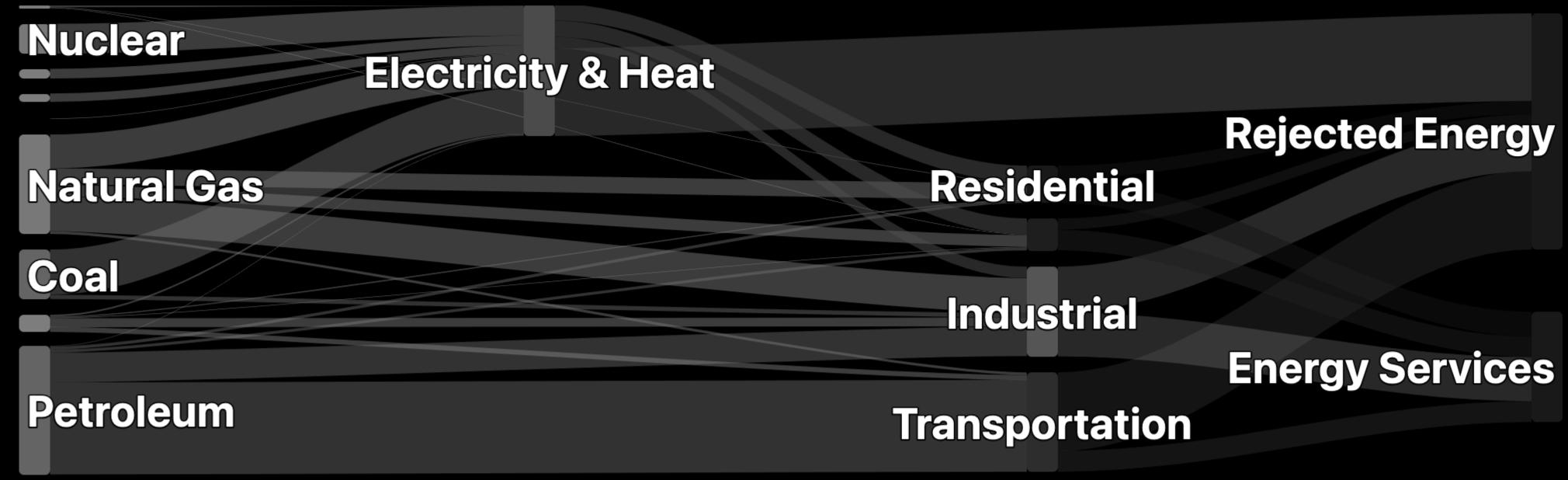
Highcharts.com

We can add a more descriptive explanation

Estimated US Energy Consumption in 2017



Source: Lawrence Livermore National Laboratory

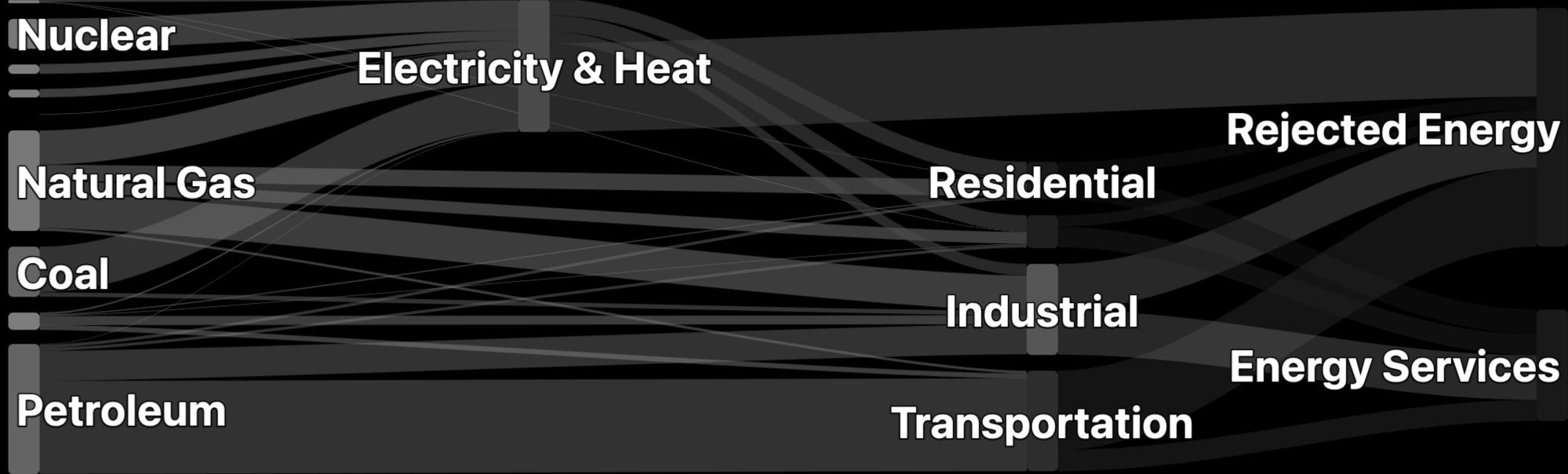


Highcharts.com

Is this the perfect, most accessible design?

Estimated US Energy Consumption in 2017



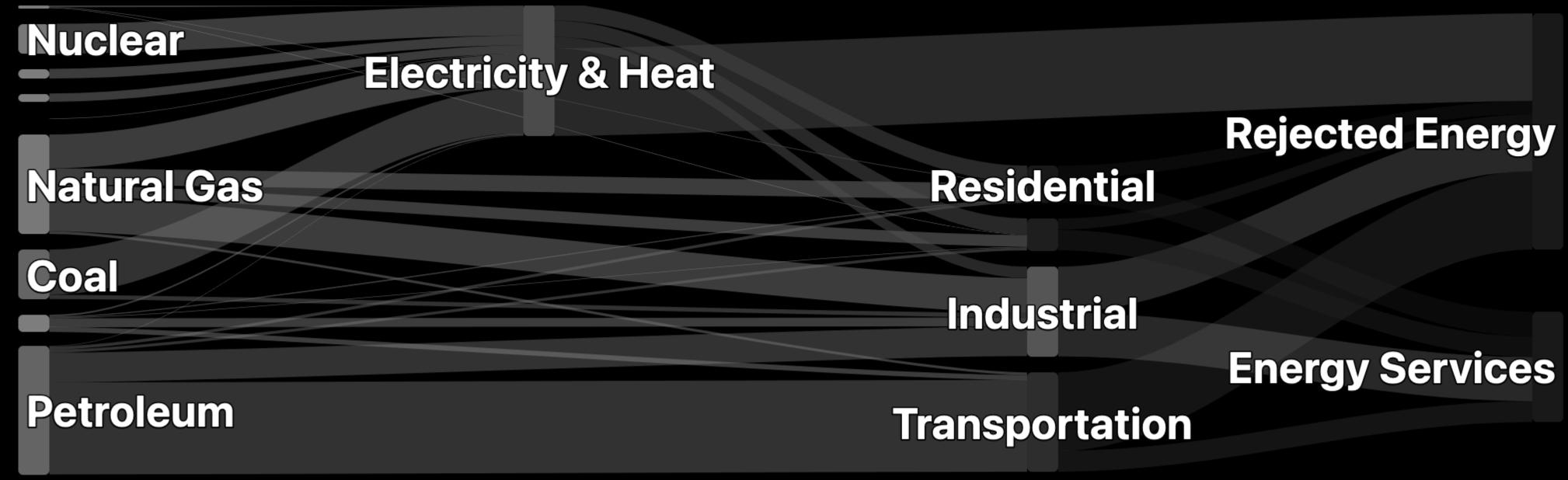


Highcharts.com

Bad news...

Estimated US Energy Consumption in 2017

Source: Lawrence Livermore National Laboratory



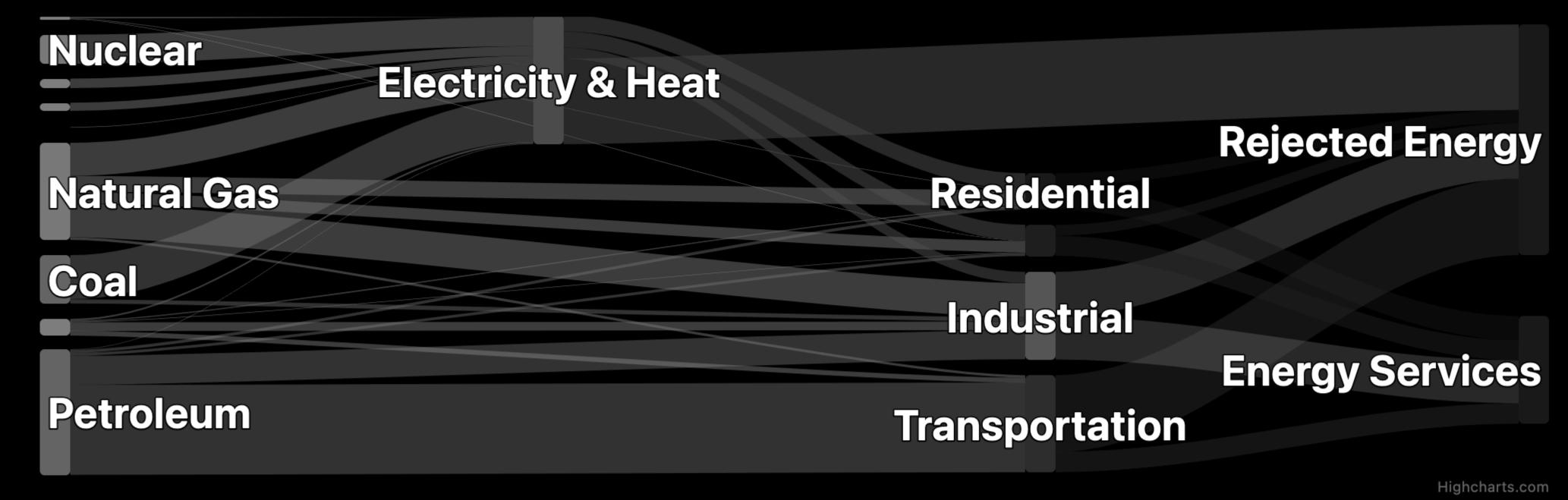
Highcharts.com

Bad news...

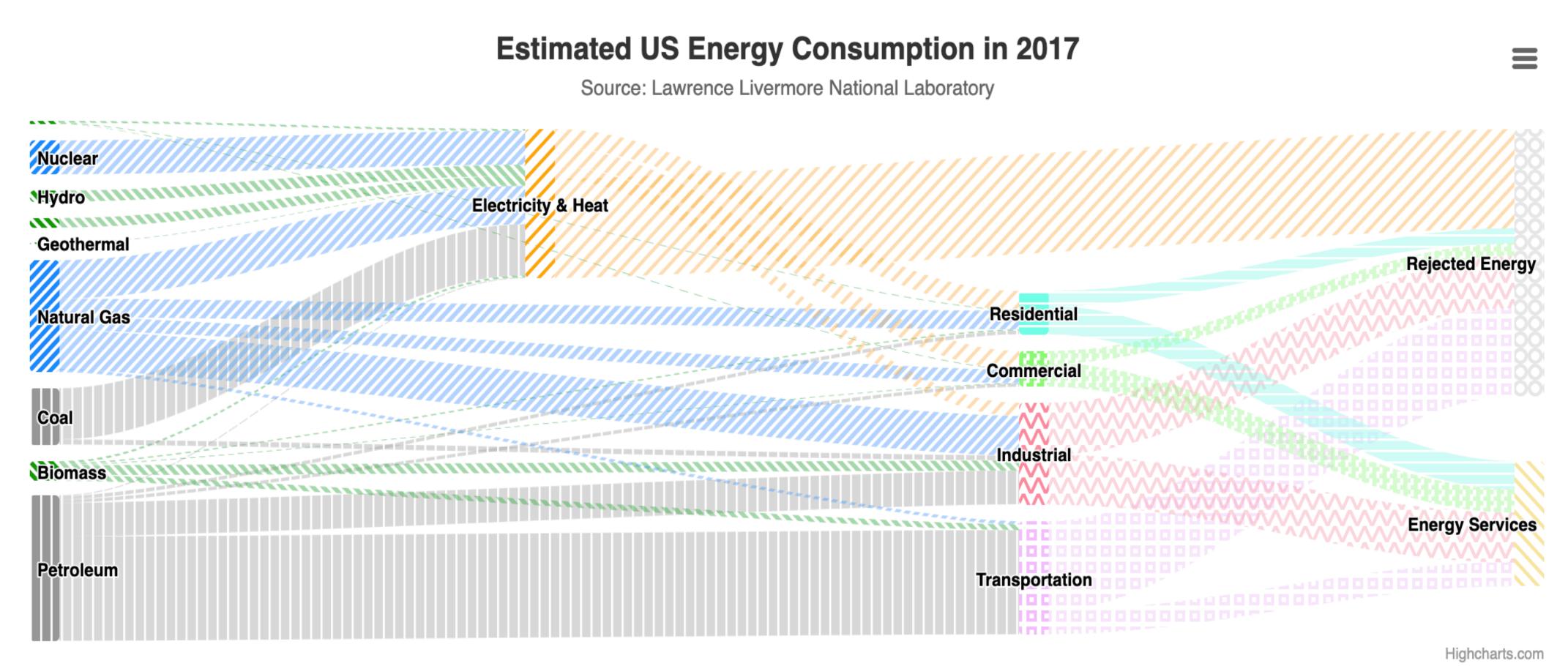


Estimated US Energy Consumption in 2017

Source: Lawrence Livermore National Laboratory



There is no such thing as a single, perfect visualization



One design cannot fit all

Estimated US Energy Consumption in 2017 Source: Lawrence Livermore National Laboratory **Electricity & Heat** Geotherma **Rejected Energy** Residential Natural Gas Commercial Coal Industrial **Energy Services** Petroleum Transportation

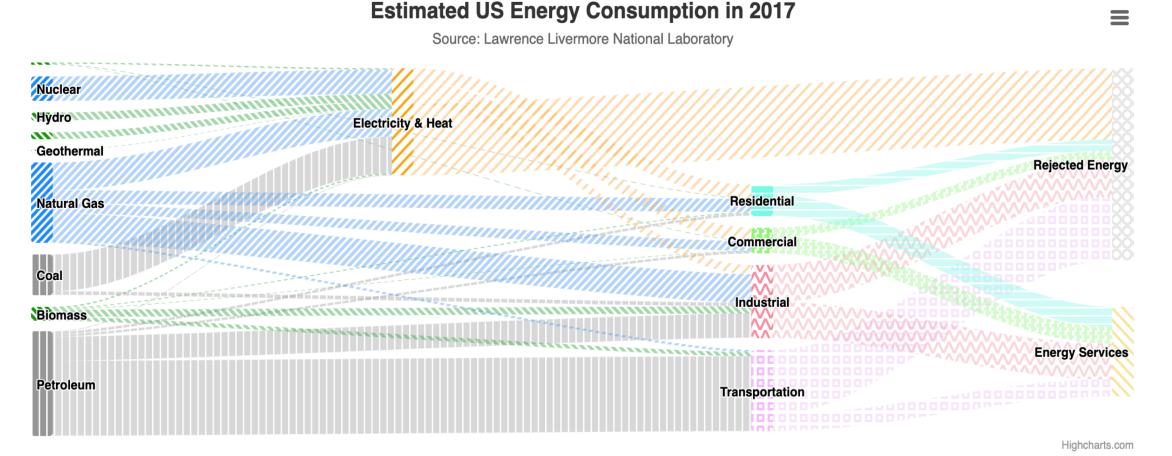
Sankey charts are used to visualize data flow and volume between nodes. The wider lines indicate larger volumes.

Highcharts.com

Why should our chart designs be one-size-fits-all?



Good design enables personalization



Sankey charts are used to visualize data flow and volume between nodes. The wider lines indicate larger volumes.

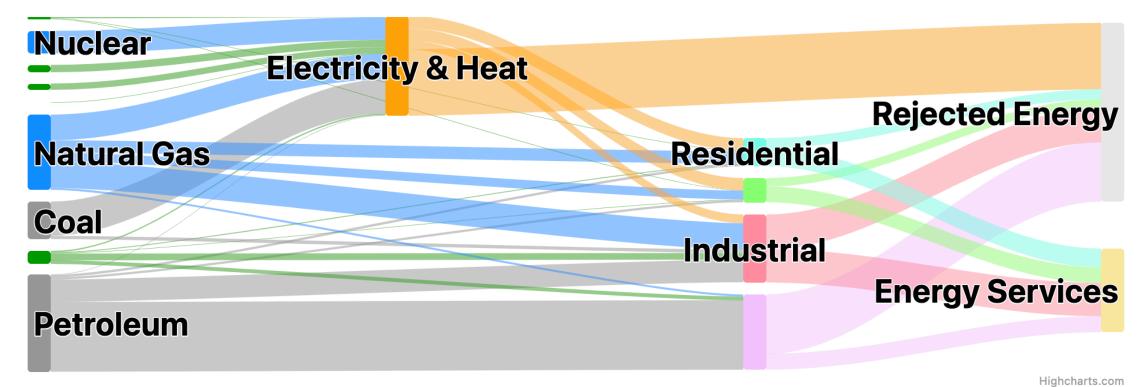
Nuclear Electricity & Heat Rejected Energy Natural Gas Coal Petroleum Transportation

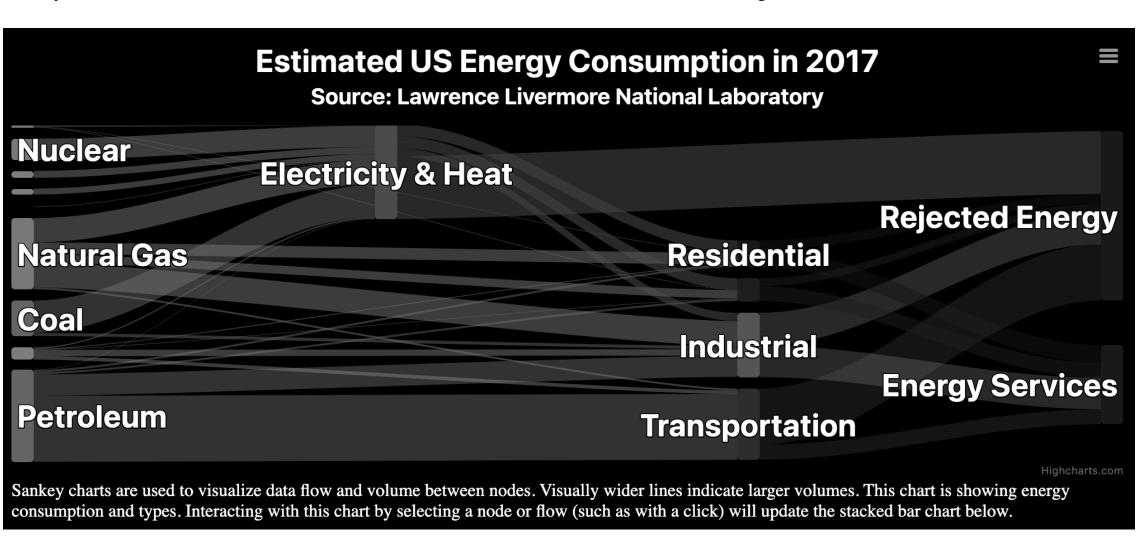
Estimated US Energy Consumption in 2017

Sankey charts are used to visualize data flow and volume between nodes. The wider lines indicate larger volumes.

Estimated US Energy Consumption in 2017

Source: Lawrence Livermore National Laboratory





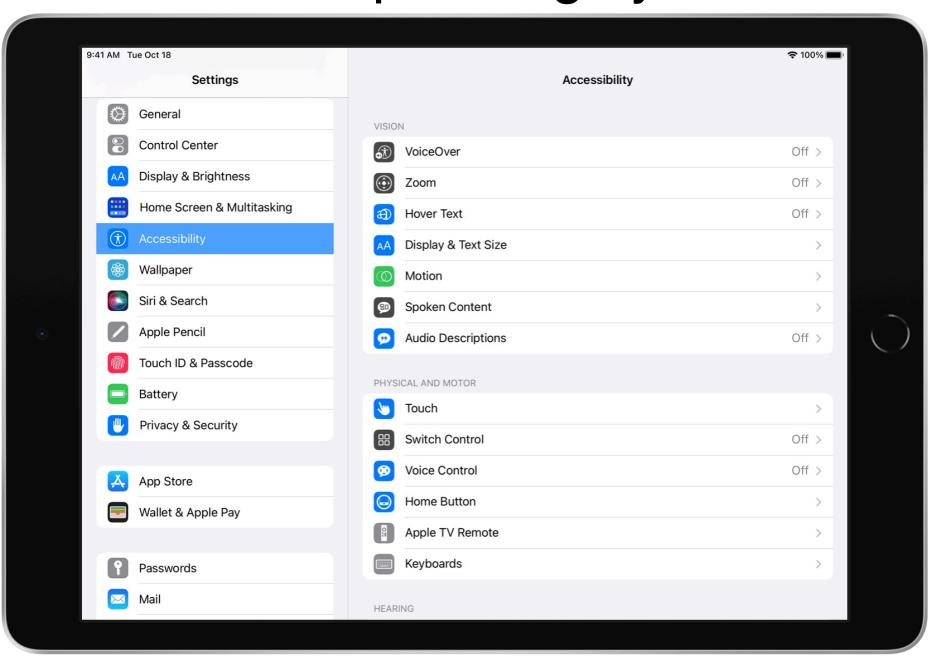
We have been enabling personalization for years

Video games



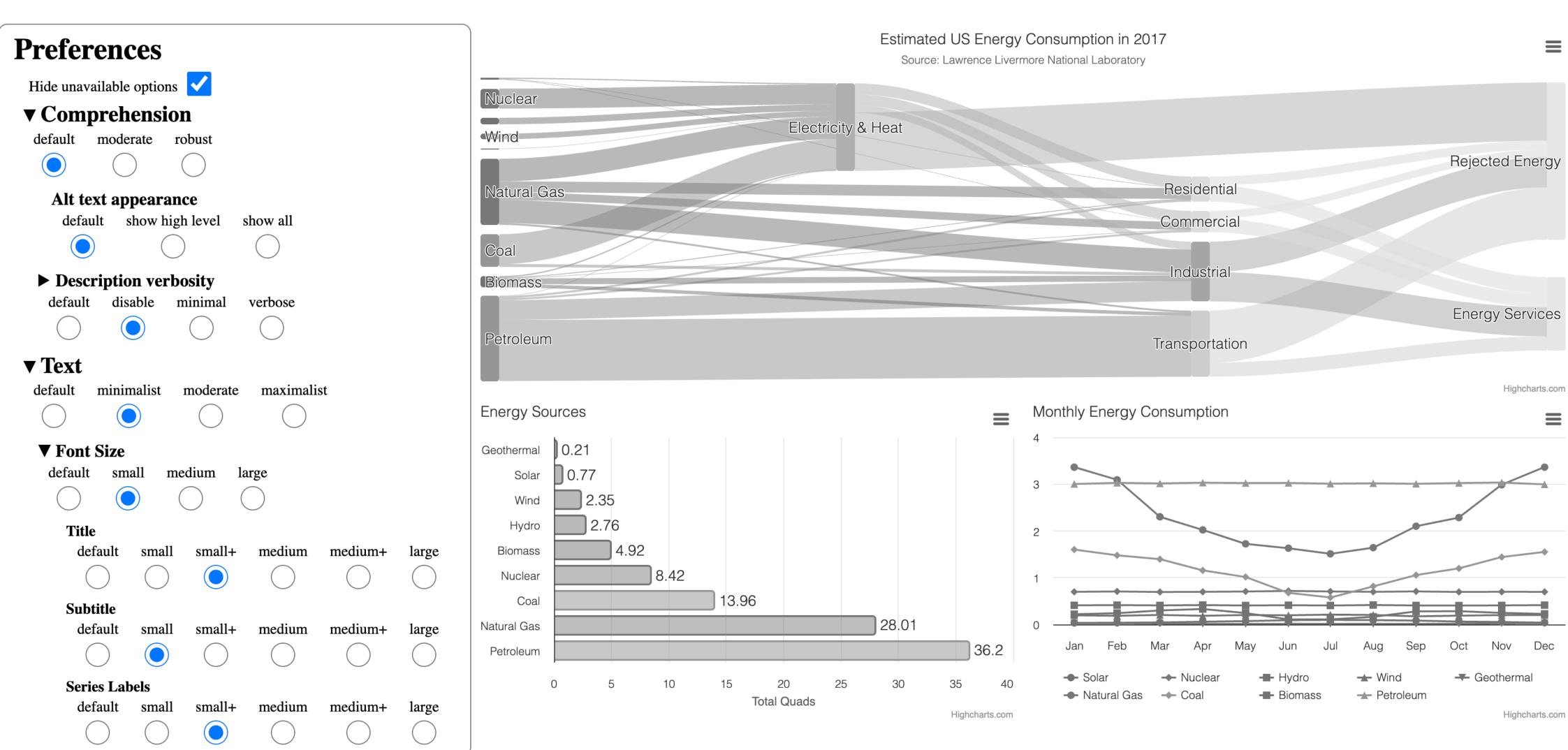
The Last of Us 2 has more than 60 settings

Devices and operating systems



"Make it yours" is the motto for Apple's accessibility personalization

What if we let users personalize visualizations?



Interactive demo link

Resources

Chartability workbook
Chartability paper
Chartability super audit

Data Navigator demo Data Navigator paper

Softerware demo Softerware paper (pre-print)

Our repo of visualization + accessibility resources